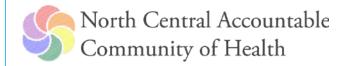


# Governing Board Executive Session & Board Meeting 1:00 PM-3:30 PM, July 13th, 2020

<u>Location</u>	<u>Call-in Details</u>
Virtual Meeting Only	Conference Dial-in Number: (253) 215-8782
	Meeting ID: 864 9013 4912
	One tap mobile: +12532158782,,86490134912#
	Join Zoom Meeting: https://us02web.zoom.us/j/86490134912

TIME	AGENDA ITEM	PROPOSED ACTIONS	ATTACHMENTS	PAGE
1:00 PM	Introductions – <b>Blake Edwards</b> • Board Roll Call  • Declaration of Conflicts		Agenda, Acronyms &     Decision Funds Flow Chart	1-4
1:10 PM	Executive Session To discuss nominations to the Board			
2:00 PM	Public meeting resumes      Zoom Etiquette     Approve Consent Agenda     Public Comment	Approval of Consent Agenda	Consent Agenda	5-14
	Executive Director Update – <b>Linda</b> <b>Parlette</b>		Executive Director Report	15-16
2:25 PM	<ul> <li>Board Nominations – Blake Edwards</li> <li>FQHC Seat – Nominee form attached</li> <li>Public Health Seat – Nomination form – separate attachment</li> <li>Okanogan CHI seat - Seat open, will discuss at meeting</li> </ul>	<ul> <li>Approval of FQHC sector seat</li> <li>Approval of Public Health sector seat</li> </ul>	<ul> <li>Board decision form – FQHC seat</li> <li>Board decision form – Public Health seat</li> </ul>	17-18 Sep Attach.
	Strategic Planning Update – <b>Blake</b> <b>Edwards &amp; John Schapman</b>	Approval of the Guiding     Principles and Value     Proposition document	Guiding Principles and Value Proposition documents	19-26
	Governance Committee – <b>Linda</b> <b>Parlette &amp; John Schapman</b>	Approval to form     Governance committee as     proposed in charter	Board decision form     Governance Committee     Charter	27-28 29
3:30 PM	Adjourn			



## A Handy Guide to Acronyms within the Medicaid Transformation Project

ACA: Affordable Care Act

**ACH:** Accountable Community of Health

**ACO:** Accountable Care Organization

Al/AN: American Indian/Alaska Native

**BAA:** Business Associate Agreement

**BH:** Behavioral Health

**BH-ASO:** Behavioral Health - Administrative Service

Organization

**BLS:** Basic Life Skills

**CBO:** Community-Based Organization

**CCHE**: Center for Community Health and Evaluation

**CCMI:** Centre for Collaboration Motivation and

Innovation

**CCS**: Care Coordination Systems

**CHI:** Coalition for Health Improvement

**CHW:** Community Health Worker

**CMS**: Centers for Medicare and Medicaid Services

**CMT:** Collective Medical Technologies

**COT:** Chronic Opioid Therapy

**CP:** Change Plans

**CPTS:** Community Partnership for Transition

Solutions

**CSSA:** Community Specialist Services Agency

**DOH:** Department of Health

**DSRIP:** Delivery System Reform Incentive Program

**EDie:** Emergency Dept. Information Exchange

**EMS:** Emergency Medical Services

**FIMC:** Fully Integrated Managed Care

**FCS:** Foundational Community Supports

**HCA:** Health Care Authority

HIT/HIE: Health Information Technology / Health

Information Exchange

MAT: Medication Assisted Treatment

MCO: Managed Care Organization

MH: Mental Health

**MOU:** Memorandum of Understanding

MTP: Medicaid Transformation Project(s)

