



North Central Accountable Community of Health

Early Warning System Workgroup

FIMC Advisory Committee – North Central Accountable Community of Health

MEETING NOTES

3:30 PM – 5:00 PM May 31st, 2017

Attendance: Laurel Turner, Tamara Burns, Shirley Wilbur, Kathleen Nelson, Christal Eshelman, John Schapman, Linda Parlette, Isabel Jones

Via Phone: Tim Hoekstra, Collette Rush, Ruth Bush, Dan Duran, Alice Lind, Allen Fischer, Robin Cronin, Krista Concannon

Notes: Teresa Davis

Goal of Workgroup:

Develop an Early Warning System that allows a feedback loop and triage process to identify and resolve system issues as they arise in the short term.

Workgroup Charter

- Suggestion of adding “Law Enforcement” to charter. Approved charter as written with the addition of Law Enforcement.

Indicator Matrix

Criminal Justice

- Went over jail intake questions. Felt that they were adequate.

Access to care

1. Track whether there is a barrier. If Western needs a bed, they will be transferring to Eastern. Track Forensic Flips. Can get baseline data from Robby or BHO. # of people or # bed report?
2. MU1 is single bed cert. Can get baseline data from BHO or Provider One
3. ER Visits – AIM Team is working on getting access to the EDY System. Tamara will ask Confluence about a report, Krista will check on access to EDY System.
4. “Request for Services” to first appointment - report is easily pulled. Could be built into contract between providers and MCO’s. Might be best to track first offered appointment because there are many reasons that can delay the patient from attending appointment.
5. Tracking # of grievances to MCO’s related specifically to access
 - Tabled for next meeting
6. Access to care for clients in border communities and during MCO transition period moving to new plans.
 - Decided to keep on the list but monitor through communications.

****All requests for information from Robby need to go through the Central IT Line.**

Provider Payments

Hold off on discussion and wait for MCO participation

Crisis Services & Eastern State Hospital

1. Volume of calls to the crisis line
 - Also volume of calls directly to providers

Next Steps: Will bring coordinated entry questions to next meeting

Next Meeting:

Tuesday, June 20th 11:00 – 12:30 at the Chelan Douglas Health District