

## NCACH Project Workgroup Update

### Pathways Community HUB

*February 2019*

#### Key Updates

- February Pathways Community HUB Advisory Board Meeting Highlights (Detailed agenda and notes available [here](#))
- February PCS/Supervisor Meeting was held February 14, 2019.
  - Action Health Partners has performed chart audits to assist in caseload management of PCS.
- Learning and understanding client management in the CCS system is an ongoing process. Team continues to work with other ACH HUBs and CCS to address challenges.
- Continue to work with all ACH HUB Directors and Managers on process standardization across all HUBs.
- Grant Integrated Services has hired PCS. Pathways Community Specialist has attended first week of training in Everett. Week 2 of training will be in April.
- Currently coordinating dates with CCS to provide a Pathways HUB Supervisor Training for HUB Managers to attend.
- Working with Marketing to update script, brochures, and to create the door hangers
- Contract negotiations happening with Catholic Charities to become a CSSA and Referral partner.
- HUB Management staff have had weekly meetings with marketing for material updates
- NCACH Project staff received ED data by zip code for mapping for expansion of program in Grant County as well as remainder of the region.
- Continuing conversations of Referral Partner Contracts with Primary Care Providers.
- Pathways HUB Advisory Board approved Due Diligence Policy and Procedure at February meeting.
- HUB Management Team is working with Marketing consultant on Due diligence Letter.

#### Upcoming Meetings

March 13, 2019 9:00-11:00 a.m.	Pathways Community HUB Advisory Board
March TBD	PCS/Supervisor Monthly meeting
April 10, 2019 9:00-11:00 a.m.	Pathways Community HUB Advisory Board
April TBD	PCS/Supervisor Monthly meeting



## Pathways HUB Data Summary

### General Summary to Date

Clients in the Pathways HUB CCS System	Oct-18	Nov-18	Dec-18	Jan-19	Totals
Could Not Locate	9	62	7	0	78
Declined Services	22	20	9	8	59
Enrolled (Active Clients)	12	9	2	4	27
Ineligible (Health Homes Eligible)	47	37	25	2	111
Referral (Waiting to have something done)	73	100	103	76	352
Total	163	228	146	90	627

### Caseload to Date

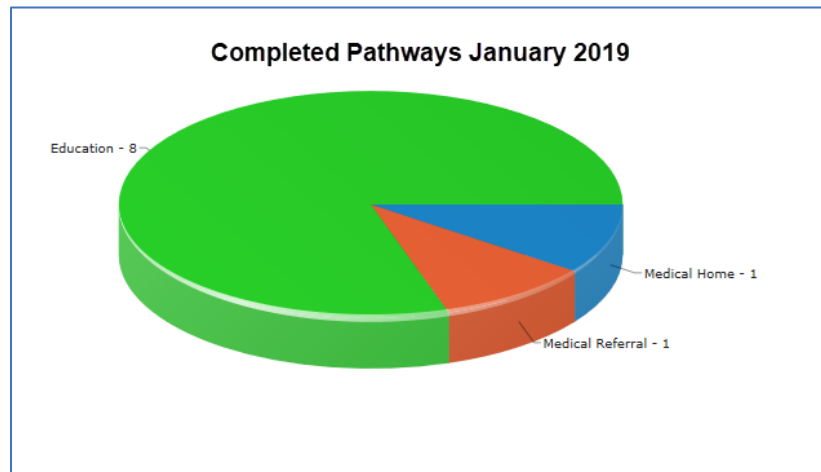
CSSA: Rural Resources				
RR-PCS-1	Month	Caseload	Enrolled	Enrollment Percentage
	November	35	14	40%
	December	64	13	20%
	January	39	12	31%
RR-PCS-2	Month	Caseload	Enrolled	Enrollment Percentage
	November	32	4	13%
	December	67	4	6%
	January	34	3	9%

CSSA: Moses Lake Community Health Centers				
MLCHC-PCS-1	Month	Caseload	Enrolled	Enrollment Percentage
	November	79	8	10%



	December	128	8	6%
	January	80	12	15%

**Pathways Completed**



Pathway	Service	Count
Adult Learning	-	5
Behavioral Health	-	1
Education	-	26
Employment	-	2
Health Insurance	-	5
Housing	-	11
Immunization Screening	-	5
Medical Home	-	8
Medical Referral	-	27
Medication Assessment	-	2
Social Service Referral	-	1
Social Service Referral	Child Assistance	1
Social Service Referral	Clothing Assistance	1
Social Service Referral	Clothing/Baby Items	2
Social Service Referral	Education Assistance	4
Social Service Referral	Food Assistance	10
Social Service Referral	Furniture	1
Social Service Referral	Housing	1
Social Service Referral	Housing Assistance	2
Social Service Referral	Insurance Assistance	2
Social Service Referral	Job/Employment Assistance	1
Social Service Referral	Legal Assistance	2

