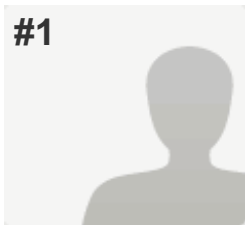


#1



COMPLETE

Collector: Web Link 1 (Web Link)  
Started: Tuesday, March 31, 2015 10:17:07 AM  
Last Modified: Tuesday, March 31, 2015 10:33:46 AM  
Time Spent: 00:16:38  
IP Address: 198.90.13.123

PAGE 1

Q1: Please enter your zip code

98801

Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:

Outpatient clinic manager

## NCACH Governance Model Survey

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Strongly Disagree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Strongly Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
Additional Comments Regarding Ratings	I do not think that there should be represented based on race or ethnic type. Why should the hispanic population have a representative on the board but not white, or scandanavia, or jewish. We are all using the same doctors and hospitals and our kids all go to the same schools. I see that the tribes have a representative but I guess that is because they have their own doctors or clinics on the reservations. I also do not think insurance companies should be on the board. Maybe they should give input at one of the other meetings but they should not be voting on the board. Let them give input at the health plan engagement committee.

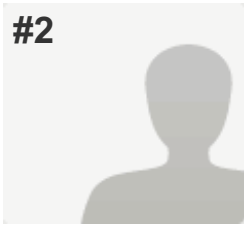
**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.**

*Respondent skipped this question*

**Q5: Do you have any additional comments?**

*Respondent skipped this question*

#2

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Tuesday, March 31, 2015 12:55:25 PM**Last Modified:** Tuesday, March 31, 2015 1:02:31 PM**Time Spent:** 00:07:05**IP Address:** 64.139.104.171

PAGE 1

**Q1: Please enter your zip code**

98841

**Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:**Other community organization,  
Other (please specify) IRIS and customer**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)

Strongly Agree

The Governance Structure will facilitate the work of the North Central ACH. (Page 2)

Agree

The Governing Board membership will be effective with this governance structure. (Pages 2-3)

Agree

The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)

Agree

The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)

Agree

The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)

Agree

Additional Comments Regarding Ratings

I think that there should be cross-memberships on the variety of groups. The Advisory Council should include one member from each of the three local area groups. I have a concern about the attendance at the local area groups and possibly the Advisory Council. If there is not consistent attendance, then you could find yourself in a cycle of having to repeat the reason for its existence at every meeting. It may take a few meetings to figure out who should be at the meetings.

NCACH Governance Model Survey

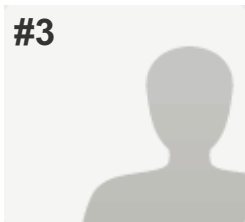
**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.**

Name/Contact Information	WorkSource Okanogan County Craig Carroll ccarroll@esd.wa.gov
Name/Contact Information	Wenatchee Valley College not sure of who

**Q5: Do you have any additional comments?**

No

#3

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Thursday, April 02, 2015 11:04:40 AM**Last Modified:** Thursday, April 02, 2015 11:05:58 AM**Time Spent:** 00:01:18**IP Address:** 162.246.30.165

PAGE 1

**Q1: Please enter your zip code**

98837

**Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:**

Public health

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)

Agree

The Governance Structure will facilitate the work of the North Central ACH. (Page 2)

Agree

The Governing Board membership will be effective with this governance structure. (Pages 2-3)

Neither Disagree or Agree

The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)

Neither Disagree or Agree

The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)

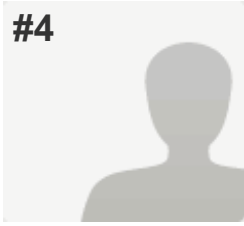
Neither Disagree or Agree

The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)

Agree

**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.***Respondent skipped this question***Q5: Do you have any additional comments?***Respondent skipped this question*

#4



**COMPLETE**

**Collector:** Web Link 1 (Web Link)

**Started:** Monday, April 06, 2015 2:14:23 PM

**Last Modified:** Monday, April 06, 2015 2:23:07 PM

**Time Spent:** 00:08:43

**IP Address:** 63.142.195.50

PAGE 1

**Q1: Please enter your zip code**

98841

**Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:**

Health professional - medical,

Health professional – behavioral health, mental health, and/or substance use disorder

