

IT/EHR Workgroup Minutes

10/17/2017 1:00 PM – 1:45 PM

Webinar

Attendance: Randy Wills, Christal Eshelman, Caroline Tillier, Tom Fahner, Duane Duncan, Loretta Stover, Traci Crowder, Kathleen Boyle, Corey Cerise, Megan Gillis, Shari Starcher, Tim Warren, Jesse Giulio, Karen Richardson, Lani Spencer, Gerri Mills, Ashley Porter

Minutes: Teresa Davis

MCO's Requirements Matrix - Traci Crowder gave an update on the progress in working with providers. Shared a grid to help agencies work with the MCO's requirements. Requirements are very similar throughout the MCO's.

- Question on access – Will providers be required to submit reports to the MCO or will MCO monitor through auditing? MCO's have not had that discussion yet. For now there is not any special reporting needed, if that changes, Xpio will help with that.
- There may be some differences with MCO's on authorization and utilization management.

Claims: Will timely filing requirement be identified in provider contracts?

- Molina said that 180 days from date of service is in their contract.
- Coordinated Care – Claims will only be denied if it is outside 365 days, prefer 180 days.
- On the matrix under claims, add submitting encounters vs. claims (invoice payment).

MCO's are still working on the companion guide to the Siri Guide. Corey said that they are going to share theirs with other MCO's using the knowledge that they gained from SW Washington.

System Configuration Needs – Xpio has started meetings with providers to identify needs. A few are ready to start claims testing soon (GIS, Children's Home Society, CVCH). Others are delayed as they are getting new systems.

Credentialing – Xpio will do more one on one meetings to address credentialing. Molina and Amerigroup have received applications and 4 out of the 5 providers are ready to go. Question on whether the credentialing needs to be at facility level or provider level. At this point it seems that it is at facility level.

Access to Care Standards – Molina wants to track intake within 10 business days of request for mental health services. Xpio will discuss with the other MCO's individually offline.

Claims Testing - Coordinated Care is ready to receive testing, Molina is almost ready, Amerigroup is having a meeting later this week, will know more then. Grant Integrated is ready to send claims when the MCO's are ready.

Records retention – BHO has procured a package to get the data out of Netsmart. Xpio is working with each provider to come up with a plan to retain and access records.

Roundtable

- Contracting process with MCO's and Providers is underway. All contracts need to be to HCA by November 1st.
- Duane – What reporting requirements will there be? Isabel Jones said HCA does not have a finalized list of data. They do understand that there will be a delay in getting the info once there is a requirement. Xpio suggested having the EHR provider build similar to others that they have built in Washington.

Next Meeting – Wait to schedule until December for one check in before going live.