



North Central Accountable Community of Health

Governing Board Meeting 1:00 PM–3:30 PM, April 1st, 2019

Location Confluence Technology Center 285 Technology Center Way #102 Wenatchee, WA 98801	Call-in Details Conference Dial-in Number: (408) 638-0968 or (646) 876-9923 Meeting ID: 429 968 472# Join from PC, Mac, Linux, iOS or Android: https://zoom.us/j/429968472
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TIME	AGENDA ITEM	PROPOSED ACTIONS	ATTACHMENTS	PAGE
1:00 PM – 2:30 PM Presentation by the Washington State Health Care Authority: <u>Value Based Purchasing and Rural Multi-Payer Models in North Central Washington</u>				
2:45 PM	Introductions – Barry Kling <ul style="list-style-type: none"> Board Roll Call Review of Agenda & Declaration of Conflicts Public Comment 		<ul style="list-style-type: none"> Agenda 	1-2
2:50 PM	Approval of October Minutes – Barry Kling	Motion: <ul style="list-style-type: none"> Approval of March Minutes 	<ul style="list-style-type: none"> Minutes 	3-5
2:55 PM	Executive Director's Update – Senator Parlette	Information	<ul style="list-style-type: none"> Executive Director's Report 	6
3:10 PM	Treasurer's Report – Brooklyn Holton	Motion: <ul style="list-style-type: none"> Approval of monthly financial report 	<ul style="list-style-type: none"> Monthly Financial Report 	7-10
3:20 PM	Other updates	Information	<ul style="list-style-type: none"> Written Pathways HUB Update attached, Deb will be available for questions. 	11-13
3:30 PM Adjourn -- Next meeting May 6th, CTC Wenatchee WA				

A Handy Guide to Acronyms within the Medicaid Transformation Project

ACA: Affordable Care Act	MAT: Medication Assisted Treatment
ACH: Accountable Community of Health	MCO: Managed Care Organization
ACO: Accountable Care Organization	MH: Mental Health
AI/AN: American Indian/Alaska Native	MOU: Memorandum of Understanding
ASO: Administrative Service Organization	MTP: Medicaid Transformation Project(s)
BAA: Business Associate Agreement	NCACH: North Central Accountable Community of Health
BH: Behavioral Health	NCECC: North Central Emergency Care Council
BLS: Basic Life Skills	OHSU: Oregon Health & Science University
CBO: Community-Based Organization	OHWC: Okanogan Healthcare Workforce Collaborative
CCHE: Center for Community Health and Evaluation	OTN: Opioid Treatment Network
CCMI: Centre for Collaboration Motivation and Innovation	P4P: Pay for Performance
CCS: Care Coordination Systems	P4R: Pay for Reporting
CHI: Coalition for Health Improvement	PCS: Pathways Community Specialist
CHW: Community Health Worker	PHSKC: Public Health Seattle King County
CMS: Centers for Medicare and Medicaid Services	RFP: Request for Proposals
CMT: Collective Medical Technologies	SDOH: Social Determinants of Health
CP: Change Plans	SSP/SEP: Syringe Services Program / Syringe Exchange Program
CPTS: Community Partnership for Transition Solutions	SMI: Serious Mental Illness
CSSA: Community Specialist Services Agency	SUD: Substance Use Disorder
DOH: Department of Health	TCDI: Transitional Care and Diversion Interventions
DSRIP: Delivery System Reform Incentive Program	VBP: Value-Based Payments
EDie: Emergency Dept. Information Exchange	WPCC: Whole Person Care Collaborative
EMS: Emergency Medical Services	
FIMC: Fully Integrated Managed Care	
FCS: Foundational Community Supports	
HCA: Health Care Authority	
HIT/HIE: Health Information Technology / Health Information Exchange	