,

Health professional – oral health,

Outpatient clinic manager,

Alternative health/wellness, Public health,

Healthcare Consumer, Social Service Provider

## NCACH Governance Model Survey

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)	Disagree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Neither Disagree or Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Disagree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Neither Disagree or Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Neither Disagree or Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
Additional Comments Regarding Ratings	It is very hard to tell how effective this structure will be. Several challenges exist--adequate representation in decision making (even though there is a board most decisions will be made by an executive committee and major segments appear underrepresented--primary care). The guiding principles are good in principle but it's hard to get everyone to abide by them when self-interest is involved. The most important Guiding Principle that is absent is the need for constant self- and external evaluation that monitors effectiveness of the current design and the commitment to making rapid changes when change is needed. The PDSA model is a tool that should be used to evaluate the principles, governance, methods for obtaining feedback and involvement as well as decision making.

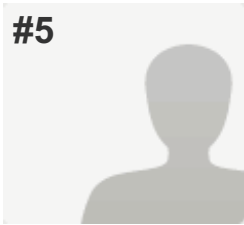
**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.**

*Respondent skipped this question*

**Q5: Do you have any additional comments?**

*Respondent skipped this question*

#5

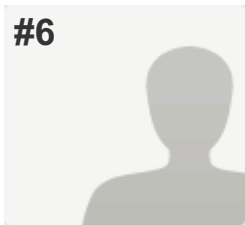
**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Monday, April 06, 2015 3:07:34 PM**Last Modified:** Monday, April 06, 2015 3:08:56 PM**Time Spent:** 00:01:22**IP Address:** 65.74.17.75

PAGE 1

<b>Q1: Please enter your zip code</b>	98816
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Hospital manager
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>



#6



COMPLETE

Collector: Web Link 1 (Web Link)  
Started: Monday, April 06, 2015 3:30:05 PM  
Last Modified: Monday, April 06, 2015 3:53:21 PM  
Time Spent: 00:23:15  
IP Address: 63.135.54.94

PAGE 1

Q1: Please enter your zip code

98837

Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:

Health professional - medical,  
Outpatient clinic manager

## NCACH Governance Model Survey

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Disagree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Disagree
Additional Comments Regarding Ratings	<p>I believe that the FQHC's should have specified representation on the Board. The current description does not necessarily guarantee FQHC representation. This is important due to the number of patients served by the 3 FQHC's in the 4 county area and the number of diverse services provided by each of these organizations.</p> <p>Decision Process: A more specific decision process will need to be developed. It is not practical to move forward with "consensus is defined as the unanimous agreement of the members". Language could state that the board will strive for consensus but that decision making will be based upon the majority vote of the quorum. I believe it is imperative to state in governing documents the definition of quorum and a meeting attendance requirement for board members.</p> <p>Standing Committees: Additional clarification is needed to differentiate the work of the Care Transformation Workgroup and the Population Health Improvement Workgroup. I do not have a clear understanding, after reading the document, about how the work will be different between the Care Transformation Workgroup and the Population Health Improvement Workgroup.</p>

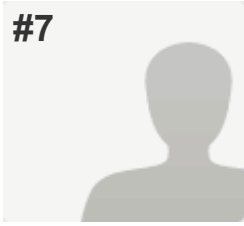
**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.**

*Respondent skipped this question*

**Q5: Do you have any additional comments?**

*Respondent skipped this question*

#7

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Wednesday, April 08, 2015 7:30:43 AM**Last Modified:** Wednesday, April 08, 2015 7:39:22 AM**Time Spent:** 00:08:38**IP Address:** 66.172.112.146

PAGE 1

**Q1: Please enter your zip code**

98837

**Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:**

Housing

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)

Agree

The Governance Structure will facilitate the work of the North Central ACH. (Page 2)

Agree

The Governing Board membership will be effective with this governance structure. (Pages 2-3)

Neither Disagree or Agree

The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)

Agree

The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)

Neither Disagree or Agree

The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)

Agree

**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.**

Name/Contact Information

Grant Integrated Services - possibly Gail Goodwin, ggoodwin@co.grant.wa.us

Name/Contact Information

Community Services of Moses Lake - Peny Archer, csml@mlfood.org

Name/Contact Information

Moses Lake School District special services, Dave Balcom, dbalcom@mlsd.wednet.edu

Name/Contact Information

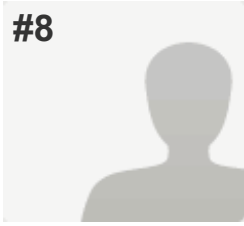
Sheila Chilson, Moses Lake Community Health director, sberschauer@mlchc.org

## NCACH Governance Model Survey

### **Q5: Do you have any additional comments?**

I look forward to participating in this group and hope that it proves to be meaningful to change.