**NCACH:** North Central Accountable Community of

Health

NCECC: North Central Emergency Care Council

**OHSU:** Oregon Health & Science University

**OHWC:** Okanogan Healthcare Workforce

Collaborative

**OTN:** Opioid Treatment Network

**OUD:** Opioid Use Disorder

P4P: Pay for Performance

P4R: Pay for Reporting

**PCS:** Pathways Community Specialist

PDSA: Plan Do Study Act

PHSKC: Public Health Seattle King County

**RFP:** Request for Proposals

**SDOH:** Social Determinants of Health

SSP/SEP: Syringe Services Program / Syringe Exchange

Program

**SMI:** Serious Mental Illness

**SUD:** Substance Use Disorder

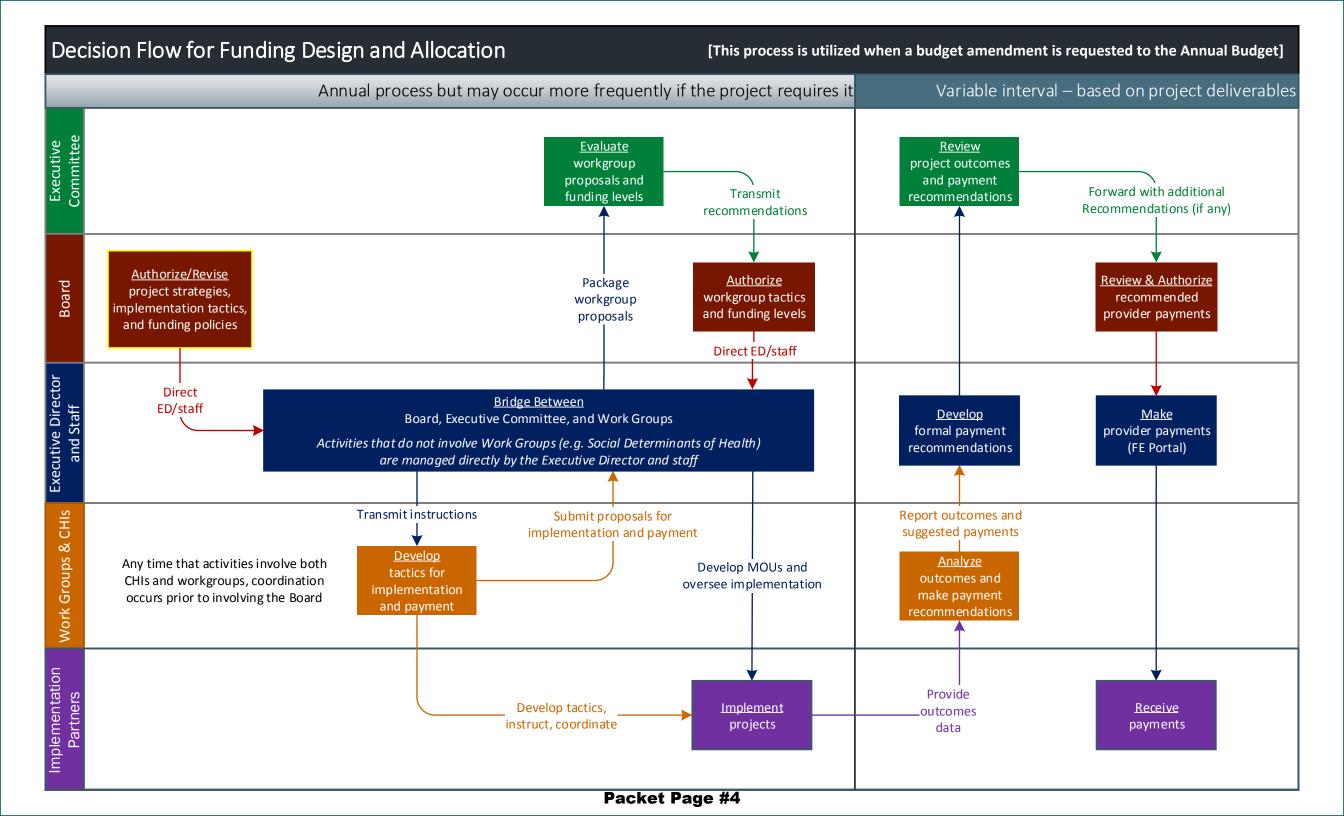
**TCDI:** Transitional Care and Diversion Interventions

**TCM:** Transitional Care Management

**VBP:** Value-Based Payment

**WPCC:** Whole Person Care Collaborative

LHJ: Local Health Jurisdiction





Location	Attendees
Virtual Meeting	Governing Board Members Present: Rick Hourigan, Doug Wilson, Cathy Meuret, Ken Sterner, Molly Morris, Jorge Rivera, Brooklyn Holton, Blake Edwards, Ray Eickmeyer, David Olson, Senator Warnick, Carlene Anders, Rosalinda Kibby, Nancy Nash Mendez Governing Board Members Absent: Daniel Angell, Barry Kling, Ramona Hicks NCACH Staff: Linda Parlette, John Schapman, Caroline Tillier, Wendy Brzezny, Tanya Gleason, Sahara Suval, Mariah Brown, Teresa Davis – Minutes
Agenda Item	Minutes Control of the Control of th
<ul> <li>Approval of Consent Agenda</li> <li>Declaration of Conflicts</li> <li>Public Comment</li> </ul>	<ul> <li>Meeting called to order at 1:00 PM by Blake Edwards</li> <li>❖ Brooklyn Holton moved, Rosalinda Kibby seconded the motion to approve the consent agenda, motion passed.         Brooklyn noted that with the approvals from last month we did not include values of the 15% hosting fee from the CDHD (if the expense is paid out of the CDHD account). That expense will be included in future requests.</li> <li>◆ Conflicts of Interest: None</li> <li>◆ Public Comment: None</li> </ul>
Executive Director Report	<ul> <li>Linda referred to document that was sent out the Board showing the work that has been done by NCACH staff around COVID-19 work with the Incident Command System through Public Health. Will be adding the work that we are doing outside of the Local Public Health Jurisdictions Incident Command Systems in the future to give everyone the full picture of the hard work staff has put in.</li> <li>We are waiting until we see what our requirements are with the next SAR (Semi Annual Report) that is due in July. There will be some relaxation in the requirements and quality improvements.</li> <li>Still working with Parkside to get a viable model that works.</li> <li>Talked to Barry Kling (CDHD) yesterday about a glide path forward. We are slowly adding the MTP work back into our schedules.</li> </ul>
Board Governance	* Ken Sterner moved, Nancy Nash Mendez seconded the motion to accept the Nomination of Deb Murphy to fill the NCACH Open At Large Board Seat on the NCACH Governing Board effective 05/04/2020, no further discussion, motion passed. (Term expiration will be 12/31/2023)
NCACH Staff Updates	John reviewed the NCACH Response to COVID-19
	NCACH Objectives since COVID-19:

- Work with community networks across the region to provide support, connection, and resources to help our communities Stay Home and Stay Healthy (Social Distancing).
- Support our partners and community partners so that they are able to focus their efforts on the emergent needs of the community.

## **ICS Involvement/Funding**

Caroline and Sahara went over the NCACH ICS Involvement which includes:

- Outreach
- Farmworker Community outreach (Grant County)
- Mobilize and collection of homemade PPE
- Regional messaging efforts focused on Spanish-speaking communities.
- Poster distribution regarding masking (Okanogan)

\*There are about 40 people on a regional group to help guide the COVID-19 Spanish messaging. This work has strengthened relationships with CBO's. Tanya has helped organizations in Grant County apply for grants. Shared some of the print materials: Postcards, PUD Newsletters that NCACH has had a hand in producing.

## **Additional Funding Request**

John reviewed the funding approved so far; \$50,000 allocated to Local Health Jurisdictions, \$150K Community Support Funding mini grants, \$55,187 NCACH Staff Initiated Projects. Of the total budgeted for all three of these items, there is still \$98,139 unallocated (ICS funds are almost gone, the funds remaining are split between the grants and staff initiated projects).

The ask for today is to decide one of the following two options with regards to the COVID-19 Incident Command System funding...

