



North Central Community Partnership for Transition Solutions: Meeting Notes

June 19th, 2019 | 10:00 AM - 12:00 PM

Confluence Technology Center, Wenatchee, WA

Attendees

Karen Lynch, Catholic Charities; Christal Eshelman, North Central Accountable Community of Health; Ashley Olson, WorkSource; Jesus Hernandez, Family Health Centers; Jackie Weber, Molina; Kelly Rimbey, Oxford House; Bev Cabrera, Intern; Chris Heinen, US Probation; Linda Evans Parlette, North Central Accountable Community of Health; Caroline Tillier, North Central Accountable Community of Health; Deb Miller, Action Health Partners; Joe Garcia, SSC WACPTS; Kathy Wong, SSC KCCPTS; Ric Escobedo, NCESD; Judith Lurie, Northwest Justice Project; Tanya Gleason, North Central Accountable Community of Health.

Notes

Topic	Notes
Welcome and Introductions	<p>Ashely Olson opened the meeting by asking each to share a nugget of wisdom they have gained through reentry work. Some of the nuggets expressed were:</p> <ul style="list-style-type: none"> • 3 factors that most affect recidivism are employment, housing, and SUD treatment • The people we serve can be our assets • Healthcare is only one part of whole person health • Importance of early planning and setting people up for a successful reentry • The right medication can have a profound affect on people and provide hope • CPTS provides a general holistic approach • We should examine our own organizational policies
Oxford House <i>Kelly Rimbey</i>	<p>Oxford House started in 1975. Washington State has the most houses of all states. We have 6 in Wenatchee (5 men’s, 1 women’s) – all are at capacity. There will be a men’s house opening in Okanogan on August 1. Wenatchee needs a women’s and children house and Kelly will be working on that next. When a landlord rents to Oxford they sign a lease with Oxford House, not the individual renters and are protected through the Oxford House organization.</p> <p>If you want to more or know someone who may be interested in renting a home to Oxford House, contact Kelly Rimbey, 509-771-5135, Kelly.rimbey@oxfordhouse.org, www.oxfordhouse.org</p>
Regional Asset Mapping <i>Tanya Gleason</i>	<p>Closed Loop Referral</p> <ul style="list-style-type: none"> • Goals are two-fold: <ol style="list-style-type: none"> 1. Identify and asses asset and referral platforms used that could work alongside the hub with the goal of working toward process improvements for referrals between SDOH and clinical care 2. Incorporate the voice of those that utilize healthcare in the referral conversation • 9 cross-sector interviews were done with people in healthcare, behavioral health, housing, etc. • Roughly 40 roughly consumer interviews were conducted around Chelan-Douglas at to capture attitudes and experiences in community-clinical referrals

- Locations: Mental Health provider, free clinic, food bank, temporary housing
- Challenges that were identified:
 - Accuracy: Choosing between Community-based data collection or organizations or scrubbed from the internet
 - Buy-in and implementation: will orgs and individuals utilize a new tool if selected?
 - Sustainable funding: if we do implement a region-wide care coordination tool alongside HUB, how do we fund post MTP?

Key Themes from Consumer Interviews in Chelan-Douglas Counties:

- Theme A: Communication ---6 mentions---Miscommunications between patient and provider (doctor did not listen when...)
- Theme E: Quality/Appropriate care---8 mentions ---I get a new case manager every year and have to give all the same info about their life
- Theme B: Availability---16 mentions---Being referred to Seattle from Wenatchee for a short medical consult
- Theme D: Follow-up or further coordination---24 mentions--Doctor changed insulin dose when current dose worked well
- Theme C: Access ---38 mentions---Getting healthcare is easy but managing health insurance is difficult
- Insurance/financial
- High-barrier/eligibility

Asset Mapping

- Different than your standard resource list - it not only focuses on resources but also on relationships
- Asset mapping serves several nuanced purposes
 - Inventory attitudes, cultural spaces, knowledge, skills
 - Identification of current Interconnections between assets which informs access and opportunities for growth
 - Focus on growing network and facilitating access through cooperation
- Can't have an accurate asset map without addressing all levels of breakdown and success
 - Requires a high level of honesty in its community members and a willingness to address access from an inclusive community standpoint
 - Here's what we need to know to move forward:
 - Who is at the table
 - Who isn't
 - The relationships that govern both of those elements
- Example of an Ecomap (social work driven)
 - Scarcity of funds leads to driving competition between those with similar skillset or service menu
 - Relationship challenges breeds distrust in communities because healthy communities thrive on interconnected resources-not as simple as a platform that allows people to talk to each other, can't happen unless people are actually developing relationships. A siloed community is an unhealthy one.

Questions for CPTS Group:

	<ol style="list-style-type: none"> 1. In what ways is asset-mapping on this group's radar? Pure resources or does it include social capital (social networks that enable a society to function effectively) 2. How would a regional asset map be valuable? 3. How would this take shape and how would a resource list be used? 4. How do people feel here about 211 and it's potential to fill concrete resource need?
<p>WA CPTS</p> <p>Joe Garcia</p>	<ul style="list-style-type: none"> • Summer Institute Registration is open: https://www.eventbrite.com/e/cpts-summer-institute-tickets-53743408983 • King County CPTS has created a 2nd chance employer exchange that has a one time annual fee for members • Joe highlighted the importance of have those we serve at the table and listening with intent • South Seattle College has started teaching the Lifeskills to Work curriculum in inpatient SUD treatment center with great success • Joe requested that North Central CPTS host the Una Platica, a one-day event, in May 2020.
<p>Northwest Justice Project</p> <p>Judith Lurie</p>	<ul style="list-style-type: none"> • NWJP has filed a lawsuit in Grant County against Chelan County for overcharging at the jail on booking and medical fees • People on SSI/SSDI no longer have to pay probation fees or DOC fees • https://www.washingtonlawhelp.org/resource/filing-a-motion-to-remit-remove-financial-legal-obligations-in-district-or-municipal-court?ref=A3o5I
<p>Next Steps</p> <p><i>All</i></p>	<ul style="list-style-type: none"> • Next Meeting: September 18, 10am-12pm; Location is TBD • North Central CPTS will be working to plan a training in the coming months by the Northwest Justice Project for service providers to learn how to help their clients file paperwork to remit (remove) Legal Financial Obligations (LFOs).