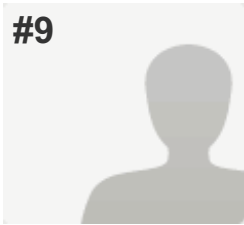
#8

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Thursday, April 09, 2015 11:02:04 AM**Last Modified:** Thursday, April 09, 2015 11:03:58 AM**Time Spent:** 00:01:54**IP Address:** 152.157.5.226

PAGE 1

<b>Q1: Please enter your zip code</b>	98801
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Health professional - medical, Education, Other (please specify) School Nurse
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Strongly Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Neither Disagree or Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Strongly Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Strongly Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>

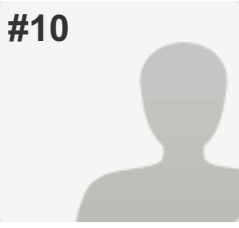
#9

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Thursday, April 09, 2015 3:32:54 PM**Last Modified:** Thursday, April 09, 2015 3:33:57 PM**Time Spent:** 00:01:02**IP Address:** 198.239.233.158

PAGE 1

<b>Q1: Please enter your zip code</b>	98801
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Social Service Provider
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Strongly Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>

#10



**COMPLETE**

**Collector:** Web Link 1 (Web Link)

**Started:** Thursday, April 09, 2015 3:34:27 PM

**Last Modified:** Thursday, April 09, 2015 3:39:34 PM

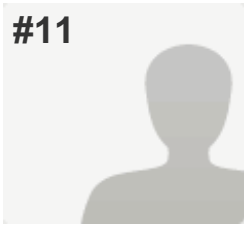
**Time Spent:** 00:05:07

**IP Address:** 198.90.13.121

PAGE 1

<b>Q1: Please enter your zip code</b>	98801
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Other (please specify) Healthcare Administration
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Disagree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Neither Disagree or Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Neither Disagree or Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	
I have concerns with payers having a seat on the Board.	

#11

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Thursday, April 09, 2015 5:00:36 PM**Last Modified:** Thursday, April 09, 2015 5:31:55 PM**Time Spent:** 00:31:19**IP Address:** 206.130.134.176

PAGE 1

**Q1: Please enter your zip code**

98801

**Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:**Government official – elected,  
Business community**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)

Agree

The Governance Structure will facilitate the work of the North Central ACH. (Page 2)

Neither Disagree or Agree

The Governing Board membership will be effective with this governance structure. (Pages 2-3)

Neither Disagree or Agree

The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)

Neither Disagree or Agree

The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)

Neither Disagree or Agree

The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)

Disagree



## NCACH Governance Model Survey

### Additional Comments Regarding Ratings

The governance structure seems to be well thought out, but it is difficult to discern effectiveness without better understanding the authority, if any, granted to advisory council and coalition. I have reservations about the ability of the advisory council to truly be a strong participant, or even influencer, of the Governing Board without more information about how the two groups will work together. I have seen advisory groups work ineffectively within organizations because they had no representation on the Governing Board, and no standing in the operation of the overall organization--as dedicated in the by-laws. Similarly, I have concerns about the coalition. Given the responsibility of this group, and the lack of definition of who will participate in the public health jurisdictions, it is unclear how they will be able to positively, or negatively, contribute to the work of the Governing Board. I am also concerned about the membership--can all counties be adequately represented on the Board through the outlined membership designations? And, the ambiguity of how the representative from the Hispanic Community will be selected, and why a 3 year, versus a 2 or 1 year? The Tribal Representative is on the board only 2 years, so it seems odd that both cultural representatives wouldn't be the same. Additionally, there is no it seems that there are two areas of "community" as defined in the guiding principles as being needed for successful implementation that are not represented on the Board: Community Based Organizations and Business. Another thought may be an at large "community" representation that would be representative of a more "rural" community and the more "urban" metropolitan area.

