

Okanogan Fully-Integrated Medicaid Contracting

Tuesday, July 10, 2018 9:00 – 10:30 AM Okanogan Behavioral Health

Introductions	<p>Attendance: Christal Eshelman, Megan Gillis, Whitney Howard, Courtney Ward, Winnie Adams, Tracy Miller, Rebecca Corson, Jim Novelli, Lisa Apple, Kate Haugen, Ashley Porter, Ken Fischer, Dawn Barton, Isabel Jones, Teresa Davis</p> <p>Phone: Gerry Perez, Inna Lui</p>
MCO Presentations	<p>Courtney Ward from Amerigroup, Winnie Adams from Coordinated Care and Whitney Howard from Molina gave a high level overview of the MCO programs. (see meeting packet for presentations)</p> <ul style="list-style-type: none"> • First Symposium will be in October • Will be scheduling individual introductory meetings with providers (all MCO's together with one provider) • NPI Number needs to be registered by Sept 1st • MCO Provider reference guides will be released by September 1st • Claims/encounter testing will be Mid-October thru November • Regional Bi-weekly provider and MCO calls will occur starting December 1st. <p>Implementation Timeline: Credentialing process has already started, hoping to be done by the end of August</p> <p>Questions:</p> <ul style="list-style-type: none"> • BH Providers in Okanogan County: OBHC, Family Health Centers and there are a few individual providers • Do you think there will be any specific complications since OK County was in the Spokane BHO? No, we do not foresee any issues. We have some knowledge transfers set up so that we can build slide decks for the trainings to help them prepare. We encourage questions to be submitted ahead of time so that we can address them at the symposium. • Some of the MCO's are contracted with tele psych and can help providers get set up. • Supportive Housing / Supportive Employment: No providers in Okanogan County, can people apply to provide services? It can be talked about.
HCA Update	<ul style="list-style-type: none"> • Focusing on readiness review for the next couple of months. • Facilitating Knowledge transfer meetings • October 1 first client letter will go out - more info to come • Nov 20 letter telling clients what MCO plan they will be on

	<ul style="list-style-type: none"> • COC process - December. BHO will be sending an excel template and consent form for clients to sign, HCA will match to the MCO on file January 1, MCO's will have a list of all clients that are currently receiving services. • Early Warning System and daily calls with 5 regions - We will start calls on Jan 2 every other day. This is an opportunity for BH Providers to call in and ask questions or bring an issue up. Will discuss more about EWS at the next meeting.
Client Communications	<ul style="list-style-type: none"> • This advisory group and the CHI will be serving the roll of the communications workgroup. • Would like to get the PPT sooner than November (September 1) • Will bring PSA script to next meeting • Providers can add messages to Facebook (Mid Valley - Mckayla Marion & OBHC - Josie Bent) - Keep all messages similar (postings on website) • Add Wenatchee World to newspaper list (weekend paper is combined WW and Omak Chronical). There is also a publication called the Bottomline (produced by Omak Chronical) • OBHC is holding a Recovery Event Sept 22nd at OK Fairgrounds, MCO's are welcome to have a table FHC also has a couple of events planned. • Other venues to distribute information - Okanogan County Fair, back to school night
Closing	<p>Isabel will work on a fact sheet for tribal members (should they opt in)</p> <p>MCO's would like to schedule the intro meetings on the same day as the next FIMC Meeting.</p>