



North Central Accountable Community of Health

Early Warning System Workgroup

FIMC Advisory Committee – North Central Accountable Community of Health

MEETING NOTES

11:00 AM – 12:30 PM June 20th, 2017

Attendance: Inna Liu, Sarah Arnquist, Shirley Wilbur, Christine Mickelson, Kathi Olson, Whitney Howard, Megan Gillis, Eric Skansgaard, Kathleen Boyle, Keith Hanson, Krista Concannon, Christal Eshelman, John Schapman, Linda Parlette, Isabel Jones
Via Phone: Collette Rush, Joe Kriete, Donelle Barnette, Tenzin Denison, Allison Lim, Gail Goodwin **Notes:** Teresa Davis

Goal of Workgroup:

Develop an Early Warning System that allows a feedback loop and triage process to identify and resolve system issues as they arise in the short term.

Indicator Matrix

Isabel Jones, HCA, described the attached Early Warning System Indicator Matrix.

- Access to care
 - Bed Availability – DBHR will get the no bed data prior to Jan. 1, 2018, the ASO will be tracking the data after Jan 1, 2018.
 - Accessing the correct level of care – HCA is working on getting access to the EDIE data, Krista Concannon will check back with HCA for status.
 - Access to care for clients in border communities – decided that could be tracked on the daily provider calls.
 - Out of region SUD providers treating NC Clients – Christine will ask Rosa at BHO about tracking this.
- Provider Payments
 - Discussed MCO's tracking denial rates at the individual provider level. It can be done, but they will need to define and have standard definitions with all of the MCO's. The MCO's will get together as a small group to make definitions.
 - Clearinghouses: Many providers use clearinghouses to submit claims. If a clearinghouse sends a claim back, the MCO will not see that as a denial in their records. The clearinghouses should be able to give us that data, as they keep track in order to get paid.
- Criminal Justice System
 - Add Juvenile detention centers to the matrix. Still working on how to get the data from the jails.
- Bed Census
 - Add community hospital bed tracking

Other ideas for measures:

- Length of stay for ER Admissions with mental health issues. Krista will check with CMT to see if they have data
- Track the number of people going from ER/law enforcement to detox.

Beacon

Inna Liu discussed the data collection they use in SWWA and compared to the indicators that we have come up with. They reported weekly on these measures then monthly after the Early Warning System ended.

Next Steps:

- Set up a meeting with Rosa at the BHO about establishing baseline data
- Small group meeting with MCO's about provider payments and definitions (Kathleen Boyle will coordinate)
- Contact CMT about gaining direct access to EDIE system & tracking length of stay in ED (Krista)
- Get juvenile detention center contacts (Christine will get)
- Add Juvenile detention centers & community hospital beds to matrix
- Loretta will work on detox tracking and how it would be reported
- Collette will check with Ingrid on 10.77 data
- Review Beacon information and email Christal with any comments
- Finalize indicators by the August meeting.

Next Meeting: Tuesday, July 11th 10:00 – 2:30 at the Chelan Douglas Health District