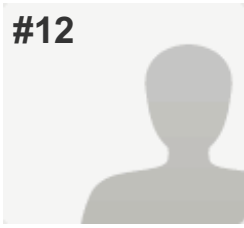
**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.**

*Respondent skipped this question*

**Q5: Do you have any additional comments?**

*Respondent skipped this question*

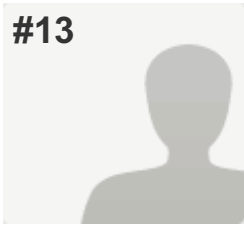
#12

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Thursday, April 09, 2015 3:24:20 PM**Last Modified:** Thursday, April 09, 2015 5:33:51 PM**Time Spent:** 02:09:31**IP Address:** 66.172.112.40

PAGE 1

<b>Q1: Please enter your zip code</b>	99133
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Outpatient clinic manager, Hospital manager
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Neither Disagree or Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Neither Disagree or Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Neither Disagree or Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>

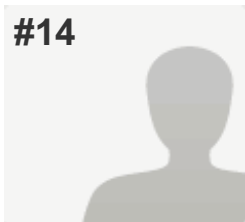
#13

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Thursday, April 09, 2015 6:02:02 PM**Last Modified:** Thursday, April 09, 2015 6:03:43 PM**Time Spent:** 00:01:41**IP Address:** 66.172.109.16

PAGE 1

<b>Q1: Please enter your zip code</b>	98816
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Business community
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>

#14

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Friday, April 10, 2015 7:14:52 AM**Last Modified:** Friday, April 10, 2015 7:25:26 AM**Time Spent:** 00:10:34**IP Address:** 66.172.97.178

PAGE 1

**Q1: Please enter your zip code**

98802

**Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:**

Business community

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)

Agree

The Governance Structure will facilitate the work of the North Central ACH. (Page 2)

Agree

The Governing Board membership will be effective with this governance structure. (Pages 2-3)

Agree

The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)

Neither Disagree or Agree

The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)

Neither Disagree or Agree

The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)

Agree

Additional Comments Regarding Ratings

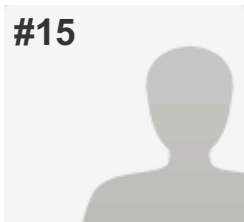
There is great risk that the proposed governing board will have too much power as there is no guarantee they will truly be influenced by the input of other groups in the RSA. This should be strengthened in the charter. Too much power in one small group with very big interests.

**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.***Respondent skipped this question*

**Q5: Do you have any additional comments?**

Leadership and resources should be allocated to an "outreach and engagement" component that focuses on educating and engaging the broadest sectors and consumers to generate grass-roots input into the process. This doesn't happen on it's own especially on a complex topic like healthcare and wellness.

#15

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Friday, April 10, 2015 3:52:45 PM**Last Modified:** Friday, April 10, 2015 3:59:07 PM**Time Spent:** 00:06:21**IP Address:** 63.142.195.130

PAGE 1

**Q1: Please enter your zip code**

98841

**Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:**Health professional – behavioral health, mental health, and/or substance use disorder  
,

Outpatient clinic manager,

Social Service Provider,

Government official – appointed/professional,

Other (please specify)

County Behavioral Health Coordinator

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)

Agree

The Governance Structure will facilitate the work of the North Central ACH. (Page 2)

Agree

The Governing Board membership will be effective with this governance structure. (Pages 2-3)

Agree

The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)

Neither Disagree or Agree

The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)

Neither Disagree or Agree

The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)

Neither Disagree or Agree

Additional Comments Regarding Ratings

On the Guiding Principles, I believe there should be something regarding improved communication between providers and developing a "continuum of care."

