

Okanogan County Fully-Integrated Medicaid Contracting

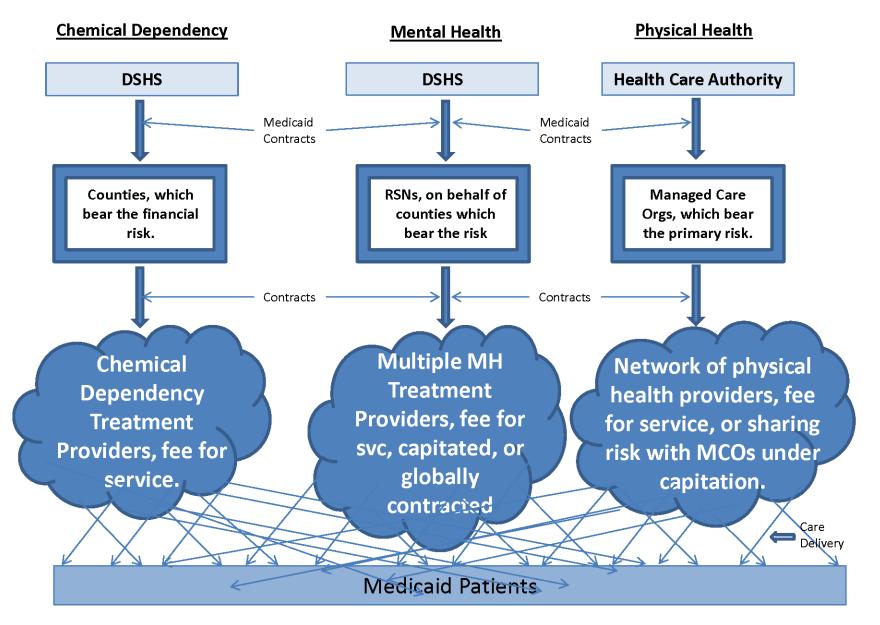
North Central Accountable Community of Health

Integrated Managed Care

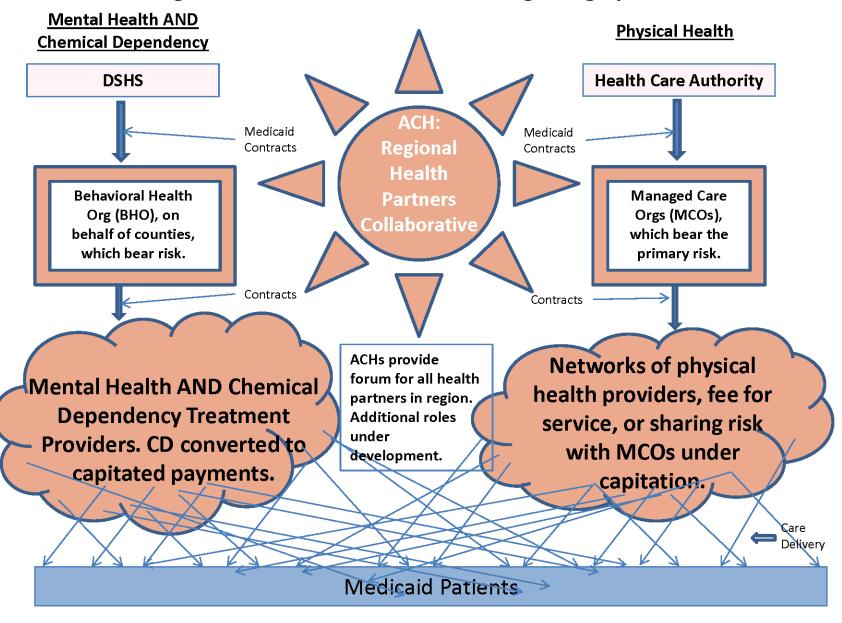
- State legislation directed the Health Care Authority to integrate the care delivery and purchasing of physical and behavioral health care for Medicaid statewide by 2020.
- Regional service areas have the choice to adopt the new payment model before 2020.
- Chelan, Douglas, and Grant counties opted to implement integrated care January 1, 2018.
- Okanogan County opted to implement integrated care January 1, 2019.



