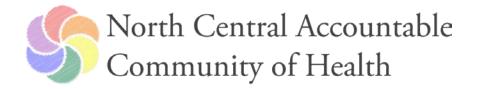
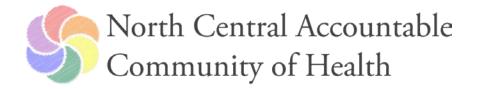
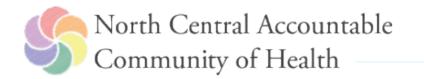


# North Central Accountable Community of Health Okanogan County FIMC Provider Meeting November 13, 2018



## Jessie Dean, Health Care Authority





#### **Rapid Response Calls**

- Weekly calls hosted by HCA
- Respond to emerging systemic issues or questions needing immediate attention
- Okanogan County only
- Start January 3<sup>rd</sup>
- Who should be on these calls?

#### \*Core Group Participants: HCA

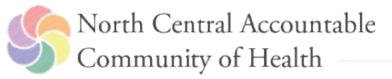
Managed Care Organizations (MCOs)

Accountable Community of Health (ACH) Representatives Behavioral Health Providers Behavioral Health Administrative Services Organization (BH-ASO)

#### \*\* Extended Group/ Early Warning Systems Participants:

HCA	BH- ASO
MCOs	Ombuds
ACH	PH Providers
<b>BH Providers</b>	Criminal Justice

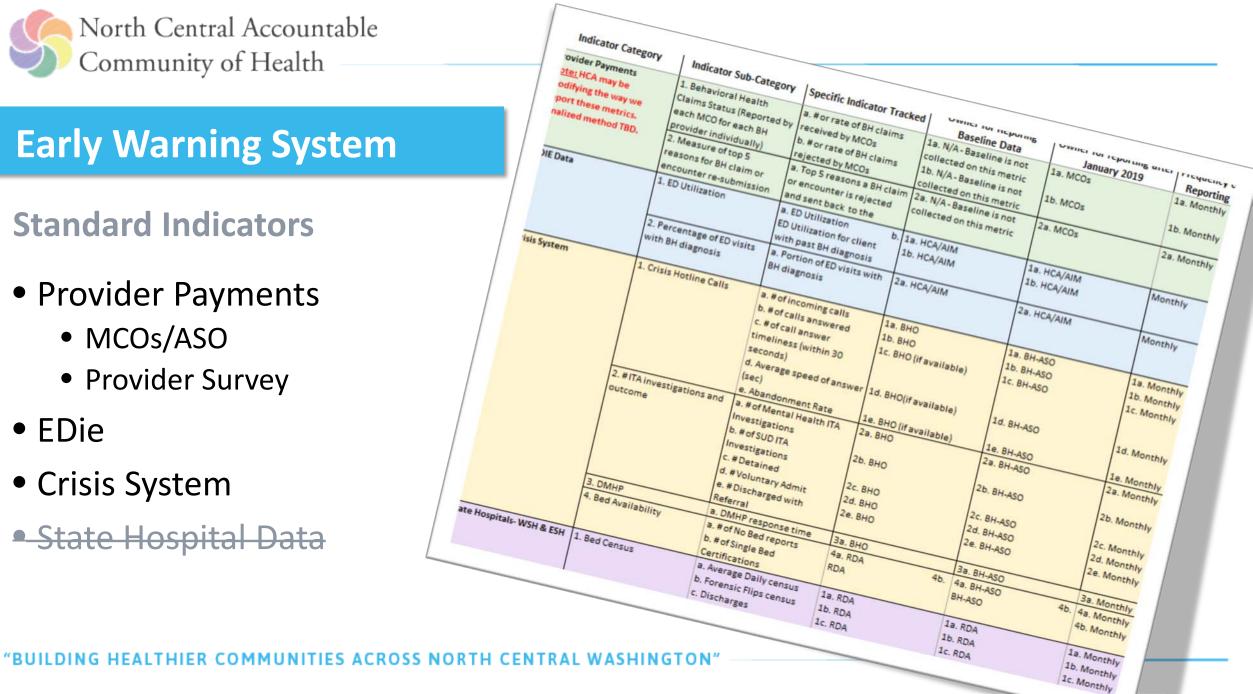
<u>Thursday</u> (Extended group**)	
King	8:30 - 9:00
North Sound	9:00 - 9:30
Okanogan	9:30 - 10:00