NCACH Governance Model Survey

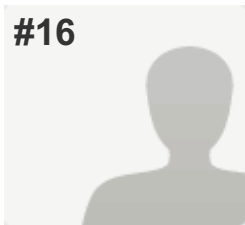
**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.**

*Respondent skipped this question*

**Q5: Do you have any additional comments?**

*Respondent skipped this question*

#16



COMPLETE

Collector: Web Link 1 (Web Link)  
Started: Monday, April 13, 2015 8:03:23 AM  
Last Modified: Monday, April 13, 2015 8:29:43 AM  
Time Spent: 00:26:19  
IP Address: 66.172.101.151

PAGE 1

Q1: Please enter your zip code

98847

Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:

*Respondent skipped this question*



## NCACH Governance Model Survey

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Neither Disagree or Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Neither Disagree or Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Strongly Agree
Additional Comments Regarding Ratings	<p>Re: Principles. By-laws, financial decisions, decision-making matrix, etc. still to be developed. Re: Membership. Representation from 1 hospital in Grant, Okanogan and Chelan counties would provide well-rounded representation at the acute care level. With only 2 hospitals on the Governing Board for such a broad and diverse area, 1 county will be left off, potentially resulting in lack of buy-in by that county and other hospitals in that county. If CH and Samaritan form a relationship and no hospital is on the Board from Okanogan, it seems that Okanogan will not be well-represented. For all memberships, please ensure good representative coverage of entire ACH region. Re: Decision Process. This process is not yet well-defined (how new projects or requests will be introduced, how projects will be selected at the Board level, how funding decisions will be made, how selected projects will be prioritized, etc.)</p>

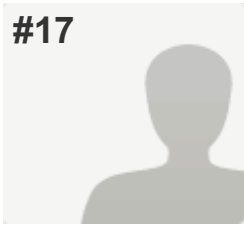
**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.**

*Respondent skipped this question*

**Q5: Do you have any additional comments?**

*Respondent skipped this question*

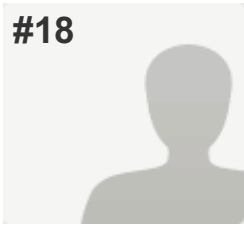
#17

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Monday, April 13, 2015 12:51:03 PM**Last Modified:** Monday, April 13, 2015 12:51:57 PM**Time Spent:** 00:00:54**IP Address:** 63.142.196.113

PAGE 1

<b>Q1: Please enter your zip code</b>	<i>Respondent skipped this question</i>
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Health professional - medical, Health professional – elder/long-term care
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Strongly Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Strongly Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Strongly Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Strongly Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Strongly Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Strongly Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>

#18

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Monday, April 13, 2015 2:30:49 PM**Last Modified:** Monday, April 13, 2015 2:39:59 PM**Time Spent:** 00:09:09**IP Address:** 216.215.12.5

PAGE 1

**Q1: Please enter your zip code**

98837

**Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:**

Health professional – behavioral health, mental health, and/or substance use disorder

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)

Agree

The Governance Structure will facilitate the work of the North Central ACH. (Page 2)

Disagree

The Governing Board membership will be effective with this governance structure. (Pages 2-3)

Strongly Disagree

The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)

Agree

The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)

Disagree

The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)

Agree

Additional Comments Regarding Ratings

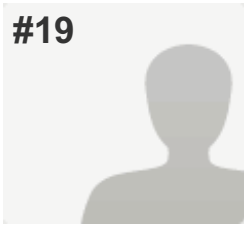
The Governing Board should have one hospital member from each of the three areas, Okanogan, Chelan/Douglas, and Grant Counties. One County Commissioner from each of the four counties. This brings the total to 15 members on the Governing Board.

**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.***Respondent skipped this question*

**Q5: Do you have any additional comments?**

Good faith effort to achieve consensus needs to have the majority further defined. Should it be a simple (50% + 1), or (60%), or (66%), or other?

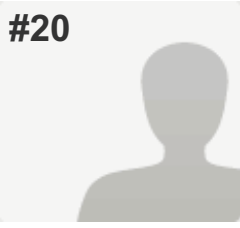
#19

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PAGE 1

<b>Q1: Please enter your zip code</b>	98801
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Social Service Provider
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Neither Disagree or Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Neither Disagree or Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Neither Disagree or Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Neither Disagree or Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>

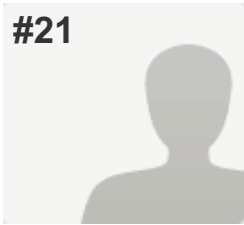
#20

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PAGE 1

<b>Q1: Please enter your zip code</b>	98848
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Outpatient clinic manager, Social Service Provider, Education
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	<i>Respondent skipped this question</i>
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>