Medicaid Funding: Beginning State as of 2015

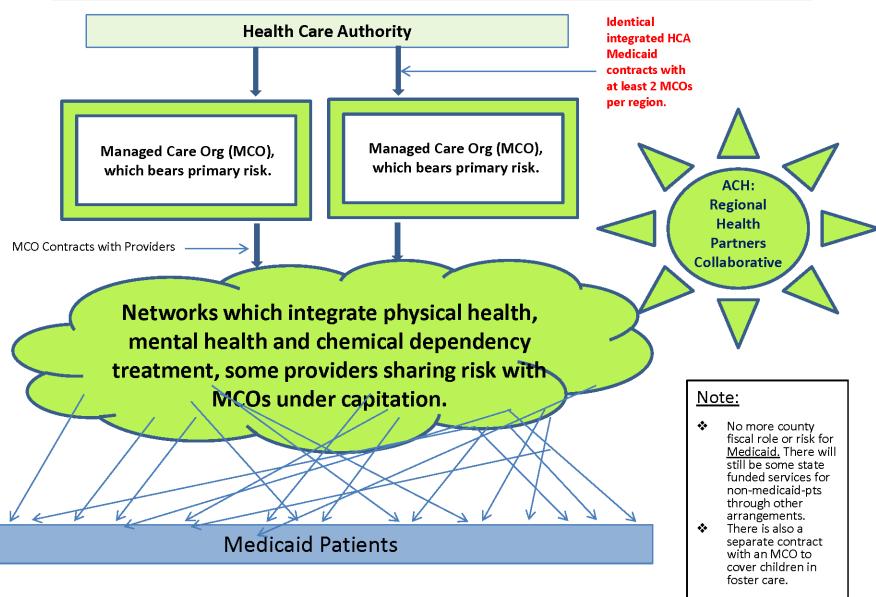


Medicaid Funding: Interim Situation with BHOs – Beginning April 1, 2016



Fully Integrated Medicaid – By January 1, 2018 in North Central Region

Integrated Physical Health, Mental Health and Chemical Dependency



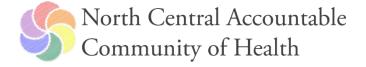
What will change?

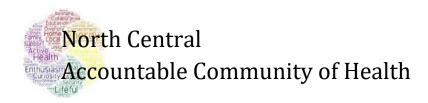
- Behavioral Health Services will no longer be coordinated or authorized by the Behavioral Health Organization (BHO), and will instead will be coordinated through Apple Health plans.
- Individuals may enroll in one of the three Apple Health Managed Care Organization (MCO) plans in the region: Amerigroup, Coordinated Care and Molina
- Community Health Plan of Washington & United Health Care will no longer be available plans in Okanogan County beginning January 1, 2019
- Beacon Health Options will be the Administrative Services Organization in North Central that will coordinate the crisis system, beginning January 1, 2019



How does this help clients?

- It allows clients access to the full complement of medical and behavioral health services, through a single managed care plan.
- It is a fundamental step to support clinical integration at the provider level.
- There is strong evidence of integrated care delivery to effectively address co-morbid conditions and deliver holistic care.
- Washington is part of a national trend to remove barriers to care and support coordination.
- In Southwest Washington, the first region to adopt this model, 10 of 19 outcomes measured in the first year showed statistically significant improvement, relative to other regions.





North Central ACH Fully-Integrated Medicaid Contracting Advisory Committee

Advisory Committee

The purpose of the Fully-Integrated Medicaid Contracting (FIMC) Advisory Committee is to serve as the primary local advisory body providing stakeholder input regarding the implementation of fully integrated Medicaid contracting in Grant, Chelan, and Douglas counties beginning January 1, 2018 and incorporating Okanogan County by January 1, 2020.

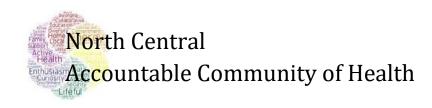
The Advisory committee:

- Provides information and recommendations to HCA regarding the current health care
 delivery and payment system in North Central Washington, and to inform the
 implementation of fully-integrated managed care; ensuring that regional priorities and local
 considerations are incorporated in program design.
- Provides feedback to the State to inform key decision-making and respond to proposals put forth by the HCA.
- Identifies potential opportunities for technical assistance that could assist providers or
 other stakeholders during the transition to full integration. Informs HCA and the North
 Central Accountable Community of Health (NC ACH) about technical assistance needs
 identified in the community.
- Informs HCA and the NC ACH board about any problems, issues or concerns from the local level.
- Assists the State in engaging additional stakeholders in North Central, by educating stakeholders who may not be as informed about the transition, keeping regional stakeholders and community members informed of implementation progress and helping to answer questions in the community.