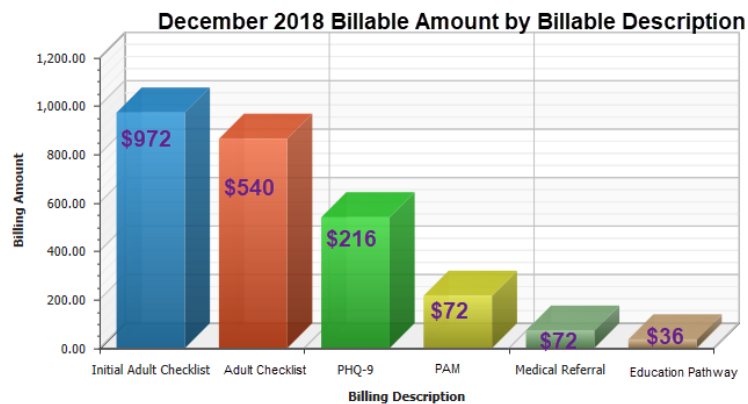


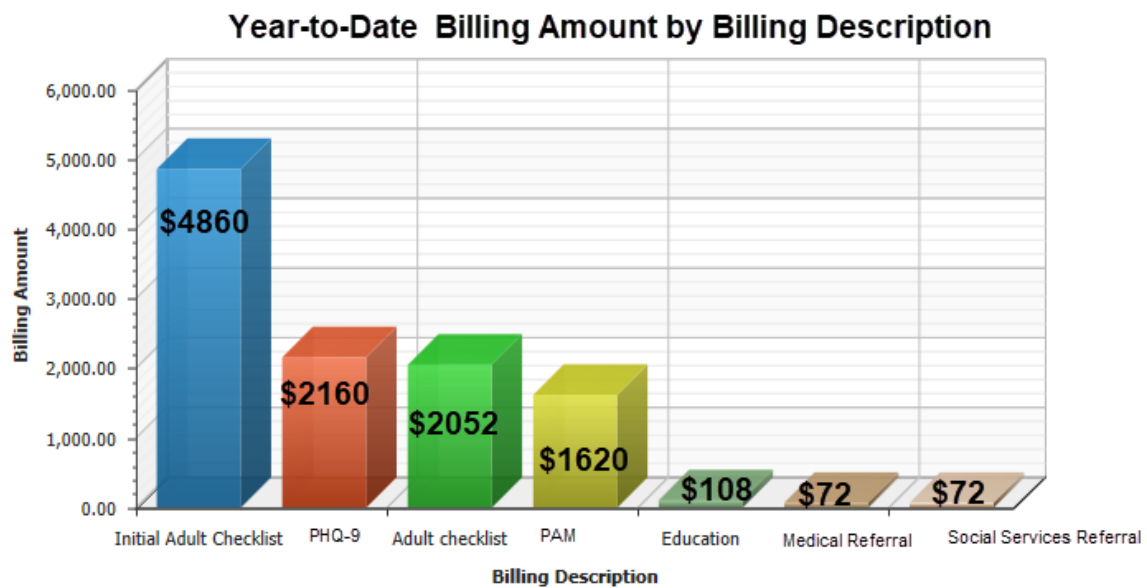
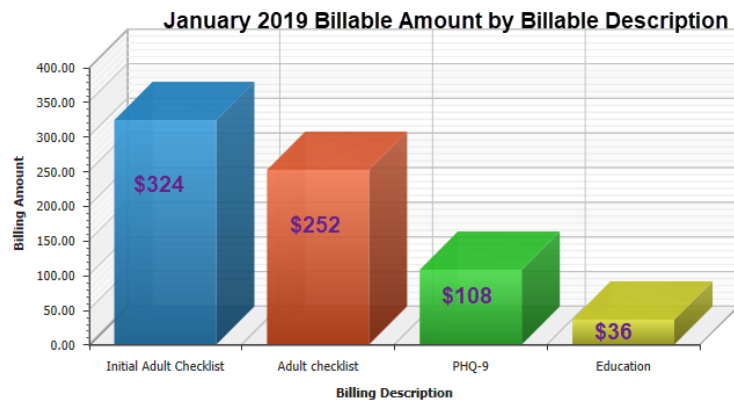
Social Service Referral	Other	11
Social Service Referral	Transportation Assistance	7
Social Service Referral	Utilities Assistance	9
Social Service Referral	WIC	1
Tobacco Cessation	-	14

#### Invoicing Summary

CSSA	October 2018	November 2018	December 2018	January 2019	Totals
Rural Resources	\$1872	\$1620	\$2124	\$216	<b>\$5832</b>
Moses Lake Community Health Centers	\$1620	\$1872	\$576	\$504	<b>\$4572</b>
<b>Totals</b>	<b>\$3492</b>	<b>\$3492</b>	<b>\$2700</b>	<b>\$720</b>	<b>\$10,404</b>

#### Billable Amount by Billable Item Description





### Billable Amount by PCS

**YTD Pathways Community Specialist by Billable Amount**

