

## Consumer Engagement Workgroup FIMC Advisory Committee - North Central Accountable Community of Health

3:30 PM – 5:00 PM May 24<sup>th</sup>, 2017 Webinar link: <u>https://global.gotomeeting.com/join/659242517</u> Dial in: (646) 749-3112 Access Code: 659-242-517

## <u>Agenda</u>

<b>Topi</b> 1.	c Introductions	<b>Lead</b> Christal	<b>Time</b> 3:30
2.	Review of 4/14/17 Meeting Notes	Christal	3:35
3.	Review and approval of Workgroup Charter	Christal	3:40
4.	Apparently Successful MCO Bidders a. MCO Enrollment	Isabel	3:50
5.	Communications Timeline – HCA, MCO, BHO scheduled communications a. How does the Workgroup communications fit into this timeline?	Jason Bergman	4:00
6.	<ul> <li>Draft Communications Plan</li> <li>a. Review Draft Strategies</li> <li>b. Identify Audiences</li> <li>c. Develop Key Messages and delivery method by Audience</li> </ul>	Christal	4:20
7.	Next Steps and Next Meeting	Isabel/Christal	4:55

## **Documents**:

- DRAFT NC ACH Consumer Engagement Communications Plan
- DRAFT Consumer Engagement Workgroup Charter