The FIMC Advisory Committee is open to any Grant, Chelan, Douglas, and Okanogan County stakeholders who are interested in participating. Representatives from the following sectors have been especially encouraged to participate:

- Behavioral Healthcare Providers
- Behavioral Health Organization
- Crisis Service Providers
- Physical Healthcare Providers
- Criminal Justice/Law Enforcement
- Hospitals
- FQHCs
- Housing service agencies
- Supported employment agencies
- Consumer advocacy organizations
- North Central behavioral health ombudsman

FIMC Advisory Committee meetings are held no less than monthly and will continue though the end of 2017. All meetings have an option to participate via teleconference for those unable to attend in person. NC ACH staff, in collaboration with HCA and the North Central Behavioral Health Organization, establishes the agendas. Notes for all meetings are provided by NCACH staff.



Workgroups of the Advisory Committee

Early Warning System

The Early Warning System Workgroup is working to develop recommendations for an Early Warning System that allows a feedback loop and triage process to identify and resolve system issues as they arise. The Early Warning System in North Central is modeled after the Early Warning System put in place in Southwest Washington in 2016.

Managed Care Rates

In order to ensure managed care rates in North Central Washington are adequate to provide services to those in need a Managed Care Rates workgroup was formed. The Behvaioral Health providers worked closely with the Health Care Authority and their actuary to provide relevant data and information to inform the rate setting process.

IT/EHR

Since behavioral Health providers will no longer be required to use the Avatar system at the same time as they will need to have the capabilities of billing the MCOs directly, an IT/EHR workgroup was established to identify and resolve IT/EHR issues around MCO/ASO billing capacity, EHR compatibility, provider data reporting requirements and identify technical assistance needs.

Consumer Engagement

A Consumer Engagement workgroup has been established to

- Provide recommendations and work to engage the consumer sector in system change efforts related in integrated managed care.
- Ensure that consumers maintain confidence and continuity in the care they are receiving.
- Ensure a smooth transition to FIMC through the development of clear communication materials, client notifications, and transparent transition processes.
- Leverage existing structures and avenues to collaborate with consumer groups to gather consumer perspective, identify consumer concerns, gaps in understanding of FIMC, etc.

Communications materials are being developed by the HCA with significant input by the consumer Engagement workgroup members.

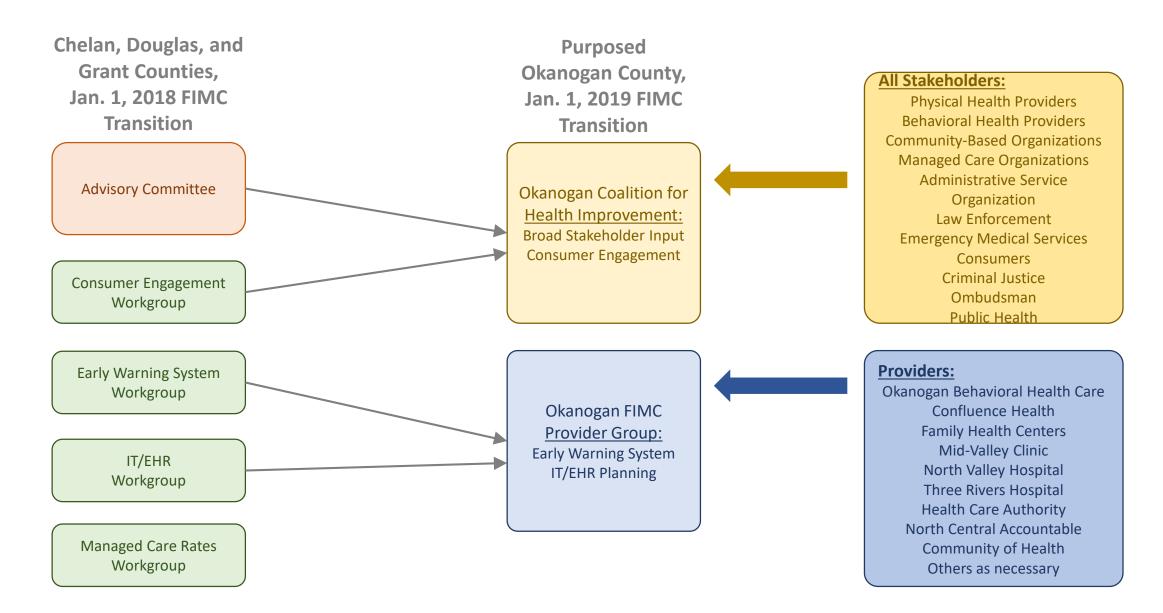
All meeting materials for the Advisory Committee and Workgroups (agendas, notes, presentations, etc.) are publicly available on the NCACH website (www.mydocvault.us) under the FIMC Advisory Section. All Workgroups are facilitated and staffed by the NCACH.

