

Okanogan Healthcare Workforce Collaborative Meeting Notes

August 28th, 2018 | 9:00 AM - 12:00 PM

Family Health Centers, Omak, WA

Attendees

Kristi O’Neill, WorkSource; Marcus Alden, WorkSource; Sue Kane, North Central Educational Services District; Jenny Capelo, Wenatchee Valley College; Randy Coffell, Mid-Valley Hospital; Mikaela Marion, Mid Valley Hospital; Dawn Bristol, Res Care Home Care, Jesus Hernandez, Family Health Centers; Christal Eshelman, North Central Accountable Community of Health; Katherine Lechner, Washington Association of Community and Migrant Health Centers

Objective

Through local community partnerships, increase access and awareness of career pipelines for youth, adult community residents, and current workers. Increase employment, training, and educational opportunities to contribute to the economic health of our community.

Notes

Topic	Notes
Current and Future Health Care Needs, Available Resources, and Opportunities	<p>Why we are here: Quality healthcare is one of the things that keeps people in a community. In order to have quality healthcare, we need to have a strong, qualified healthcare workforce.</p> <p>Discussion –</p> <ul style="list-style-type: none"> • High turnover rates for dental assistants and medical assistants. Don’t believe pay is the issue and have recently raised pay. • WVC graduated 11 medical billing/coding students recently, only 3 have jobs. • Confluence has decided to do their MA training in-house • Need to connect students with providers <ul style="list-style-type: none"> ○ WVC has advisory meeting three times per year that providers can attend ○ Providers can come talk to students if they like • In Omak, WVC only has 5 students enrolled in the MA program. They are still accepting applications. The class is evenings 2 times per week and Saturdays. Gas cards are available for students if the college is aware the student needs it • Barriers to employment include poverty, place-bound, childcare • Mid Valley Workforce Needs: Registered nurses for specialty departments, laboratory staff • WVC RN program: 50 in Wenatchee, 18 in Omak. 10 years ago 100% were from Omak, last year 30% are from Omak. This year, 60% of this year’s class is from Omak. Attrition rate of 15% • Could offer financial assistance in High School – providers would pay tuition in exchange for a time commitment to work at the organization. • In Okanogan County there are about 3000 High School students. • Spokane has a pathway for high school students through their Skill Center. Students who are interested in the medical field (ie. CNA, pre-med assistant) participate in a

	<p>open interview day for high school students. They enroll in MA apprenticeships. 18-25 students hired to start in the July MA Apprenticeship cohort. The pre-reqs included English literacy, 18 years of age, high school diploma/GED. Benefits are they enter employment on day 1. There are 2000 hours in the clinic and 410 hours of coursework. MA credits could go toward AA degree.</p> <ul style="list-style-type: none"> ○ Since Okanogan does not have a Skill Center, could use CTE programs. ● Students enrolled in WACMHCs apprenticeship program are enrolled with South Seattle College and receive credit from SSC. WACMHC would like to form partnerships with other community colleges. ● WACMHC has 4 cohorts of MA students each year. Cap classes at 20 each. ● Discussion about the feeling that people in Okanogan County just don't want to work. 																		
<p>Next Steps</p>	<p>Several opportunities were discussed. Each opportunity has an assigned lead that is responsible for coordinating work between meetings and reporting back at our next meeting (there will be 10 minutes on the agenda for each topic). Leads should connect with group members, and others as needed, before the next meeting to get further insight into feasibility and impact of your opportunity. Below is a list of the opportunities identified, the lead, and group members.</p> <table border="1" data-bbox="354 930 1463 1640"> <thead> <tr> <th data-bbox="354 930 967 993">Opportunity</th> <th data-bbox="967 930 1190 993">Lead</th> <th data-bbox="1190 930 1463 993">Group Members</th> </tr> </thead> <tbody> <tr> <td data-bbox="354 993 967 1115">Marketing, including motivation to work</td> <td data-bbox="967 993 1190 1115">Mikaela</td> <td data-bbox="1190 993 1463 1115">Sue Dawn</td> </tr> <tr> <td data-bbox="354 1115 967 1218">Connecting students with Employers; Healthcare providing funding for tuition</td> <td data-bbox="967 1115 1190 1218">Kristi</td> <td data-bbox="1190 1115 1463 1218">Christal</td> </tr> <tr> <td data-bbox="354 1218 967 1457">WVC and WACMHC Partnership</td> <td data-bbox="967 1218 1190 1457">Jesus</td> <td data-bbox="1190 1218 1463 1457">Jenny Katherine Christal Marcus</td> </tr> <tr> <td data-bbox="354 1457 967 1579">High School Classes (Med term, CNA)</td> <td data-bbox="967 1457 1190 1579">Sue</td> <td data-bbox="1190 1457 1463 1579">Mikaela Kristi</td> </tr> <tr> <td data-bbox="354 1579 967 1640">Soft Skills</td> <td data-bbox="967 1579 1190 1640">Kristi</td> <td data-bbox="1190 1579 1463 1640">Mikaela</td> </tr> </tbody> </table>	Opportunity	Lead	Group Members	Marketing, including motivation to work	Mikaela	Sue Dawn	Connecting students with Employers; Healthcare providing funding for tuition	Kristi	Christal	WVC and WACMHC Partnership	Jesus	Jenny Katherine Christal Marcus	High School Classes (Med term, CNA)	Sue	Mikaela Kristi	Soft Skills	Kristi	Mikaela
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<p>Next Meeting</p>	<p>Wednesday September 26th from 9-11am at Family Health Centers. Please invite others that would be valuable to attend or send their contact information to Kristi.</p>																		