



# North Central Accountable Community of Health

## IT/EHR Workgroup

### FIMC Advisory Committee – North Central Accountable Community of Health

#### MEETING NOTES

2:00 PM – 3:30 PM May 24<sup>th</sup>, 2017

**Attendance:** Darci Miland, Ashley Porter, Rebecca Arnold, Lindee Juette, Isabel Jones, John Schapman, Christal Eshelman, Senator Parlette. **Via phone:** Gwen Cox, Samantha Zimmerman, Darla Boothman, Diane Vrenios, Alice Lind, Amy George, Kathleen Boyle, Corey Cerise, James Wood, Krista Edmundson, Lyubov Ogorodnik, Mike Ellis, Paul Palmer, Ruth Bush, Thomas Fahner, Tim Hoekstra, Whitney Howard **Notes:** Teresa Davis

#### **Goals of Workgroup:**

Goal of Workgroup: Identify and resolve IT/EHR issues including but not limited to:

- MCO billing capacity
- EHR compatibility
- Provider data reporting requirements
- Technical Assistance needed by providers

#### **Review Workgroup Charter**

A draft charter was emailed out prior to the meeting. Everyone is asked to review over the next two weeks and email any comments to Christal Eshelman.

#### **MCO Update**

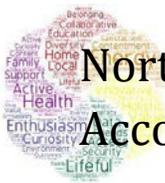
The apparently successful MCO bidders for our area are Coordinated Care, Molina Healthcare and Amerigroup. There is a five day protest period that any unchosen MCO can request a review. Estimated timeline for the MCO's to begin working with providers is Mid-June.

#### **Qualis Assessment Results**

Diane Vrenios presented the results from the Behavioral Health IT Assessment draft report. Each behavioral health provider will receive a report that gives them a road map for steps to take from now until January 2018. The hope is that this workgroup can help decide what technical assistance can be provided. Note: the presentation will be made available when the report is finalized.

Discussion on retrieving and storing data as the BHO dissolves

- Darcy said that their system is planned to shut down by Feb or March. Darla asked if there was some funding available to continue the system for a while. This would mean paying for the system and salaries to run the system. Isabel said that is a possibility but we need to start thinking about what that total cost would be,
- Tom from Children's Home Society said that they are currently working on getting a copy of their Sequel data from Avatar and loading it onto their system to see what it will look like. To test it, he has requested 2 years of data and will load it onto his server in Seattle. They will pull the data that they need and see if it will work. If it is successful, they will request all of their data.
  - Darcy said that if multiple providers would like to do this, she can get a lower price.
  - If any provider is interested in pulling the sequel data from Avatar, contact Rosa at the BHO by the end of the week.
  - Each provider will need to check their IT System to make sure that it will be able to handle and read the data. You will need someone that can write really good Crystal reports
  - Suggestion: Possibly hire a regional consultant to read all of the data and create reports.
  - Record retention requirement is 7 years. Medicaid clients can request their entire patient record for seven years.



# North Central Accountable Community of Health

## **Provider Updates**

- Okanogan went to the hosted version of Avatar, it went really well, now working on updating backup protocols and processes.
- CVCH Looking into the Avatar Consortium product until they can convert to Athena (their medical EHR)
- Catholic Family Charities is going to Qualifax. Said if more organizations want to join, a discount is available. They are expecting to be up and running by January 1, 2018
- Grant County is looking at Credible Solutions (there is not enough time to get that going before Jan, 2018)
- Okanogan may be providing a demo day on their hosted Avatar system. Christal will get in touch with Ashley and Rebecca to help plan that demo.

## **Next Steps:**

- Discussion with providers and MCO's about what needs to be reported
- Compare the individual Behavioral Health Agencies IT Assessment reports from different providers and pull out the common issues. Come up with a plan that helps all.

**Next Meeting:** June 21<sup>st</sup> from 12:30-2:00 PM at the Chelan Douglas Health District, East Wenatchee