Knowledge Transfer

Knowledge Transfer meetings are a mechanism for MCOs, prior to contract implementation of Integrated Managed Care within a region, to learn critical information about the new provider network and service delivery that has been provided through the BHOs. A variety of topics will be discussed in these meetings to prepare for implementation and a smooth and transition between the BHO closing, and the MCOs becoming responsible for the coordination of behavioral health services. The Health Care Authority facilitates these bi-monthly meetings that are held from June to December of 2017.

Purposed Fully-Integrated Medicaid Contracting Planning Process Okanogan County 2018





Fully-Integrated Medicaid Contracting Okanogan County Timeline



Kickoff
Okanogan
County FIMC
Planning

- Develop Consumer
 Engagement Plan
- Select Early Warning System Indicators
- Behavioral Health
 Provider IT Assessment
- Identify Technical Assistance needs

Consumer Communications

- Early Warning System monthly Monitoring calls
- Daily Provider calls

April

June

Sept

Jan 2019

- Establish FIMC
 Provider Group
- Utilize Okanogan
 Coalition for Health
 Improvement

IT
Assessment
and
Transition
Plan

- Implement Consumer
 Engagement Plan
- Begin collecting, analyzing, and reporting Early Warning System Indicators
- Provide IT Technical Assistance, if necessary
- Knowledge Transfer meetings

FIMC Go-Live!

Okanogan County Fully-Integrated Medicaid Contracting Transition Plan

North Central Accountable Community of Health

Objective		2018									2019		
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Objective 1: Establish a provider group for FIMC													
Task 1.1: Form the provider group				K									
Task 1.2: Facilitate regular monthly meetings													
Task 1.4: Set agendas, record minutes and make available to provider group members													
Task 1.5: Provide feedback from meetings to HCA, as necessary							6						
Objective 2: Broad Stakeholder Engagement													
Task 2.1 Establish utilization of Okanogan County Coalition for Health Improvement as mechanizsm for consistent broad stakeholder engagement													
Task 2.2: Facilitate bi-monthly discussions among stakdeholers including MCOs, providers, HCA, and community-based organizations	7												
Task 2.3: Facilitate communication between Okanogan County Stakeholders, providers, and HCA prior to and during transition													
Objective 3: Community and Consumer Engagement													
Task 3.1: Develop consumer engagement plan													
Task 3.2: Work with HCA to develop communication materials for clients													
Task 3.3: Implement consumer engagement plan													
Objective 4: Development of Early Warning system													
Task 4.1: Establish process for developing Early Warning System													
Task 4.2: Select Early Warning System indicators													
Task 4.3: Work with HCA to collect, analyze, and report Early Warning System indicators													
Objective 5: Smooth IT transition for integration for providers, in particular Behavioral Health providers													
Task 5.1: Behavioral Health Organization conducts Qualis FIMC IT Assessment													
Task 5.2: Behavioral Health Providers Develop IT Transition Plan													
Task 5.3: Identify Technical Assistance Needs													
Task 5.4: Facilitate provision of technical assistance opportunities													
Objective 6: Knowledge transfer to MCOs													
Task 6.1: As necessary, participate in knowledge transfer meetings with Spokane BHO, MCOs, and HCA (Note: HCA will be facilitating these meetings for all regions)													



Contact

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