



# North Central Accountable Community of Health

## Consumer Engagement Workgroup

### **FIMC Advisory Committee - North Central Accountable Community of Health**

11:00 AM – 12:30 PM April 14<sup>th</sup>, 2017

Chelan-Douglas Health District, 200 Valley Mall Parkway, East Wenatchee, WA 98802

Conference Dial-in Number: (509) 319-2019 Meeting ID: 208603

## **Agenda**

<b>Topic</b>	<b>Time</b>
1. Introductions	11:00
2. Goals of Workgroup	11:05
<ul style="list-style-type: none"><li>• Provide recommendations and work to engage the consumer sector in system change efforts related in integrated managed care.</li><li>• Ensure that consumers maintain confidence and continuity in the care they are receiving.</li><li>• Ensure a smooth transition to FIMC through the development of clear communication materials, client notifications, and transparent transition processes.</li><li>• Leverage existing structures and avenues to collaborate with consumer groups to gather consumer perspective, identify consumer concerns, gaps in understanding of FIMC, etc.</li></ul>	
Timeline/Deliverables?	
3. Consumer Engagement Timing	11:20
a. Client Transition and Notification	
i. Knowledge, education	
ii. Resources necessary	
iii. Clear, consistent messaging	
b. Others?	
4. Consumer Engagement Approaches/Opportunities	11:40
a. FYSPRT, Advisory Board	
b. Peer Integration Forum – Jennifer Bliss	
c. Others?	
5. Next steps	12:05
6. Who else needs to be on the workgroup?	12:15
7. Frequency of Meetings	12:25
a. Schedule next Meeting (date, time, location)	