- 1. Increase Community Mitigation Incident Command System funding from \$50,000 to \$100,000 (allocate an additional \$50K)
- 2. Do not increase allocation, and let funding expire

## **IMPACT/OPPORTUNITY** (fiscal and programmatic):

- If no additional funding is approved, NCACH Incident Command funding will be exhausted and we will continue to support each ICS with staff time only.
- If approved, NCACH will continue provide both staff and funding for ICS work.
- If approved it will increase the following budget line items
  - CDHD Other Expenditures: ↑\$50,000
  - CDHD Hosting Fee: ↑\$7,500

NCACH will pay any expenses out of the Financial Executor portal to minimize any accrual of the hosting fee on expenditures. NCACH will reflect those payments and adjustments to the monthly budget when presenting monthly financials at the Board meeting.

#### Discussion:

What will this money be used for? Education around masking in public, give the LHJ the ability to respond proactively.

- Dr. Wilson How much more money could we draw down for this work if we needed to and where would it come from? We still have uncommitted funds and we are going to come in under budget this year because of COVID-19 pause plan. Brooklyn responded these emergent needs are probably not going to go away, we need to have a conversation around if we need to allocate a larger amount?
- Carlene Would like to be strategic about setting aside some money, but not necessarily spending it right away. We do not know what is coming in the fall. Long Term recovery is going to be long term.
- Rosalinda Has there been expectation from the State that the ACH's respond to this pandemic? Linda responded that the state has not given any expectations and all ACH's are spending the money differently. Transformation efforts are on hold would like to know how we are going to be measured success in the future and what kind of funding will be needed to achieve that success.
- Ray Would like to know how much contact tracing could this money go to and how big of a difference could our funding make in that? John said we can dig into this and get back to the Board.
- Brooklyn Is there anything in the hopper or is expected that if this funding is not approved, would not happen? Should we create a smaller sub-committee?
- Cathy What is out there that this funding could go to and we need to pay attention to make sure that there is not another source of funding.
- Carlene is comfortable with approving the \$50,000 but wants to make sure that we are strategic and making sure that we are leveraging funds to get a greater result. We can build capacity by leveraging funds.
- Rick Make sure that we are not funding thigs that are not our responsibility, feels that we need to fill in gaps.
- \* Doug Wilson moved, Cathy Meuret seconded the motion to Increase Community Mitigation Incident Command System funding from \$50,000 to \$100,000 (allocate an additional \$50K), with the amendment to create a plan to provide greater structure moving forward, discussion ensued around including the amendment to the motion to have a future discussion to create a plan to provide more structure in the future, Board decided to include the amendment, motion passed.

#### NCACH COVID-19 Work

Tanya reviewed NCACH's work on the following projects:

- Community Support Funding as of 4/30/2020 we have had 32 submissions, working closely with the Community Foundation of NCW to avoid duplication of efforts/funding. Has an excel sheet with a brief description of the projects that we have funding. We can send this out to Board Members. There may be a discussion on a future allocation at the Board retreat.
- Essential Worker Campaign This is underway, Digital Media Northwest has created a great video that has been well received by the community.

# • COVIDeo Contest – The response has not been as good as we had hoped. Asked Digital Media Northwest to boost the sharing to get some more submissions. Discussed the option of extending the deadline – will discuss to decide if it would be beneficial. Cathy will request that the NCESD share again. Carlene noted that 50% of kids in Okanogan County are not in contact with the schools.

 Support of Regional Food Bank System Distribution John and Brooklyn – Shared that 1/5 of the Community Funding Applications are food related, there is a larger need than what is requested in the Community Support Funding.

## **Options:**

- 1. Work with Chelan-Douglas Community Action Council and Okanogan County Community Action Council funding to utilize the funding already receive funds through the CHI Community Initiative process for COVID-19 support efforts.
- 2. Continuing to support Food System partners through the COVID-19 Community Initiative Funding. Food System partners will likely make up 1/3 of application funds expended. (estimated \$33,000)
- 3. Create a separate budget line item to support food system partner response to COVID-19. This could include either:
  - A. A one time commitment to major food distribution agencies (2 Community Action Councils and Community Services of Moses Lake)
  - B. An additional budget line item to support all agencies across NCW that allows them to apply for funding.

#### Discussion

- David noted that before COVID the Board spent quite a bit of time discussing that SDOH did we ever decide that food insecurity was what we wanted to focus on. Wants to make sure that the Board is ok with choosing something that could be reactive.
- Rick We need to be strategic, we need to remember that we are a Medicaid Transformation Project.
- Jorge we need to look at the magnitude of the funds that we are planning to direct to this? It will help us make the decision.
- Ken A number of resources are being pushed to food banks right now. Right now the food banks are doing well, but they are worried about the future. Feels that there may be a need to step in the future.
- Molly She is in 4 counties and she has people that are going hungry. Their food bank is only open once every two weeks and is volunteer only. Highly dependent on schools.
- Cathy Is it our intent just to provide money or can we help them come up with new processes to help them.

	Agency	Area Served	Services	# of Food Pantries Served	Primary Needs during COVID-19
	Chelan Douglas Community Action Council	Chelan-Douglas	Food Distribution Rent Assistance	13	<ul> <li>Food – Fresh produce and meat products</li> <li>Rental Assistance</li> </ul>
	Community Services of Moses Lake	Grant, Adams, Lincoln, Yakima, and Benton	Food Distribution	6 Grant County (33 across 5 counties)	Food – Fresh produce and meat products
	Okanogan Community Action Council	Okanogan	Food Distribution Rent Assistance	9	<ul><li>Food – Fresh produce and meat products</li><li>Rental Assistance</li></ul>
	*Board decided to sup becomes apparent tha	•	• • •		Community Support Fund. Ca
Board Strategic Planning		_			strategic planning interviews. Board is in agreement. We will
Roundtable	<ul> <li>Dr. Hourigan:</li> <li>play after immediate immediate control of the control of</li></ul>	Telehealth/virtual hediate COVID respo School system nee nrough virtual visits	nealth; where NCACI onse ds - Telehealth for th (physical, BH and de	H can act as a cha ne K-12 system; be ental). Getting bac	tunities and next steps  Inge agent, will be an important  Enefit from having interactions  Ek into school routines – how to  By thinking about this. Do not h