Location	Attendees
Family Health Centers 1003 Koala Dr Omak WA 98841	<p>Governing Board Members Present: Barry Kling, Rick Hourigan, Doug Wilson, Rosalinda Kibby, David Olson, Nancy Nash-Mendez, Courtney Ward, Molly Morris, Brooklyn Holton, Kyle Kellum, Mike Beaver, Blake Edwards</p> <p>Governing Board Members Absent: Scott Graham, Carlene Anders, Senator Warnick, Michelle Price, Bruce Buckles, Ray Eickmeyer,</p> <p>Public Attendance: Leah Becknell, Kelsey Gust, Jorge Rivera, Amelia Davis, Deb Miller, Daniel Ancho, Laina Mitchell, Jerry Perez, Paul Hadley, Loretta Stover, Kay Sparks, Racheal Petro, Kate Haugen, Ken Sterner, Daniel Angell</p> <p>NCACH Staff: Linda Parlette, John Schapman, Caroline Tillier, Wendy Brzezny, Christal Eshelman, Tanya Gleason, Sahara Suval, Mariah Brown, Heather Smith, Teresa Davis – Minutes</p>
Agenda Item	Minutes
<ul style="list-style-type: none"> Review of Agenda & Declaration of Conflicts Public Comment 	<ul style="list-style-type: none"> Conflicts of Interest: None Public Comment – Family Youth Systems Partnerships Round Table (FYSPRT) meeting today 5:00-7:00 at Westside High School March 22nd 3rd Annual Guardianship Forum at the Red Lion Serving in a Group training - March 23rd
<ul style="list-style-type: none"> Approval of February Minutes 	<p>❖ Blake Edwards moved, Rosalinda Kibby seconded the motion to approve the February minutes as presented, motion passed.</p>
<ul style="list-style-type: none"> Executive Director's Update 	<ul style="list-style-type: none"> After April WPCC Meeting in April there will be a presentation Cross ACH Contract – SIM grant ended in January. The ACH ED's need a facilitator to be a bridge between the ACH, HCA and Staff. ❖ David Olson moved, Doug Wilson seconded the motion to approve the allocation of \$13,500 for a contracted vendor to support Executive Director coordination and support between the nine ACHs in 2019, motion approved. <p>Discussion: David believes that we should find an offset somewhere else in the budget. Barry Kling also disclosed a conflict of interest as the CDHD will receive an administrative fee for this contract.</p> <ul style="list-style-type: none"> Linda introduced two new Practice Facilitator's hired by the NCACH – see meeting packet for bio's. <ul style="list-style-type: none"> Mariah Brown Heather Smith
Parkside Update – Dr. Julie Rickard Beacon/Crisis Update – Leah Becknell	<p>Parkside Update: Linda Parlette read the following written Parkside Update from Dr. Julie Rickard -</p> <p>We are working on increasing our marketing to ensure that all those in crisis in the 4 county area know we exist and take admits 24 hours a day without the need for a DCR. We have many empty beds each day and have only been full on two occasions. I am encouraging people to spread the word and assist us in getting full. We are opening the acute (medical) detox March 11th, which will be 10-beds.</p>

	<p>Parkside February Stats:</p> <ul style="list-style-type: none"> • Average daily census <ul style="list-style-type: none"> ○ Nov – 7.5 ○ Dec – 9.6 ○ Jan – 11 ○ Feb – 9.6 • % Capacity – 60% • Total # of February admits - 32 • Average length of stay – 6.7 days • # of individuals returning in <30 days - 3 <p>Beacon Update - Leah Becknell gave an update on the crisis program in the area. They received feedback on the Protocol Crisis Line that the staff is more familiar with the area than before. Starting to engage the Okanogan County area in the various groups. Working on a Tribal Crisis Plan that will work for all parties. Added a care coordinator in central Washington. Also, Beacon released a Request for Providers (RFP) for First Episode Psychosis (FEP). A test program that offers startup funding that targets community members aged 15-25 years usually with a crisis episode – the RFP announcement will be distributed through the ACH list serv.</p> <p>Launched Crisis Collaborative meetings, next meetings are this week in Chelan/Douglas and Grant Counties.</p> <p>MCO Report – Courtney Ward reported back on the task that Linda gave the MCO’s in December re: What do the MCO’s want to see from the ACH’s?</p> <ol style="list-style-type: none"> 1) Gain a better understanding of the ACH specific strategies around addressing health disparities in the region 2) Have greater visibility to the WPCC Behavioral & Physical Health Partner Transformation plans; specifically aims & initiatives that partners are committing to pursue 3) MCOs be more directly & actively engaged in ongoing ACH Pathways HUB planning and development efforts with a goal of enhancing coordination and minimizing duplication with existing Care Management efforts for high needs populations <ol style="list-style-type: none"> a. Expand HUB referral partners 4) Work with the ACH to finalize/formalize agreed upon MCO role relative to sharing MCO data in a way that is helpful but practical and doable in the end 5) Develop a sustainability plan; engage community to contribute to and develop a sustainability/strategic plan for post demonstration period
<p>Staff Updates – NCACH Staff</p>	<p>Christal Eshelman:</p> <ul style="list-style-type: none"> • Opioid – March 15th NCW Opioid Response Conference – Over 300 people registered. Dental Pain Care Conference May 3rd – will fill their CE credit requirement, currently have 50 people registered hoping for about 100 total. • Okanogan Healthcare Workforce Collaborative – Highlights – SCRUBS Camp in OK County, 100 high school kids attended. EMT Apprenticeship program, WVC – MA Apprenticeship program. <p>CDP Apprenticeship – Looking into</p> <p>Wendy Brzezny:</p> <ul style="list-style-type: none"> • WPCC - Doing a lot of capacity building and learning activities. • Organizations have submitted 2018 Q4 Report.

