



IT/EHR Workgroup

FIMC Advisory Committee - North Central Accountable Community of Health

1:00 PM – 2:30 PM September 20th, 2017

Chelan-Douglas Health District, 200 Valley Mall Parkway, East Wenatchee, WA 98802

Webinar link: <https://global.gotomeeting.com/join/827854309>

Dial In: (786) 535-3211 Access Code: 827-854-309

Attendance: Christal Eshelman, Isabel Jones, Randy Wills, Traci Crowder, Thad Dickson, Loretta Stover, Kathleen Boyle, Tim Hoekstra, Whitney Howard, Megan Gillis, Blake Edwards, Annahy Zavala, Edith Medina **Phone:** Samantha Zimmerman, Stuart Battersby, Darla Boothman, Sue Sherwood, Jane Morton

Notes: Teresa Davis

XPIO – Thad Dickson gave a brief overview of the services that they are contracted to provide to the Behavioral Health providers in North Central. Will be providing 150 hours of technical assistance for each provider. The level of TA will vary depending on what each agency needs. There will be a lot of project management and coordination with MCO's. They will make sure that the providers have the correct encounter codes, how to handle denials and errors. They can help develop reports, data collection forms and new workflows.

- HCA is still building the data dictionary – there will not be a reporting requirement as of Jan 1, 2018. Xpio will build programs for providers to make sure that the data that may be required later will be accessible.
- Do MCO's have rules on how to check eligibility? There will be a lot of training by the MCO's around this.
- Xpio can help with the data extraction from NetSmart and come up with some options for storing and accessing the data.
- Children's Home Society has hired two temporary employees for data input.

Additional Questions or expected barriers

- Aggressive timeline is a concern
- If the provider's new EHR system will not be ready by January 1, XPIO can help configure existing system so that there is a backup plan.
- October 1st is a planned system test date
- Will create regular check-ins between Xpio and MCO's. Also have Xpio attend the workgroup meetings Isabel will set up the check-ins.
- Xpio may be able to help generate reports for data on the Early Warning System, ie: how many claims are being submitted and rejected by clearing house etc.
- Darla asked about a data extract from Provider 1 – Isabel will ask HCA if this is possible.

MCO's are still working on a companion to the Siri guide.

Next meeting: October 18th 1:00-2:30