- Ray Eickmeyer: EMS and hospital numbers are lower; test kits and PPE shortages. Looking ahead to reopening elective procedures and seeing what kind of PPE needs there will be. Understands need to support area food banks, but wondering what else needs to happen. NCACH needs to be a connector building a health information exchange. There are things that really need to be done. Agrees with Dr. Hourigan on telehealth approach.
- **Ken Sterner:** Agrees that we need to make sure we are not just putting a "band-aid" on things. How do we support our food banks and food pantries? Not just with food but with the infrastructure to maintain. Aging and Adult Care services (90 to 1 ratio of clients to case manager) have been serving seniors in isolated areas for a while; contractors have been in place to ensure food is delivered to isolated seniors.
- **Molly Morris:** Food distribution is a pressing issue in the Coulee Dam area 4 county region with food insecurity. Would benefit from support to area food banks and food programs, in support of the proposal presented
- Nancy Nash-Mendez Received funding to build additional units; has been difficult during COVID response; section 8 vouchers and rental assistance programs must pay rent to remain in program and there are concerns about some of the messaging about paying rent. Housing Authority has acquired 16 units thank you to elected officials that helped with that.
- **David Olson**: Even after the COVID-19 response, patients will continue to want to use telehealth. Need to figure out how to best take advantage of this technology in our region. Discussions with Confluence Health underway
- **Deb Murphy**: Behavioral Health needs and especially suicide risk due to COVID. Shared that she will be meeting with other stakeholders throughout Grant County to discuss and planning to share what she heard today. Communication and contact with board members; happy to connect with anyone to help wherever possible

• 3:30 PM Meeting Adjourned by Blake Edwards

## **NCACH Funding & Expense Summary Sheet**

		FINANCIAL EXECUTOR FUNDS								
Funding Source	SIM/Design/Misc	SIM/Design/Mise	С	SIM/Design/Misc	I I FF Fi		EF Eu	nds Remaining		
Tuliumg Source	Funds Received	Funds Expended		<b>Funds Remaining</b>	NCACH Funds @ FE	NCACH Funds @ FE   FE Funds Expended   FE		· L· · u		
SIM Funding*	\$ 115,329	\$ 115,32	29	\$ -						
Transformation Project Funding										
Original Contract K2296 - Demonstration Phase 1	\$ 1,000,000									
Original Contract K2296 - Demonstration Phase 2	\$ 5,000,000									
Transfer from FE Portal	\$ 226,961									
Interest Earned on Demo Funds	\$ 236,353									
Transformation Total	\$ 6,463,315	\$ 3,219,00	06	\$ 3,244,308						
Workshop Registration Fees/Misc. Revenue*	\$ 22,387	\$ 13,77	20	\$ 8,667						
				\$ -						
Financial Executor Funding  Project Incentive Funds Integration Funds					\$ 15,909,770 \$ 5,781,980		7,993,150 58,422		7,916,620 5,723,558	
Bonus Funds					\$ 1,455,842			\$	1,455,842	
Value Based Payment (VBP) Incentives					\$ 650,000			\$	650,000	
Interest Earned in FE Portal					\$ 61,490			\$	61,490	
DY1 Shared Domain 1 Funds**					\$ 5,811,865	\$	5,811,865	\$	-	
Totals	\$ 6,601,030	\$ 3,348,05	55	\$ 3,252,975	\$ 29,670,947	\$	13,863,437	\$	15,807,510	

<sup>\*</sup>A portion of funds in this category were collected when CDHD held the SIM Contract

Note from NCACH Treasurer: "The 2020 budget and lack of "% Expended YTD to Budget" is a direct result of the NCACH responding to COVID by adjusting where capacity is allocated and reducing performance expectations on partners by pausing our MTP activities. At the August meeting, we will be looking at the first half of the 2020 budget with the implications attached to reduced expenditures to better understand how to begin preparing for the 2021 budget."

<sup>\*\*</sup>Automatically paid out through FE Portal from Health Care Authority and therefore not reflected on Financial Executor budget spreadsheet

# **2020 NCACH Budget: Monthly Summary**

## **CDHD Account Expenses**

Fiscal Year: Jan 1, 2020 - Dec 31, 2020

Budget Line Item	Tot	al Budgeted	4	Apr-20		May-20		Totals YTD	% Expended YTD to Budget
^ Salary & Benefits	\$	967,407	\$	76,109	\$	70,711	\$	366,189	38%
Supplies									
^Office	\$	9,420	\$	30			\$	80	1%
Drugs and Medicines	\$	20,000					\$	1	0%
Furniture < \$500	\$	2,400					\$	538	22%
Books, References, & Videos	\$	-					\$	1	
^Software	\$	2,500					\$	1	0%
Computer Hardware	\$	6,000					\$	-	0%
Services									
Legal Services	\$	8,400					\$	1	0%
Computer	\$	9,600					\$	1	0%
Misc. & Contracts	\$	8,000					\$	-	0%
Mileage	\$	57,000	\$	513	\$	248	\$	2,361	4%
Professional Travel and Training	\$	9,000	\$	30	\$	295	\$	1,279	14%
Conference - Program Meals/Lodging	\$	26,250					\$	497	2%
Other (Train/Plane/Boat/Parking)	\$	10,200					\$	630	6%
Advertising - Newspapers	\$	3,800			\$	914	\$	914	24%
Advertising - Other	\$	5,400			\$	7,698	\$	8,098	150%
Insurance	\$	6,000			\$	6,324	\$	6,324	105%
Printing - Office	\$	6,250	\$	773			\$	792	13%
Printing - Copier	\$	11,000	\$	272	\$	258	\$	2,354	21%
Dues and Memberships	\$	3,400					\$	11	0%
Subscriptions	\$	1,280	\$	887	\$	162	\$	3,715	290%
^Other Expenditures	\$	266,194	\$	5,348	\$	6,887	\$	31,046	12%
^CDHD Hosting Fee 15%	\$	212,647	\$	12,594	\$	14,024	\$	63,724	30%
Grand total	\$	1,652,148	\$	96,557	\$	107,520	\$	488,551	30%