	<p>John Schapman:</p> <ul style="list-style-type: none"> • TCDI – Hospital Partners submitted reports (see packet for highlights, barriers and opportunities for collaboration). • EMS – NCECCS has been working with DOH to get providers that are not currently reporting into the system to start reporting in and then we can come up with measures to pull. Next TCDI meeting is March 28th in Quincy.
Pathways HUB Update	<p>Deb Miller gave an update on the Pathway's Hub (see packet)</p> <ul style="list-style-type: none"> • CCS System is more complicated than what we originally thought. Other HUBS have the same challenges. • New PCS is in training at Grant Integrated Services, will be ready to receive referrals in April. • Received ED utilization data, working on a map, will be presenting the map to the workgroup next week with a plan for scaling up. Will report back next month on the decisions. • Would invite any of the Primary Care Providers to use the electronic referral system.
Treasurer's Report	<p>Brooklyn Holton went over the monthly financial statement</p> <p>❖ Nancy / Rick Moved to approve the monthly financial report as presented, motion approved</p> <p>Note: The approval earlier for the cross ACH Support contract will increase the line item for Misc & Contracts to \$27,500</p>
Board Election	<p>❖ Doug Wilson Moved, David Olson seconded the motion to accept the nomination of Ken Sterner to fill the Area Agency on Aging Board Seat on the NCACH Board effective 3/5/2019, motion passed.</p>
Medical Respite Program	<p>Courtney noted that Catholic Charities had a house at one point and it required medical clearance.</p>
CHI Update	<ul style="list-style-type: none"> • Chelan Douglas – Elections 2019 leadership team Rick Escobedo, Kaitlyn Quirk, Brooklyn Holton, Sharon Lukacs. Will be moving forward with what projects we want to present for the advisory group. Finalized town halls – will be doing 8 town halls to get solutions around employment issues. Also exploring transportation issues with regards employment. • Grant – Exploring critical community issues – suicide prevention & homelessness. • Okanogan – Prioritized what we want to focus on for the next year reproductive health, ACES, they are going to start with a panel on reproductive health next month. • Sahara Suval - The three CHI's had strategic design workshop with Chris Kelleher from OHSU and the advisory group. Next advisory group meeting is March 14th and will be coming up with next steps for funding a project.
	<ul style="list-style-type: none"> • CVCH recently opened a medical clinic at Catholic Charities and that is directly related to the work of this group. • Courtney would like to see a presentation from Catholic Charities on the Housing project that they are building.

Executive Director's Report – April 2019

This month's report is brief. The majority of March has been spent preparing for NCACH's events, including the North Central Opioid Response Conference and our third Annual Summit.



