

Consumer Engagement Workgroup

FIMC Advisory Committee - North Central Accountable Community of Health

2:30 - 4:00 PM June 21, 2017

Chelan-Douglas Health District, 200 Valley Mall Parkway, East Wenatchee, WA 98802 Webinar link: https://global.gotomeeting.com/join/981469325

Dial in: (571) 317-3112 Access Code: 981-469-325

Agenda

Topic		Lead	Time
1.	Welcome and Introductions	Christal Eshelman	2:30 - 2:35
2.	Review of current work	Christal Eshelman	2:35 - 2:40
3.	Review and approval of Workgroup Charter	Christal Eshelman	2:40 - 2:45
4.	Draft Communication Plan a. Review of Key Messages for Consumers and Providers	Victor Andino	2:45 - 3:45
	b. Review of Key Messages for Social Services/Care Coordinators	Deb Miller	
	c. Delivery Method Strategies	Group Discussion	
5.	HCA Developed Resources (i.e. Fact Sheets and materials)	Victor Andino	3:45 – 3:55
6.	Next Steps and Next Meeting	Christal Eshelman	3:55 - 4:00

Documents:

- DRAFT Consumer Engagement Workgroup Charter
- DRAFT NC ACH Consumer Engagement Communication Plan
- Sample Fact Sheets:
 - o <u>Understanding the Southwest Washington Behavioral Health Services Only Program</u>
 - o The Southwest Washington Behavioral Health Administrative Service Organization