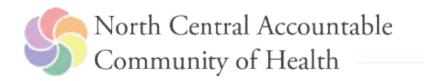


### **Standard Indicators**

- Provider Payments
  - MCOs/ASO
  - Provider Survey
- EDie
- Crisis System

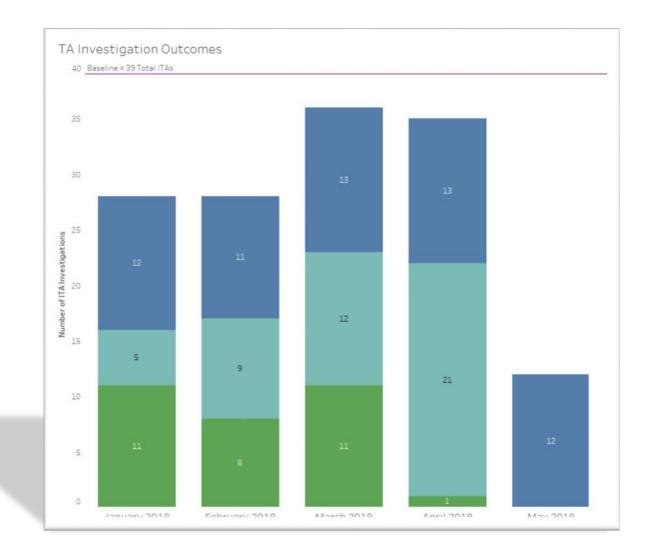
State Hospital Data

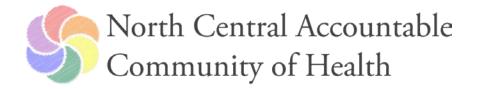




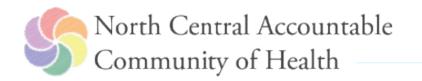
### **Monthly Monitoring Webinars**

- Monthly Webinars hosted by NCACH
- Will review EWS Indicators and flag any items that need attention
- Okanogan County only
- Start 3<sup>rd</sup>/4<sup>th</sup> week of February
  - Day/Time Recommendation
- Who should be on these calls?





# **Client Communications**



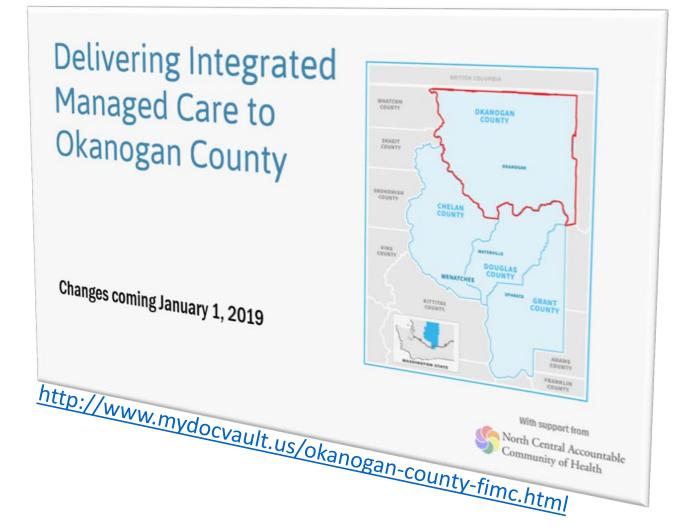
# **Client Communications**

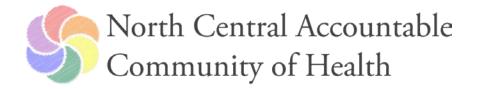
## **NCACH Activities**

- Press Release
- Radio PSAs

#### **Provider Activities**

- PowerPoint Presentation
- Print Materials
- Information on Website
- Social Media Posts

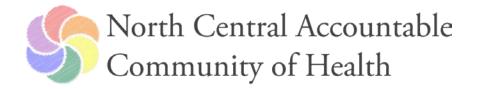




# HCA Update



# **Provider, MCO, and BH-ASO Updates**



# Next Meeting – December 11<sup>th</sup>?