

Location	Attendees																																																																																											
<b>Confluence Technology Center</b> 285 Technology Center Way #102 Wenatchee, WA 98801	Eric Skansgaard; Kelly Allen (+2 staff individuals); Laurie Bergman; Tanya Gleason; Caroline Tillier; Linda Parlette; Brooklyn Holton; John Schapman; Vicki Polhamus; Traci Miller; Ray Eickmeyer, Jill Thompson; Raleigh Bowden; Rinita Cook; Laina Mitchell																																																																																											
Agenda Item	Minutes																																																																																											
WELCOME & INTRODUCTION	<ul style="list-style-type: none"> <li>Review minutes and welcome members</li> <li>Review Updated Charter and approve changes</li> </ul>																																																																																											
EMS and Hospital Update	<p>Update on Implementation partner work</p> <ul style="list-style-type: none"> <li>TCM Training starts January 7<sup>th</sup></li> <li>EDie workflow training starts in January</li> <li>Semi-Annual report is due February 1st, 2019</li> <li>Review potential partner trainings in 2019. See table below.</li> </ul> <table border="1" data-bbox="554 836 1444 1019"> <thead> <tr> <th></th> <th>Jan</th> <th>Feb</th> <th>March</th> <th>April</th> <th>May</th> <th>June</th> <th>July</th> <th>August</th> <th>Sept</th> <th>Oct</th> <th>Nov</th> <th>Dec</th> </tr> </thead> <tbody> <tr> <td>Monthly Hospital Meetings*</td> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>CH TCM Onsite</td> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>TCM Webinars</td> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>TCM QI Event</td> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>EDie Workflow Training</td> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>CMT Platform QI Event**</td> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </tbody> </table> <ul style="list-style-type: none"> <li>Hospital Partner Report (Due February 1<sup>st</sup>, 2019)             <ul style="list-style-type: none"> <li>Focus is on initial implementation efforts, successes and barriers</li> <li>Provide baseline data partners can use in the future to evaluate improvement efforts</li> <li>Develop a clear Quality Improvement plan/charter partners can use throughout 2019</li> </ul> </li> </ul> <p><b>EMS Partner Update:</b></p> <ol style="list-style-type: none"> <li>MOU signed by NCECC for work done in 2019</li> <li>Have developed the training schedule for EMS partners             <ol style="list-style-type: none"> <li>Meeting with DOH January 2019 to look at electronic Patient Care Record work/training</li> <li>Plan to complete Certified Ambulance Documentation training in May 2019</li> </ol> </li> </ol>		Jan	Feb	March	April	May	June	July	August	Sept	Oct	Nov	Dec	Monthly Hospital Meetings*													CH TCM Onsite													TCM Webinars													TCM QI Event													EDie Workflow Training													CMT Platform QI Event**												
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<p>NCACH Data Dashboard</p>	<p><b><u>Region's updated data provided by Healthier Washington Dashboard</u></b> - See packet for slides</p> <p>Caroline shared ACH performance in comparison of Statewide Performance for Transformation Project Metrics we are held accountable for in 2019. Green means we are above statewide performance, yellow means we are below statewide performance and red means we are the lowest performing ACH. All measures are excluding dual eligibles. Will have updated data products from the Health Care Authority within the next month. Measures in 2020 will be compared to 2018 results.</p> <ul style="list-style-type: none"> <li>• Asthma data: Could be a good focus population, are they running out of meds before they are having a chance to get into primary care. Schools could be a good partner as well.</li> <li>• Mental Health Treatment Penetration 65 +: Eric noted that this is a big issue, we need data on this. Caroline said that she thinks that she can get some data on this, but it will include dual eligible, she will ask for it.</li> </ul>
<p>2019 TCDI Budget &amp; Projects</p>	<p><b>2019 Planning and Budget</b></p> <p><b><u>Goals</u></b></p> <p>Monitor 2019 TCDI Project work:</p> <ul style="list-style-type: none"> <li>• Identify additional supports needed for implementation partners to be successful in projects</li> <li>• Review effectiveness of project model and provide recommendations for improvement/changes in 2020</li> </ul> <p>Identify Transitions and Diversions focus in 2020 including</p> <ul style="list-style-type: none"> <li>• Expanding on current work of TCDI implementation partners</li> <li>• Reviewing if there are other partners/work that promotes transitions and diversion that NCACH should support in 2019/2020</li> </ul> <p><b><u>Additional Deliverables 2019</u></b></p> <ol style="list-style-type: none"> <li>1. Establish mechanisms for coordinating care management and transitional care plans with related community-based services and supports such as those provided through supported housing programs (Completion no later than 2019, Q4) <ul style="list-style-type: none"> <li>• Connections with Foundational Community Support</li> <li>• Ensure partners completing SDOH screening are connecting patients with case managements/organizations that will provide support for supportive housing and employment services.</li> <li>• Medical Respite Programs – Tanya gave an overview of the respite program. Can be modeled to fit into our community. Can be stand alone or incorporated to fit into an existing facility. There is not a standard definition for the respite program. Brooklyn suggested partnering with Sandra with the city as the low barrier shelter is being put into place. This is a huge problem in the hospitals because they can't discharge these people, Catholic Charities spends endless hours trying to place these people with no results. Mid Valley – they run into lack of</li> </ul> </li> </ol>

resources – she would like the law enforcement involved in their area as they play a huge part. Jill from Lake Chelan said the lack of care givers is a problem for seniors in her area, Vicki also said that is an issue. Group is interested in exploring this more and deciding later.

