

## FIMC Meeting

Tuesday, June 12, 2018 9:30 – 11:00 AM

Attendance	<p>Megan Gillis, Whitney Howard, Inna Liu, Alan Fischer, Gerry Perez, Jim Novelli, Lisa Apple, Becky Corson, Winnie Adams, Dina Goodman, Tracy Miller, Ken Fischer, Jesus Hernandez, Daniel Shawgo, Karen Jacobson</p> <p>Phone: Isabel Jones, Alice Lin, Jessica Diaz, Jason Bergman, Courtney Ward</p>
FIMC Overview	<p>Christal gave an overview of the FIMC Process. Monthly meetings scheduled the 2nd Tuesday of every month at OBHC.</p> <p>HCA is requiring full integration by 2020, Chelan, Douglas &amp; Grant integrated in 2018, Okanogan is integrating in 2019. Okanogan County is different because they are leaving the Spokane BHO and joining the NCACH Region. Currently there are 5 MCO's and will be moving to 3 MCO's - Molina, Amerigroup &amp; Coordinated Care. Clients should not see any changes in benefits, but they may need to change plans due to United Healthcare and CHPW leaving. Last year we created an FIMC Advisory committee to talk and workout any changes. We also created some workgroups: Early Warning System, Managed Care Rates, IT/EHR, and Consumer Engagement. There is also a knowledge transfer group which helps get data transferred from the BHO to the MCO's.</p> <p>Went over the time line. Currently doing the IT Assessment and Transition Plan with Qualis.</p> <p>Knowledge Transfer: Will Spokane be facilitating separate meetings for knowledge transfer for Okanogan County? HCA is going to have some statewide knowledge transfer meetings with agenda items. All of the plans and BHO's will be on these calls together.</p>
ASO	<p>Inna handed out packets with information and contacts for Beacon. Beacon only does Behavioral Health and is contracted for Crisis and non-Medicaid funding streams.</p> <p><b><u>3 main functions of Beacon</u></b></p> <ul style="list-style-type: none"> <li>• Maintaining Crisis system</li> <li>• BH Safety Net for non-Medicaid Individuals</li> <li>• Lead Community Forum &amp; System Development</li> </ul> <p>Will create a cross sector crisis forum in the future.</p>

	<p>Beacon wants to make sure that the community does not feel any changes and will work closely with OBHC.</p> <p><b><u>Implementation plan</u></b></p> <ul style="list-style-type: none"> <li>• Collaboration and Community Engagement</li> <li>• Education outreach</li> <li>• Structural and operational readiness</li> </ul> <p><b><u>ProtoCall Services</u></b></p> <p>Crisis line number will change to Protocall. There will not be a change in phone number just a change in who answers the call. All current numbers will forward to Protocall. All calls are answered by Masters-level or Phd.</p> <p><b><u>What will change in 2019</u></b></p> <ul style="list-style-type: none"> <li>• Contract with Beacon (and MCOs)</li> <li>• North Central regional crisis line for Okanogan community</li> <li>• Coordination between crisis team and crisis line</li> <li>• Join regional meetings: BHAB, FYSPRT</li> <li>• Need to learn more about community needs, mobile crisis, DCR, tribal coordination, etc.</li> </ul> <ul style="list-style-type: none"> <li>➤ BH Advisory Board - When should OK providers start attending? Sooner rather than later. He will clarify with Curt Lutz and Chris Tippitt.</li> <li>➤ How will the services change at OBHC? There will not be any changes for patients.</li> <li>➤ Providers would like to know a discharge plan upon discharge from in-patient facilities. Danielle will look into how this can be improved.</li> <li>➤ Beacon is looking into having 911 transfer to the crisis line. Most calls can be taken care of by the crisis line.</li> </ul> <p>Christal noted that Chelan Douglas has a BH / Law Enforcement advisory group. Curt is interested in making something like that on OK County or including Okanogan in the current group.</p>
Client Communication	<p>Isabel Jones, Jessica Diaz and Jason Bergman went over the timeline. They have a lot of materials that can be used locally to assist in educating clients and providers on the transition. They are currently working on updating the</p>

	<p>forms for 2019. They will provide materials to Christal when they are ready. The group can come up with a plan for distribution.</p> <ul style="list-style-type: none"> <li>• 90 days prior HCA will send out a notice saying changes are coming.</li> <li>• Clients will get a separate letter with a handbook explaining benefits that they will get with their health plan.</li> <li>• Clients with United or CHPW will be auto assigned to one of the 3 other plans and will have the option of changing.</li> <li>• Clients will never be without a plan.</li> <li>• HCA is willing to help with developing new materials that the region needs.</li> </ul> <p>➤ OBHC would like an updated version of the postcard and one pager to hand out at events. (HCA will not be mailing a postcard). September 22nd will have a large recovery event with a country singer in recovery. They will send out an email blast after details are finalized.</p> <ul style="list-style-type: none"> <li>• HCA also has a one pager geared toward providers, currently being updated and will get to the region.</li> </ul>
Closing	<p>Final Comments: Next meeting will have a presentation from each of the MCO's. We will also look at the communication plan. Will get an updated version of the document that has all 5 plans in Washington and benefits available.</p> <p>Next Meeting: July 10th 9:30 - 11:00 AM at OBHC</p>