% of Fiscal Year 42%

## **FE Portal Account Expenses**

Fiscal Year: Jan 1, 2020 - Dec 31, 2020

Budget Line Item	Tot	al Budgeted	Apr-19	May-19	Totals YTD	% Expended YTD to Budget
Operations						
Project Management and Organizational Development	\$	70,000	\$2,588		\$9,844	14%
Program Evaluation	\$	59,700			\$0	0%
Data Analytics	\$	30,000			\$2,787	9%
Feldsman Tucker Leifer Fidell LLP	\$	40,000			\$0	0%
Workforce Development (Carry over of \$48,500, Approved in 2019)	\$	36,000		\$450.0	\$2,531	7%
Workforce Development (2020)	\$	30,000			\$0	0%
^ COVID-19 ICS & NCACH Funds (FE Portal)	\$	15,692		\$15,692.3	\$15,692	100%
^ COVID Community Support Funding	\$	150,000	\$5,000	\$94,015.3	\$99,015	66%
Community Engagement and SDOH Capacity Development						
Lead Agencies (CHIs)	\$	150,000	\$19,703	\$16,168.1	\$69,067	46%
CHI Partner Payments (Carry over of \$450,000, Approved in 2019)	\$	350,000			\$87,525	25%
* CHI Partner Payments (2020)	\$	450,000			\$0	0%
* Community Information Exchange Workgroup	\$	50,000			\$0	0%
^ Tribal Investment (Colville Confederated Tribes)	\$	669,000			\$0	0%
Whole Person Care Collaborative						
Comagine Health	\$	50,000	\$100		\$100	0%
CCMI - Advising	\$	78,000		\$17,875.0	\$37,375	48%
Learning Activities	\$	280,000		\$48,769.0	\$133,227	48%
CSI - portal & TA	\$	36,000	\$2,917	\$2,916.7	\$21,250	59%
Learning Community - fixed	\$	1,080,000	\$277,500		\$527,500	49%
Learning Community - variable	\$	800,000		\$120,000.0	\$240,000	30%
Pathways Hub						
Action Health Partners - Hub Lead Agency(January - June 2020)	\$	476,250	\$29,780	\$33,587.0	\$167,650	35%
* Community Based Care Coordination	\$	575,544			\$0	0%
Transitional Care and Diversion Intervention						
TCDI Hospital Partner Work	\$	520,000	\$20,000	\$26,000.0	\$150,000	29%
EMS Partner Work	\$	230,000	\$57,500		\$108,500	47%
Technical Assistance/Training	\$	65,000			\$0	0%
^ Community Partnership for Transition Solutions (Recovery Coach Network)	\$	9,000			\$0	0%
Opioid Project						
Rapid Cycle Applications	\$	100,000			\$5,750	6%
Support Opioid Conference Site Teams	\$	80,000			\$0	0%
Training Opportunities (General public, organizations, sector)	\$	15,000			\$5,750	38%
Public Awareness Contract	\$	30,000			\$21,400	71%
School Based Prevention Contracts	Ś	120,000			\$40.000	33%
Opioid Prescriber Coaching Pilot	\$	28,000			\$0	0%
Grand total	\$	6,673,186	\$415,087	\$375,473	\$1,744,962	26%
Grand total	7	0,073,100	Ç-125,007	. ,	% of Fiscal Year	429

Total Budget \$

8,325,334 | \$ 511,644 | \$ 482,994 | \$ 2,233,513 | 27%

<sup>&</sup>quot;\*" asterisks - This means a line item will need to go back to the Board in 2020 for further approval prior to any funds being expended.

<sup>&</sup>quot;^" Budget Amendment Occurred in 2020

## **Budget Amendments - 2020**

Date	Amendment	
2.3.20	Board moved to remove the "*" for the Community Partnership for T	ransition Solutions program which program cost for 2020 is expected to be
	\$127,972. Motion Passed	
3.2.20	Amend the 2020 budget to include the Recovery Coach Network (exc	luding Evaluation Coordination and Support) in the CDHD budget rather than the
	Financial Executor Budget:	
	Proposal Budget Item Amount	CDHD Budget Line Item
	Salary and benefits \$62,400 (For remainder of 2020)	Salary & Benefits
	Recovery Coach Stipends \$9,200	Other Expenditures
	Training Expenses \$20,000	Other Expenditures
	Equipment \$3,500	Software (\$1000), Office Supplies (\$1,000), Telephone (\$1500)
	Supports for clients \$4,854	Other Expenditures
	CDHD Hosting Fee \$14,993	CDHD Hosting Fee
	Total \$114,947 into CDHD Account. \$9,000 left in FE line	tem for evaluation activities
3.2.20	Thee Board approve and commit up to \$669,000 to support the Colvi	lle Confederated Tribes' health improvement efforts starting in 2020 through
	December 31, 2021.	
4.6.20	Approval of the "NCACH COVID-19 Community Mitigation Funds: LHJ	Incident Command System (ICS)" process up to \$50,000.
4.6.20	Approval of the "NCACH COVID-19 Community Mitigation Funds: Con	nmunity Support" Processes as attached up to \$200,000.
	\$150,000 to support community partner's work on COVID-1	.9
	\$50,000 to support NCACH's direct operational work on CO	VID-19
4.6.20	Approve an additional \$187 of NCACH expenditures above the \$5,000	approved by the Executive Committee for the North Central COVID-EO Contest
	to increase the total NCACH expenditures to \$5,187.00	
5.4.20	Approval to increase Community Mitigation Incident Command Syste	
7.1.20	Genera Budget Adjustment - Funding initially approved for NCACH a	nd ICS COVID-19 support funding was budgeted in the CDHD Monthly Budget. If
	able to expend out of FE portal, NCACH Staff will pay utilizing the COV	/ID-19 ICS & NCACH Funds (FE Portal) budget line item and subsequently
	decrease the total budgeted in the CDHD account when done.	



