



North Central Accountable Community of Health

Fully-Integrated Medicaid Contracting Advisory Committee Report for the North Central Accountable Community of Health Governing Board

June 5th, 2017

Completed Meetings

Two Fully-Integrated Medicaid Contracting Advisory Committee meetings were held in May. The details of that meeting are below:

| Date | Location | Topic | Attendance |
|------------------------------------------|------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| May 3 rd 10:00 – 11:30 AM | Confluence Technology Center | Group discussion on measuring FIMC success. Included a presentation by guest speakers on the sufficiency of the state monitoring resources to measure FIMC success in NC ACH and discussed additional metrics needed/possible? <u>Guest Speakers:</u> <i>David Mancuso</i> , PhD, Director of the Research and Data Analysis Division of the Washington State Department of Social and Health Services <i>Kirsta Glenn</i> , Director of Analytics, Interoperability, and Measurement at the Washington State Health Care Authority | 49 |
| May 31 st 10:00 – 11:30 AM | Confluence Technology Center | MCO RFP update, Qualis Behavioral Health IT Assessment Report Presentation, Workgroup Reports, FIMC Next Steps Work Plan – June-December | 44 |

Workgroups of the Advisory Committee

Early Warning System

The Early Warning System (EWS) workgroup met on May 31st. We are continuing to identify indicators and delegating who will be responsible for reporting that data, both pre- and post-FIMC. The draft indicator matrix is continuing to be populated throughout this process. The target date for the EWS to be operational is still July 1, 2017 in order to collect 6 months of baseline data. A subgroup of the Early Warning System consisting of the Jail Systems in Grant, Chelan, and Okanogan Counties met on May 11th to discuss criminal justice indicators to be used and work to identify protocols for collecting data for HCA. Two indicators were unanimously agreed on by the group. The draft indicator matrix is available on the Early Warning System Workgroup webpage. A charter for this workgroup was adopted on May 31st.

Managed Care Rates

The Managed Care Rates workgroup met on May 31st. Most Behavioral Health providers completed the template provided by Milliman to collect data that is potentially not accounted for in the current rates. Milliman is requesting additional information on staffing models (vacancies, average salaries, growth plans, etc.) from each Behavioral Health Provider. In addition, the BHO will supply updated financial information. Milliman and HCA will research incident rate of crisis services NCW compared to other regions. A charter for this workgroup was adopted on May 31st.

IT/EHR

The IT/EHR workgroup met on May 24th which included a presentation by Diane Vrenios on the results of the Behavioral Health Provider IT Assessment that Qualis performed. The aggregate



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report is still draft form but the final report will be available soon. In addition, Qualis is providing individualized reports to each Behavioral Health Agency with more detailed recommendations. HCA will review the reports for individual agencies to determine where there are commonalities in recommendations that Technical Assistance can be focused.

Consumer Engagement

The Consumer Engagement workgroup met on May 24th. We will be working with HCA to review and update their client communications (postcard, mailed Sept 1; flyer, mailed Oct 1; booklet, mailed Nov 1). We are continuing to develop a comprehensive communications plan for August-December. Assignments were made for developing key message by audience type (care coordinators etc, providers, and beneficiaries). Delivery method/forums for message delivery were brainstormed and will be incorporated into the communications plan.

Full meeting notes and materials from all Advisory Committee and Workgroup meetings are available on the FIMC webpage on the NC ACH website at: <http://www.mydocvault.us/fimc-advisory-committee.html>

Upcoming Meetings

Advisory Committee meetings dates and tentative topics:

| Date | Location | Topic |
|-----------------------------|------------------------------|-------|
| June 21 10:00 – 11:30 AM | Confluence Technology Center | TBD |
| July 12 10:00 – 11:30 AM | Confluence Technology Center | TBD |

Workgroup meeting dates:

| Date | Location | Workgroup |
|--------------------------------------------|--------------------------------------------------------------------------|----------------------|
| June 20 11:00 AM – 12:30 PM | Chelan-Douglas Health District, 2 nd Floor Conference Room | Early Warning System |
| June 21 st 2:00 – 3:30 PM | Chelan-Douglas Health District, 2 nd Floor Conference Room | Managed Care Rates |
| June 21 st 2:30 PM – 4:00 PM | Chelan-Douglas Health District, 2 nd Floor Conference Room | Consumer Engagement |
| TBD (Last week of June) | Chelan-Douglas Health District, 2 nd Floor Conference Room | IT/EHR |

Each workgroup meeting will have a call-in option – email Christal.eshelman@cdhd.wa.gov to request those details.

HCA Request for Proposals

- **MCO:** The Apparently Successful Bidders have been announced – they are: Molina, Coordinated Care, and Amerigroup. There is a formal protest period that we are currently in. HCA will have time to respond to any protests as well.
- **ASO:** The Administrative Service Organization RFP is currently being scored. The Apparently Successful Bidder will be announced around June 15th.