The North Central Washington Opioid Response Conference was hosted on March 15, and was a huge success. Using a distributed conference model, nearly 400 participants convened at ten different sites across the four-county region. The conference featured two keynote speakers, Dr. Charissa Fontinos and Dr. Caleb Banta-Green, who were broadcast to all of the conference locations. Following the keynote speakers, each conference site participated in facilitated discussions and generated community action plans to implement local projects to combat the opioid epidemic.

The community action plans are still coming in, but some of the projects include: fostering student leadership, sharing resources between counties, surveying local schools and communities about opioids, and reducing stigma. I am pleased with the outcome of this conference, and look forward to seeing these important conversations and projects continue. Kudos to NCACH Project Manager, Christal Eshelman, for all of her work producing this conference!

Coming up is the [NCACH 2019 Annual Summit](#), which will be hosted April 12 at Big Bend Community College in Moses Lake. Staff have been working hard to develop a robust agenda, and we hope that you will be able to join us.

As always, we continue to....

Charge on!

Linda Evans Parlette, Executive Director

NCACH Funding & Expense Summary Sheet

Funding Source	CDHD ACCOUNT			FINANCIAL EXECUTOR FUNDS		
	SIM/Design Funds Received	SIM/Design Funds Expended	SIM/Design Funds Remaining	NCACH Funds @ FE	FE Funds Expended	FE Funds Remaining
SIM Funding*	\$ 778,122	\$ 778,122	\$ -			
Transformation Project Funding						
Original Contract K2296 - Demonstration Phase 1	\$ 1,000,000					
Original Contract K2296 - Demonstration Phase 2	\$ 5,000,000					
Transfer from FE Portal	\$ 226,961					
Interest Earned on Demo Funds	\$ 121,484					
Transformation Total	\$ 6,348,445	\$ 1,611,653	\$ 4,736,792			
Workshop Registration Fees/Misc. Revenue*	\$ 12,136	\$ 12,136	\$ -			
Financial Executor Funding						
Project Incentive Funds				\$ 9,269,494	\$ 3,166,301	\$ 6,103,193
Integration Funds				\$ 5,458,866	\$ 58,422	\$ 5,400,444
Bonus Funds				\$ 1,455,842		\$ 1,455,842
DY1 Shared Domain 1 Funds**				\$ 3,436,951	\$ 3,436,951	\$ -
Totals	\$ 7,138,703	\$ 2,401,911	\$ 4,736,792	\$ 19,621,153	\$ 6,661,674	\$ 12,959,479

*A portion of funds in this category were collected when CDHD held the SIM Contract

**Automatically paid out through FE Portal from Health Care Authority and therefore not reflected on Financial Executor budget spreadsheet

2019 NCACH Budget: Monthly Summary

CDHD Account Expenses

Fiscal Year: Jan 1, 2019 - Dec 31, 2019

Budget Line Item	Total Budgeted	Feb-19	Totals YTD	% Expended YTD to Budget
Salary & Benefits	\$ 983,205	\$ 72,281	\$ 136,885	14%
Supplies				
Office	\$ 9,420	\$ 1,317	\$ 1,784	19%
Drugs and Medicines	\$ 15,100	\$ 7,500	\$ 7,500	50%
Furniture < \$500	\$ 2,400	\$ 314	\$ 1,411	59%
Books, References, & Videos	\$ -		\$ -	
Software	\$ 3,000		\$ 284	9%
Computer Hardware	\$ 6,000	\$ 720	\$ 3,429	57%
Services				
Legal Services	\$ 8,400		\$ -	0%
Computer	\$ 16,140		\$ 4	0%
^ Misc. & Contracts	\$ 27,500		\$ 5,000	18%
Mileage	\$ 81,760		\$ -	0%
Professional Travel and Training	\$ 16,800		\$ 143	1%
Conference - Program Meals/Lodging	\$ 40,750	\$ 1,987	\$ 1,987	5%
Other (Train/Plane/Boat/Parking)	\$ 10,200	\$ 220	\$ 220	2%
Advertising - Newspapers	\$ 3,800		\$ -	0%
Advertising - Other	\$ 7,900	\$ 152	\$ 812	10%
Insurance	\$ 5,700		\$ -	0%
Printing - Office	\$ 7,900		\$ -	0%
Printing - Copier	\$ 13,700	\$ 870	\$ 1,516	11%
Dues and Memberships	\$ 3,300	\$ 2,878	\$ 2,878	87%
Subscriptions	\$ 658		\$ -	0%
Other Expenditures	\$ 165,349	\$ 2,665	\$ 2,962	2%
CDHD Hosting Fee 15%	\$ 212,322	\$ 13,635	\$ 25,022	12%
Grand total	\$ 1,641,305	\$ 104,538	\$ 191,837	12%