# Executive Director's Report – July 2020

This year continues to prove challenging for all of us in a myriad of ways. COVID-19 continues to surge across the country, threatening lives and livelihoods worldwide. In the 244 years since the Declaration of Independence was signed, our country has overcome many adversities and challenges, but recent turmoil, including the COVID-19 pandemic, proves that we have much more work to do.



In the midst of these challenging times, North Central Washington has lost a monumental voice for public health. Barry Kling, the longtime administrator of Chelan-Douglas Health District and former chair of NCACH's Governing Board, has decided to retire after nearly 40 years of public service. While Barry's retirement is well deserved, his departure raises questions about the future of public health in the region. It also is that much more important that community leaders come together across aisles, beliefs, parties, and sectors, to stand united for public safety and the health of our communities.

In the spirit of this, I wanted to take some time to reflect on the contributions that Barry made during his tenure as the head of CDHD, and as my friend and colleague. Originally from Missouri, Barry began a career in public health nearly 40 years ago. Before becoming the administrator for CDHD in 2003, Barry's service included establishing a health department for the Shoshone and Arapahoe Tribes in Wyoming and developing rural health education programs in Idaho and the University of Missouri. As the administrator of public health in Chelan and Douglas Counties, Barry led a small-but-mighty department who has tackled everything from arsenic in our soil, a Legionnaire's outbreak in 2015, countless wildfires, and now the largest pandemic crisis in modern history. Having spent most of his career in public health, Barry was a passionate advocate for interventions and programs that not only addressed health symptoms, but also their root causes. As the Board's "public health guy," Barry challenged our organization to push beyond clinical transformation and look at addressing the social determinants of health, particularly housing and transportation.

Barry's leadership style was uniquely his own. His steadfast commitment to the health of the region was most apparent, especially in the times he was asked to make tough decisions in the name of public safety, which he did so even knowing that his personal reputation could be tarnished. That takes courage! While I served as the 12<sup>th</sup> District State



Senator, Barry was a trusted resource for public health policy and financing. During the formation of NCACH in 2014, Barry was instrumental in convening critical partners and establishing our organization's governance structure. As our Board Chair, Barry asked us to examine our programs through the lens of public impact – are we making sure that our decisions positively affect as many people as possible? My hope is that we continue to hold ourselves to this standard as NCACH continues moving forward in our work.

Congratulations on a truly impressive career in public health, Barry.

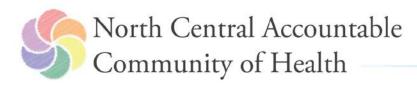
Thank you for your service.

Charge on!

## Charge on!

Linda Evans Parlette

**Executive Director** 



# **Board Decision Form**

**TOPIC:** Nomination of FQHC Sector Seat

**PURPOSE:** Vote on the nomination to fulfill the FQHC sector seat on the board.

## **BOARD ACTION:**

☐ Information Only

**☑** Board Motion to approve/disapprove

## **BACKGROUND:**

On Friday May 8<sup>th</sup>, the NCACH Board representative David Olson provided via email his notice to resign from the board due to his time commitment on other work obligations. At that point, he notified Blake Edwards that the sector had nominated Jesus Hernandez to the Governing Board to fulfill the remainder of the term as the FQHC representative.

The NCACH Executive Committee, acting as the nominating committee, discussed the nomination in detail during regularly scheduled Executive calls

The nomination committee is nominating Jesus Hernandez to fill the FQHC sector representation seat on the NCACH governing Board. Below is a bio for Jesus:

## Jesus Hernandez, MPA bio



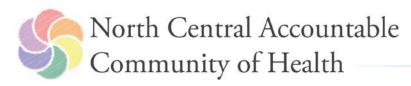
- CEO at Family Health Centers since March of 2016.
- Grew up in Wenatchee...BA in Business from WSU...Masters in Public Administration from UW
- Served 20 years on Wenatchee School Board passion for youth and education
- 2 governor appointments leading to serving 9 years on state's Higher Education Coordinating Board
- Extensive experience and insights in the Health and Education sectors
- Two sons...one at WSU the other at UW
- Dedicated to building & strengthening communities

## PROPOSAL:

Approve the nomination of Jesus Hernandez to the Federally Qualified Health Clinic Sector Seat on the NCACH Governing Board for the term that goes till December 31<sup>st</sup>, 2022

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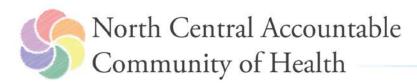
## **IMPACT/TIMELINE:**

• If approved, Jesus Hernandez would fulfill the remaining term of the FQHC Board seat set to end December 31st, 2022

Submitted By: Nominating Committee

Submitted Date: 7.13.20

Staff Sponsor: Linda Evans Parlette



# **Board Decision Form**

**TOPIC:** Approval of NCACH Guiding Principles and Value Propositions

PURPOSE: Approval of NCACH Guiding Principles and Value Propositions

## **BOARD ACTION:**

☐ Information Only

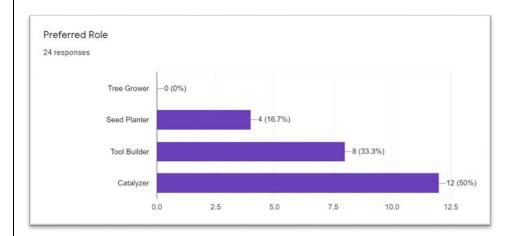
**☑** Board Motion to approve/disapprove

#### **BACKGROUND:**

In the months of March – May 2020, NCACH Staff and Board were interviewed independently in preparation for the June 12<sup>th</sup> Board retreat. During those interviews, individuals were asked to provide feedback on the draft mission statement, criteria for evaluating strategies, NCACH Value propositions, and candidate strategies recommended at the October 2019 Board retreat.

Board and staff members were asked for their opinion on the mission statement that was drafted after the October retreat. Opinions were evenly split; about 1/3 felt it was good as written, 1/3 thought it could be improved with better wording, and another 1/3 felt it should be completely replaced. Board and staff members reviewed the five criteria that were established in October for evaluating candidate strategies, and there was nearly unanimous support for the criteria as-written.