2. Incorporate activities that increase the availability of POLST forms across communities/agencies (<http://polst.org/>), where appropriate (Completion no later than 2019, Q4)
  - Finding connections with current Advanced Care Planning Initiatives in region -
  - Supporting crisis community were applicable (e.g. Advanced Directives)

Raleigh Bowden & Vicki Polhamus talked about the Palliative Care Initiative –

- 7 Cohorts around the state – 2 in our area Vicki’s and Raleigh’s
- 3 of the 7 are delivering services

Discussion:

- Confluence Health Focus is Advanced Care Planning this year. Patient population narrowed to Health Alliance Patience.
- POLST Forms need to be filled out by a qualified provider, seeing forms with Drugs - YES but CPR - NO
- Eric noted that there is a huge opportunity on the behavioral health side for savings in educating the facilities and the case managers to keep the patients out of the ED ahead of time.

#### **2019 Meeting Schedule**

**Number of Meetings:** 6 **Length:** 1 hour 30 minutes

#### **Breakdown of Meeting:**

45 - 60 min: Implementation Partner Work (updates)

- Hospital partners and NCECC would attend to provide updates on work (Required to have attendee from contracted partners in person or via teleconference)
- Discuss areas where additional support would be beneficial to partners

30 – 45 min: Workgroup business

- Identify other areas of focus for TCDI in 2019 and 2020
- Identify funding strategies for partners in 2020

### 2019 Workgroup Outline

Month	Location	Tasks	Objectives
January	Wenatchee	<ul style="list-style-type: none"> <li>Review Hospital and EMS Partner Updates</li> <li>Discuss reporting and tracking metrics for funded partners</li> <li>Review TCDI objectives in 2019 (including funds distribution)</li> </ul>	<ul style="list-style-type: none"> <li>Initiate meetings with funded hospital partners</li> <li>Recommend additional objectives for TCDI in 2019</li> </ul>
March	Moses Lake	<ul style="list-style-type: none"> <li>Review Hospital and EMS Partner Updates</li> <li>Discuss additional funds distribution strategies to partners in 2019 (if applicable)</li> </ul>	<ul style="list-style-type: none"> <li>Recommend additional funding strategy based on needs identified in Q1</li> </ul>
May	Wenatchee	<ul style="list-style-type: none"> <li>Review Hospital and EMS Partner Updates</li> <li>Initiate discussion for 2020 funds distribution</li> <li>Update on 2019 funding strategies</li> </ul>	<ul style="list-style-type: none"> <li>Review initial draft of 2020 plan and potential funding mechanisms (input provided)</li> </ul>
July	Wenatchee	<ul style="list-style-type: none"> <li>Review Hospital and EMS Partner Updates</li> <li>Review and provide recommendations for 2020 work</li> </ul>	<ul style="list-style-type: none"> <li>Provide draft recommendations for TCDI funds distribution in 2020.</li> </ul>
September	Omak	<ul style="list-style-type: none"> <li>Review Hospital and EMS Partner Updates</li> <li>Approve Plan for 2020 Funding/Work</li> <li>Discuss goals of workgroup in 2020</li> </ul>	<ul style="list-style-type: none"> <li>Provide recommendation to the Governing Board for 2020</li> <li>Outline workgroup plan for 2020</li> </ul>
November	Wenatchee	<ul style="list-style-type: none"> <li>Review Hospital and EMS Partner Updates</li> <li>Outline goals of workgroup in 2020</li> </ul>	<ul style="list-style-type: none"> <li>Develop initial scope of work for workgroup in 2020</li> </ul>

### TCDI Budget

### 2019 TCDI Budget

Transitional Care and Diversion Intervention	Up to Dollar Amount (\$)
Confluence Health (TCM Trainer)	\$55,000
Additional Hospital Contractor Payment (TBD)	\$20,000
EMS Contractor Payments(TBD)	\$60,000
TCDI Hospital Partner Funds	\$ 234,626
EMS Partners Payments	\$ 240,000
Emerging Initiatives Approval (CCOW)	\$20,000
* Other TCDI Initiatives	\$370,000
<b>Grand Total</b>	<b>\$999,626</b>

"BUILDING HEALTHIER COMMUNITIES ACROSS NORTH CENTRAL WASHINGTON"

### Focus for 2019

- Continue to look into the medical respite program
- Connect the advanced care initiatives
- Mapping care coordination
- Continue to support implementation partners