

Location	Attendees
<p><b>Okanogan Behavioral Healthcare</b> 1007 Koala Drive Omak, WA 98841</p>	<p><b>Attendance in Person:</b> Christal Eshelman, Jim Novelli, Winnie Adams, Karen Jacobson, Victoria Evans, Kathy Olson, Courtney, Al Markel, Ruth Bush, Leah Becknell, Gerry Perez, Dina Goodman, Ken Fischer, Stevie Bowman, Donna Anderson, Scott Parker, Danielle Shawgo, Jesus Hernandez</p> <p><b>Via Phone:</b> Judy Miller, Becky Corson, Inna Liu, Terry Mail, Naomi Fusley, Alison Ball, Judy Ed Nickel, Shawna Pringle</p>
Agenda Item	Minutes
<p>Ombuds Presentation</p>	<p>Shawna Pringle from Aging and Adult Care gave a presentation on long-term care.</p> <ul style="list-style-type: none"> <li>• Can't assist people living independently, gives assistance to residents with resident rights.</li> <li>• Does not work in placement, but they do work with the social worker.</li> <li>• Most of their time is reaching out to providers and community events to get the word out about the Ombuds services.</li> </ul> <p>Stevie Bowman from Aging and Adult Care spoke about Behavioral Health Ombuds</p> <ul style="list-style-type: none"> <li>• Advocate for and assist people with access to or quality of behavioral health.</li> <li>• Services are free and confidential.</li> <li>• Try to resolve issues at the lowest level, but can step in at any point of the problem.</li> <li>• Can assist in grievances.</li> <li>• Will have the Okanogan contract back in 2019.</li> <li>• Will create a systematic way of getting to the Okanogan area.</li> <li>• Hoping to have some community events / forums to get people familiar with the services offered.</li> <li>• Insurance status does not matter. They accept calls from all and generally direct them to insurance company if needed. Generally people just want to call to talk and have someone listen.</li> </ul> <p>When will you engage with the MCO's when a problem arises? Will bring issues up at meetings as MCO's are generally at the meetings. Vicki does do a regular report out at the Behavioral Health Advisory meetings.</p>
<p>Crisis Coordination</p>	<p><b>Tribal Crisis Plan</b></p> <ul style="list-style-type: none"> <li>• Handed out the Tribal Crisis Plan already in existence through the Spokane BHO. Beacon has it in their contract with HCA to have a tribal crisis coordination plan. They do not have anything this formalized developed as of yet. Plans do not require signatures.</li> <li>• Colville Tribe Prospective: Carmella Alexis interested in continuing the conversation. Interested in moving forward with their previous plan and develop it more. Has a meeting today with Beacon to review the plan. This crisis coordination plan is one that has been in place, but they are updating. OBHC will reach out to Justin to see if there is an updated version. Transportation for voluntary admissions is a problem. Involuntary is transported by Lifeline Ambulance. We could decrease involuntary admissions, if we had more options for that.</li> <li>• Colville Tribe is having trouble accessing services in general. Suicide Crisis recently, nobody reached out from Okanogan to see if they could help.</li> </ul>

	<ul style="list-style-type: none"> <li>Leah suggested a smaller workgroup session to bring up barriers and make adjustments with the crisis plan. Beacon will work to identifying the correct people from each agency to create a small workgroup to work off of this draft crisis plan. Beacon will be the facilitator of this meeting.</li> </ul>
Client Communications	<ul style="list-style-type: none"> <li>Media Kit: Kit is available on <a href="http://www.mydocvault.us">www.mydocvault.us</a></li> <li>Providers can use this information to present to staff. First communication from HCA goes out the last week of September.</li> <li>PowerPoint can be edited with organization information.</li> </ul> <p>➤ Others to reach out to? Okanogan community action council – Jim will get a list of others that Christal can reach out to.</p>
Early Warning System	<ul style="list-style-type: none"> <li>No additional indicators needed to collect.</li> <li>Baseline data – HCA is still working with the BHO’s to find out when the data will be available and not sure how far out.</li> <li>Request to look at the baseline data in December 2018 – Samantha at will look into this.</li> <li>EWS calls will be done by each region. Does not know yet what call Okanogan County will be added to.</li> </ul>
<p>Closing</p> <ul style="list-style-type: none"> <li>Provider updates</li> <li>MCO updates</li> <li>Final comments or questions</li> <li>Next Meeting</li> </ul>	<ul style="list-style-type: none"> <li>Gerry Perez from Beacon gave an update on the BH Advisory meeting is monthly and they invite OK County folks to this meeting. Gerry will reach out to Jim Novelli for contacts</li> <li>Family youth and system round table meeting. Dinner provided, funding to attend, gift cards for kids</li> <li>Community partners committee: Overseeing CLIP services. Helps youth access CLIP services. Monthly meetings.</li> </ul> <p>Christal suggested adding the OK people to the distribution list to start attending the meetings. Gerry will work on getting those contacts added to the invite.</p> <p>Terry Mail from Colville – Community relay walk. Looking for members from OK to create a team, September 27<sup>th</sup>. 1:00-7:00 PM. She will email the flyer out.</p> <p><b>Next Meeting:</b> October 9<sup>th</sup> from 9:30-11:00 AM at Okanogan Behavioral Healthcare</p>