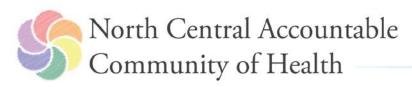
Board and staff members also were asked to select a preferred role for the ACH in its future state. Below outlines the key roles individuals felt that the NCACH was poised to fill.



Although several candidate strategies developed in October were essentially tree-grower strategies (investing heavily in a single big initiative), Board members and staff did not choose that as a preferred role during interviews. Because this suggested that the strategies nominated in October

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are somewhat out of sync with the Board's current thinking, the June 12<sup>th</sup> Retreat focused on a set of Guiding Principles and Value propositions that came out of the individual Board interviews.

At the Retreat, Board members and staff had an opportunity to provide input on the guiding principles and value propositions. That input was incorporated into the final set of recommendations attached to this document.

## **PROPOSAL:**

Approval of the attached NCACH Guiding Principles and Value Proposition (Attachment A).

## **IMPACT/TIMELINE:**

- Approval will allow NCACH to move forward in their strategic planning process and develop strategies for the Board to review.
- See attached timeline for review of process.

Submitted By: NCACH Executive Committee

Submitted Date: 7.13.2020 Staff Sponsor: John Schapman

## **Attachments:**

- Attachment A: Final Document of NCACH Guiding Principles and Value Proposition.
- **Attachment B:** Notes from June 12<sup>th</sup> Board Retreat
- Attachment C: Timeline for Strategic Planning process

## **Guiding Principles**

## Why does NCACH exist and how does it serve the region?

- 1. NCACH addresses health equity and improves the wellbeing of all people in the North Central Region.
- 2. NCACH advances social, emotional, physical, and behavioral health as embodied in the principles of whole-person care.
- 3. NCACH catalyzes the success of other entities by making complementary efforts and maintaining an environment of collaboration and community benefit.
- 4. NCACH unifies regional efforts by coordinating and promoting collaboration across sectors.
- 5. NCACH helps groups focus on cross-cutting priorities, pursues durable solutions, and prioritizes efforts that deliver systemic improvement.

#### Value Streams

## What is NCACH's role in the region and how are its actions organized?

**Initiatives >** When a shared priority is established . . .

- NCACH helps to advance that priority by building engagement, coordinating efforts, advocating for productive action, and acquiring resources for support.
- NCACH provides the expertise and administrative supports that help collaborative groups operate efficiently and effectively.
- NCACH ensures efforts to improve SDOH, health equity, and wellbeing are understood and coherently organized across the region's multiple priorities.

## Information > NCACH serves as a hub for . . .

- Information and diverse, accurate data related to the improvement of SDOH, health equity, and wellbeing in the region.
- Information and diverse, accurate data critical to evaluating regional needs and measuring the improvement of SDOH, health equity and wellbeing in the region.

## **Policy >** NCACH catalyzes improvement by . . .

- Serving as a trusted partner, impartial convener, honest broker, and effective advocate at the state and local level.
- Bridging interests and sectors to establish shared priorities that will improve the SDOH, health equity, and wellbeing at the system level.
- Advancing constructive policy solutions through analysis of data and information, assessment of improvement opportunities, and the navigation of a dynamic political environment.

## **Definitions**

Wellbeing: A state of complete physical, mental, social, and behavioral health; not merely the absence of disease of infirmity.

*Region:* Okanogan, Grant, Douglas, and Chelan counties, with the understanding that individual activities and initiatives may involve only a subset of the counties.

## **Major Changes from The Retreat Version**

- 1. Dropped the second guiding principle: "NCACH believes that improvements in health equity and the social determinants of health can improve health outcomes while helping to control system-wide costs."
- 2. Combined the last two guiding principles.

## **Retreat Notes**

## **Principles**

## **General Comments**

- Do all core principles carry equal weight?
- Focus on programs that can be replicated
- Are "wellbeing" and "thrive" the right words? In the COVID context, some are struggling
  just to survive
- Need to link the principles to capacity building
- Need to guard against redundancy (e.g. farmworker efforts)
- Advocacy should be articulated in values

#### **Revision Ideas**

Could potentially combine 1+3 and 4+5

- Equity isn't reflected -- maybe it should be the bedrock
- Health equity and social justice could be called out more strongly
- Make each statement more actionable
- 1st three are too broad
- Maintain proactive verbiage
- Needs to be shorter and more succinct
- Create a principle to address the needs of more disparate populations

## #1

- Spirt of health equity is implied but could be more explicit
- Borrow fom concepts of targeted universalism

## #2

• "Reducing system-wide costs" is a good aspiration -- but some increased cost may be worthwhile

## #3

- Too vague
- How are we actionable about "thriving" communities?
- Individual vs community level?
- Empower people to act in their communities
- What does "thriving" mean to the community?

## #6

- Could be more concrete: what are the groups?
- Needs to be refamed -- the idea is good but the wording is confusing -- change the word "helps"

### #7

Not just "pursue" -- "support"

## **Value Streams**

#### General

- Board
  - Board doesn't have extensive expertise around policy and SDoH but is more process oriented -- what are the limitations?
  - o Makeup of the Board may need to shift based on these value streams
- Where are the CHIs reflected in this work? Does the work of CHI create a regional initiative?
- Need more clarity around definitions so that we don't set unrealistic expectations for the community/region
- Need to avoid over-administering
- What impact would post-2022 changes to the ACH program have?
- Presentation
  - Bolded topic sentences
  - Need a gloassary
  - o Community input
  - Stewardship of funds (accountability)

#### **Definitions Needed**

- Information and data
- Data: definition needs to include the community voice
- Acquire and manage
- Tools
- Portfolio
- Maybe use "resources" instead of "tools"
- Wellbeing: too big, needs to be defined -- is it specific to initiatives
- How many counties does it take to be "regional"?
- How is advocating different from promoting?

