

Location	Attendees
Okanogan Behavioral Health 1007 Koala Drive Omak, WA 98841	Jim Novelli, Daniel Shawgo, Courtney Ward, Whitney Howard, Karen Jacobsen, Rebecca Corson, Lisa Apple, Ken Fischer, Scott Parker, Winnie Adams, Christal Eshelman, Teresa Davis-minutes Phone: Gerry Perez, Isabel Jones, Inna Liu, Jessica Diaz, Leah McDowell, Jason Bergman
Agenda Item	Minutes
Early Warning System	<p>AI/AN (American Indian / Alaska Native) will be on the agenda in November.</p> <p>Early Warning System (EWS) is a mechanism to identify problems early after integration. Goal is to have 6 months of baseline data.</p> <p>Isabel Jones gave an overview of HCAs plans for the 2019 Transition:</p> <ul style="list-style-type: none"> • Statewide data collection and monitoring calls • AIM team will analyze data and produce graphs for selected statewide metrics • Indicators that HCA will track: <ul style="list-style-type: none"> ○ Provider Payment Timeliness ○ Crisis System/ No Bed Reports/Single Bed Certs ○ EDIE Data ○ State Hospitals ➢ Additional indicators would need to be tracked by NCACH and partners <ul style="list-style-type: none"> • Monitoring calls – Okanogan County has the option of having weekly call, or join Spokane regional calls? Group decided to get a weekly call on the calendar just for Okanogan County with HCA, MCO's and Providers. • MCO's are talking about setting up a call with all providers and MCO's. Eventually Okanogan will fold into the existing Chelan, Douglas and Grant County call. Biggest issues have revolved around billing and clinical <p>Recommended Indicator List: Group agreed that the list was sufficient. OBHC already tracks the people that they send to Eastern. Group can send any feedback to Christal and we will finalize at the next meeting.</p> <p>Next Steps - Okanogan Provider Group needs to:</p> <ul style="list-style-type: none"> • Review indicators selected by HCA for statewide monitoring • Determine any necessary additional indicators • Is baseline data available/needed? • Who will manage the data collection and analysis of additional indicators? • Determine plan for EWS monitoring meetings – statewide, Spokane BHO, Okanogan County?

Client Communications	<p>Jessica Diaz gave an overview of the materials that were handed out today.</p> <ul style="list-style-type: none"> • 1/4 page (postcard size) • 1/2 page (geared toward clients) • Full page (geared toward providers) • Need to correct spelling of Okanogan in 1/2 pager <p>Christal went over the media kit, we will finalize it at the next meeting. Send any feedback to Christal.</p> <ul style="list-style-type: none"> • Packet includes a PowerPoint presentation for providers to take back to staff to give a 20 minute presentation. Also would like feedback and suggestions. • Who are Fee for Service Clients? Dual eligible clients (BH services are not covered by Medicare) Christal will add explanation to the slide. • Will try get finalized packet out by September 1st.
Closing	<p>Provider Update</p> <ul style="list-style-type: none"> • Has there been any outreach to the Tribe on the transition? There are monthly HCA/Tribal meetings. Christal will follow up on this with Jessica Diaz and Jessie Dean. • OBHC will get Christal some Tribe contacts to invite to the FIMC meeting. MCO's will have their clinical teams present at the next meeting on Sept 11th. <p>MCO Update</p> <ul style="list-style-type: none"> • Intro meetings with providers on Sept 11th after FIMC meeting • Working on the symposium • HCA has done a review of the Siri guide and they are working on an IMC guide. • Wise clients - The MCO's will track this, providers do not need to worry about the percentages. • Process of changing the WACS. When are they going to be out? Specifically 3887. Will be found on the DOH Website. HCA is also working on a crosswalk. Courtney has a Q & A document from Greater Columbia that she will share with group. • MCO's have a separate assessment (different from the Xpio assessment) Megan will resend it to providers. (should take less than 20 minutes to complete) • MCO's will create a section for the WISE program at the Symposium.

Next Meeting: September 11th from 9:30-11:00 AM at Okanogan Behavioral Health