% of Fiscal Year

17%

FE Portal Account Expenses

Fiscal Year: Jan 1, 2019 - Dec 31, 2019

Budget Line Item	Total Budgeted	Feb-19	Totals YTD	% Expended YTD to Budget
Operations				
OHSU	\$ 72,000	\$19,258	\$25,161	35%
Program Evaluation (TBD)	\$ 60,000		\$0	0%
Program Evaluation (Pathways Hub)	\$ 60,000		\$0	0%
Public Health Seattle King County(Data)	\$ 24,000		\$0	0%
Xpio	\$ 20,000		\$0	0%
Feldsman Tucker Leifer Fidell LLP	\$ 40,000	\$7,500	\$7,850	20%
* Asset Mapping (TBD)	\$ 52,800		\$0	0%
Workforce Development	\$ 41,000		\$0	0%
Communications and Outreach				
Training (TBD)	\$ 10,000		\$0	0%
Lead Agencies (CHIs)	\$ 150,000	\$10,000	\$27,023	18%
* CHI Partner Payments	\$ 450,000		\$0	0%
Whole Person Care Collaborative				
^ Qualis Health	\$ 215,710		\$0	0%
Shift Results	\$ 53,820	\$7,143	\$10,843	20%
CCMI - Advising	\$ 186,000		\$0	0%
Learning Activities	\$ 246,640		\$13,782	6%
CSI - portal & TA	\$ 75,992	\$4,666	\$4,666	6%
Learning Community - fixed	\$ 1,080,000		\$0	0%
Learning Community - variable	\$ 2,080,000		\$0	0%
Pathways Hub				
Community Choice - Hub Lead Agency	\$ 1,426,612		\$0	0%
Transitional Care and Diversion Intervention				
Confluence Health (TCM Trainer)	\$ 55,000		\$0	0%
Add Hospital Contractor Payment (TBD)	\$ 20,000		\$0	0%
EMS Contractor Payments(TBD)	\$ 60,000		\$0	0%
TCDI Hospital Partner Funds	\$ 234,626		\$0	0%
EMS Partners Payments	\$ 240,000		\$0	0%
Emerging Initiatives Approval (CCOW)	\$ 20,000		\$0	0%
* Other TCDI Initiatives	\$ 370,000		\$0	0%
Opioid Project				
Rapid Cycle Applications	\$ 100,000		\$10,000	10%
Public Awareness Contract	\$ 30,000		\$0	0%
School Based Prevention Contracts	\$ 50,000		\$0	0%
* Other Opioid Initiatives (TBD)	\$ 15,000		\$0	0%
Grand total	\$ 7,539,200	\$48,567	\$99,325	1%

% of Fiscal Year

17%

Total Budget	\$ 9,180,505	\$153,105	\$ 291,162	3%
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"*" asterisks - This means a line item will need to go back to the Board in 2019 for further approval prior to any funds being expended.

"^" Budget Amendment Occurred in 2019

Budget Amendments - 2019

Date	Amendment
01.07.19	Motion to approve an increase of \$116,425 to the current 2019 budget amount allocated to the Qualis Health Contract to include contracting for HIT technical assistance, This will bring the total budgeted amount for the Qualis Health contract to a maximum (up to) amount of \$215,710 in 2019.
03.04.19	Motion to approve \$13,500 to allocate for a contracted vendor to support Executive Director coordination and support between the nine ACHs in 2019.