## **Initiatives**

- #3 bullet is separated out into 2
- Initiatives and resources: say 'how to manage' -- not actually manage
- Would NCACH serve as a hub for funding because it's a 501(c)3

## Information

- Need to set realiistic expectations for the community around data
- Should information come first

## **Policy**

- Include navigating the political landscape
- The ACH is not necessarily set up to change policy but to influence it
- Is the ACH poised to propose policy change or convene around solutions?
- Shifting poliy as health equity: work in tandem with information value streams (e.g. translation of existing policies and sharing through community-facing channels)
- Policies should be clearer -- to provide more direction for staff and identifying priorities to

help the ACH filter requests

- Should the link to Olympia be more explicit?
- Add something about "representing" the regional voice

#### Retreat - June 12

- Review interview results (15 minutes?)
- Discuss guiding principles and foundational strengths (1 hour?)
- Discuss value proposition (1 hour?)

## June/July

- Staff use the Board's retreat feedback to revise the guiding principles and value proposition
- The Board votes on revisions
- Staff develop a set of (3?) proposed mission statements that incorporate the adopted principles and value proposition

## July, August, September

- The Board selects a mission statement
- Board-appointed task force (with staff) develops a set of proposed strategies that would put the guiding principles and value proposition into action

## October/November

- Board reviews the proposed strategic plan and provides feedback
- Board-appointed task force (with staff) revises the strategic plan based on feedback

## November/December

 Board votes on the proposed strategic plan, which will be subjected to pressure-testing and financial modeling in 2021

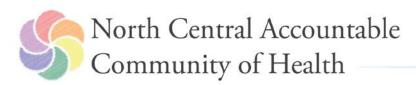
#### 2021

Pressure-test the proposed strategies and develop a business plan

- Assessing Viability Sample Questions
  - o Is there a market for proposed services? If so, how strong and broad is that market?
  - o What additional expertise, tools, connections, etc. would be necessary for success?
  - o Who are the most engaged partners? What "sweat equity" are they willing to invest?
- Developing a Financial Modeling Sample Work
  - o Expenses/costs associated with different business models
  - Needed revenue for different business models
  - o Potential sources of revenue, with assessments of their viability and sustainability

## Late 2021 / 2022

• Implement the business plan – initiate full transition to the future state



# **Board Decision Form**

TOPIC: Formation of NCACH Governance Committee
PURPOSE: Approval of NCACH Governance Committee charter and composition
BOARD ACTION:
☐ Information Only
▼ Board Motion to approve/disapprove
D. A. CATACON CATACON

## **BACKGROUND:**

During COVID-19, NCACH felt that staff needed to interact and receive direction from the Board on a more frequent basis then monthly. Therefore, the NCACH Executive Committee decided to move to weekly meetings to address any urgent issues that may occur due to the pandemic.

As part of that process, the NCACH Executive Committee also took the opportunity to engage and evaluate additional standing issues of the Board on a more frequent basis including strategic planning and Board governance.

As the Executive Committee has evaluated Board governance, questions the group felt the board should evaluate and answer included:

- 1. Do we need to change the composition of our Board to align with our future organizational goals?
- 2. Should NCACH refine its Bylaws and committee charters to provide more clarity on board decision-making processes should issues arise?
- 3. Does the board operate more as an operational Board and should we be taking the steps to become more closely structured to operate as a policy Board.

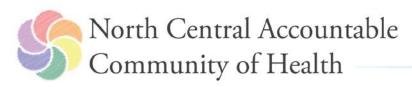
NCACH staff engaged Davis Arneil Attorneys at Law to evaluate how our Bylaws determine the decision making structure of our Board and to provide recommendations on where we could strengthen both the language within our Bylaws and committee charters/resolutions.

Based on the above conversations and information received from Davis Arneil, the Executive Committee believes it is important to develop a Board governance committee whose primary function will be to provide recommendations back to the Board to address the above 3 issues and any additional governance questions that may occur as part of the review process.

## **PROPOSAL:**

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Approval of the NCACH Governance Committee and guidelines for the committee as outlined in the attached charter.

## **IMPACT/TIMELINE:**

 Approval will allow NCACH to develop a Governance Committee to review the current Bylaws, decision-making processes, and board composition.

## **RECOMMENDATION:**

It is recommended that the Board Governance Committee consists of the following:

- 2 NCACH Staff Members (Including Executive Director)
- 4 NCACH Board Members (Including at least 1 non-Executive Committee member)

Submitted By: NCACH Executive Committee

Submitted Date: 7.13.2020

Staff Sponsor: John Schapman



## **Governance Committee Charter**

## Charge

The charge of the Governance Committee is to evaluate the current status of the NCACH Board governance, including bylaws, policies, and Board composition as well as provide recommendations to update documents, policies, and procedures to both reflect the current state of the organization and set the organization up to achieve its future strategic goals.

## **Membership Roles and Responsibilities**

The Governance Committee responsibilities will include the following:

- ➤ Evaluate current board documents including the Bylaws & Conflict of Interest policy to determine if revisions are needed and provide recommendations for changes
- Evaluate board governance to determine if there are any missing resolutions or policies that need to be established
- Evaluate the current Board composition and provide recommendations on alignment with the current and future strategic goals of the organization
- Provide a written report to the Board that includes evaluation of Board Governance and recommendations for improvement
- Assist in the implementation of approved recommendations of the Governing Board

## **Time Commitment/Meetings**

- The Governance Committee will hold regular monthly meetings at a minimum one time per month.
- > The committee is expected to achieve its objectives and sunset by the end of 2020.

## **Membership Composition:**

Composition will include members from the following:

- ➤ 2 NCACH Staff Members (Including Executive Director)
- ➤ 4 NCACH Board Members (Including at least 1 non-Executive Committee member)

## **Expectations of Membership**

- ➤ Keep best interest of NCACH and community at the forefront of discussion
- ➤ Attend 75% of meetings

## Reporting

➤ The Governance Committee will keep regular minutes of its meetings and will provide such minutes to the other committees or sub-committees from time-to-time or as requested by the Board of Directors.