NCACH Project Workgroup Update

Pathways Community HUB

February 2019

Key Updates

- February Pathways Community HUB Advisory Board Meeting Highlights (Detailed agenda and notes available [here](#))
- February PCS/Supervisor Meeting was held February 14, 2019.
 - Action Health Partners has performed chart audits to assist in caseload management of PCS.
- Learning and understanding client management in the CCS system is an ongoing process. Team continues to work with other ACH HUBs and CCS to address challenges.
- Continue to work with all ACH HUB Directors and Managers on process standardization across all HUBs.
- Grant Integrated Services has hired PCS. Pathways Community Specialist has attended first week of training in Everett. Week 2 of training will be in April.
- HUB Management staff have had weekly meetings with marketing for material updates for script, brochures, and due diligence letters.
- Contract conversations with Catholic Charities to become a CSSA and Referral partner.
- NCACH Project staff received ED data by zip code for mapping for expansion of program in Grant County as well as remainder of the region.
- Continuing conversations of Referral Partner Contracts with Primary Care Providers.
- Pathways HUB Advisory Board approved Due Diligence Policy and Procedure at February meeting.

Program Metrics

Current CLIENT Case Load

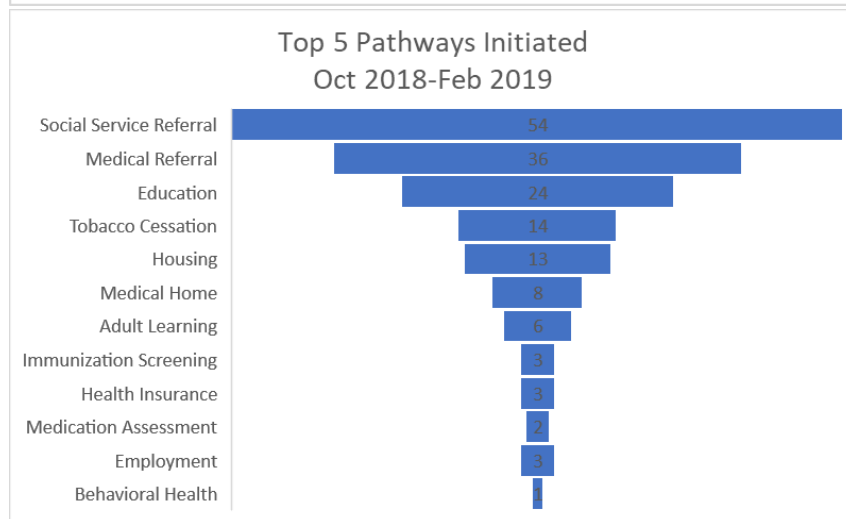
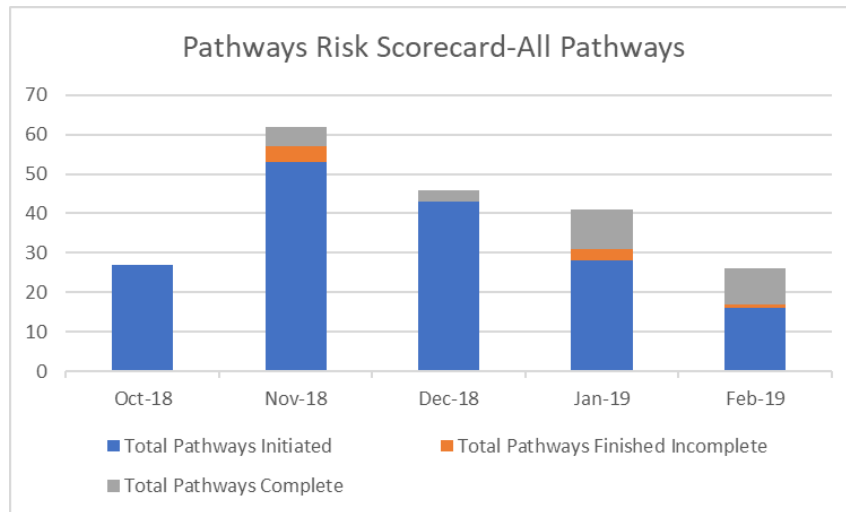
CLIENTS	Assigned	Enrolled	Total Enrollment Percentage	Due Diligence List
Adult	187	33	18%	250
Pediatric	13	3	23%	136
Pregnant	0	0	NA	1

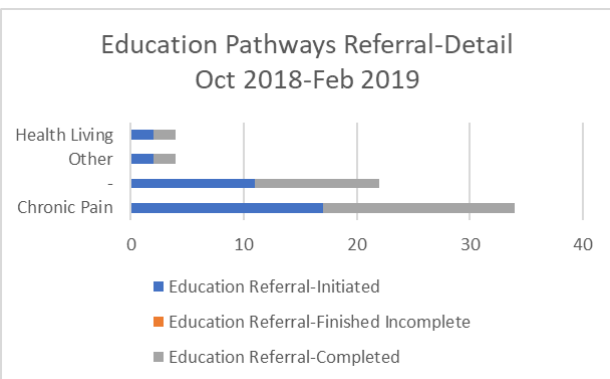
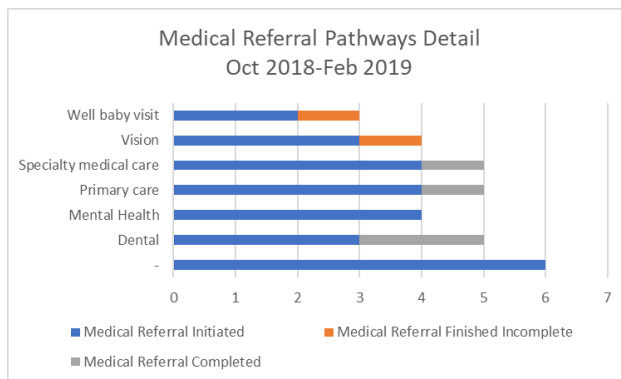
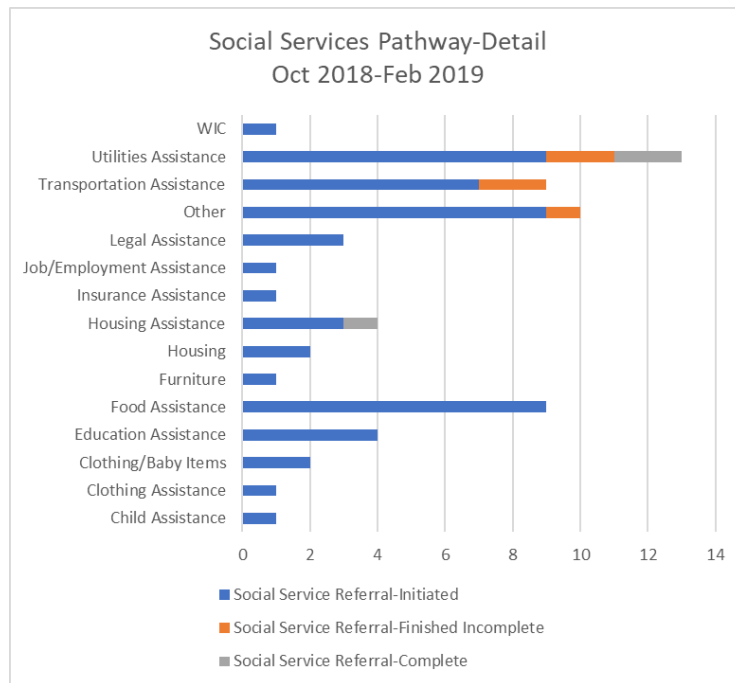
** Program to date data as of 3-12-2019*

Updated GROSS Invoicing*

Month	Previously Reported Gross	Actual Gross (3-12-2019)
October 2018	\$3492	\$4032
November 2018	\$3492	\$4104
December 2018	\$2700	\$4248
January 2019	\$720	\$2952
February 2019	---	\$2088
TOTAL		\$15,336

* Chart Audit detected errors in documenting/reporting within CCS system. Corrections have been made and invoicing redone.





Upcoming Meetings

March 13, 2019 9:00-11:00 a.m.	Pathways Community HUB Advisory Board
March 27, 2019 1:00-2:30	PCS/Supervisor Monthly meeting
April 10, 2019 9:00-11:00 a.m.	Pathways Community HUB Advisory Board
April 24, 2019 1:00-2:30	PCS/Supervisor Monthly meeting