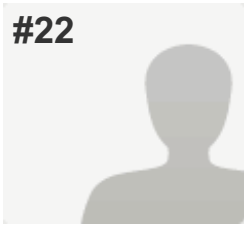
#21

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Tuesday, April 14, 2015 11:19:05 AM**Last Modified:** Tuesday, April 14, 2015 11:23:04 AM**Time Spent:** 00:03:58**IP Address:** 216.215.12.5

PAGE 1

<b>Q1: Please enter your zip code</b>	98823
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Public health, Government official – elected, Law enforcement
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>

#22

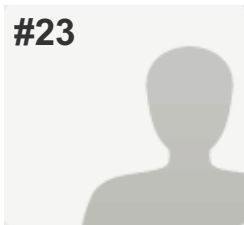
**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Wednesday, April 15, 2015 8:52:20 AM**Last Modified:** Wednesday, April 15, 2015 8:55:04 AM**Time Spent:** 00:02:44**IP Address:** 96.46.22.77

PAGE 1

<b>Q1: Please enter your zip code</b>	98801
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Other community organization
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>



#23



COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, April 16, 2015 10:24:41 AM  
**Last Modified:** Thursday, April 16, 2015 10:35:45 AM  
**Time Spent:** 00:11:03  
**IP Address:** 66.172.121.248

PAGE 1

Q1: Please enter your zip code

98801

Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:

Outpatient clinic manager

## NCACH Governance Model Survey

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)	Neither Disagree or Agree
---	---------------------------

The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Neither Disagree or Agree
--	---------------------------

The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Neither Disagree or Agree
--	---------------------------

The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Neither Disagree or Agree
--	---------------------------

The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Neither Disagree or Agree
--	---------------------------

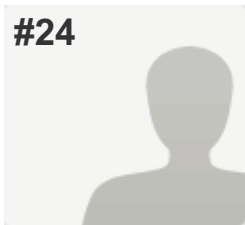
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Neither Disagree or Agree
---	---------------------------

Additional Comments Regarding Ratings	Obviously, the two major players are Confluence and CVCH and rightly so, since they have tremendous impact on the health of our communities throughout the counties. However, it is still a concern that the smaller clinics, hospitals, and other healthcare providers will be drowned out. I would suggest an additional small healthcare provider committee from the entire region. Whether it is chemical dependency, midwifery, memory care, family planning, home health, hospice, daycare providers, as well as the smaller hospitals and clinics throughout the region, I feel it would be advantageous for them to meet without the two major entities just to make sure their voices are heard too.
---------------------------------------	---

Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.	<i>Respondent skipped this question</i>
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Q5: Do you have any additional comments?	<i>Respondent skipped this question</i>
--	---

#24



COMPLETE

Collector: Web Link 1 (Web Link)  
Started: Friday, April 17, 2015 12:53:49 PM  
Last Modified: Friday, April 17, 2015 1:19:07 PM  
Time Spent: 00:25:17  
IP Address: 64.184.170.110

PAGE 1

Q1: Please enter your zip code

98823

Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:

Health professional - medical

## NCACH Governance Model Survey

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)	Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Disagree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Disagree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
Additional Comments Regarding Ratings	One of the Principles is regarding the voice of rural health yet it is not represented adequately at the Governing Board level. Does Confluence really control 50% of the hospital and primary care services provided in the four counties? Governing Board member must adequately reflect the area they represent. There are no requirements for consulting with all constituents of whom they represent. How do you keep the Governing Board non-political and truly represent all parties? For those representing only themselves, it is easy, they don't have to go outside their walls to consult. For all other Board members, they represent several other service providers whom they may/may not currently communicate with. I think there should be better definition of how the Board members will represent their constituents.

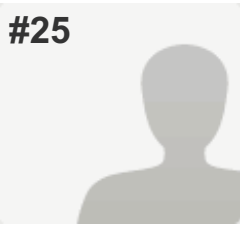
**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.**

*Respondent skipped this question*

**Q5: Do you have any additional comments?**

Where is the transparency language in this document? I assume everything would be available to the public?

#25

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Monday, April 20, 2015 10:19:21 AM**Last Modified:** Monday, April 20, 2015 10:25:37 AM**Time Spent:** 00:06:16**IP Address:** 134.39.185.133

PAGE 1

**Q1: Please enter your zip code**

98837

**Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:**

Education

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1) Strongly Agree

The Governance Structure will facilitate the work of the North Central ACH. (Page 2) Strongly Agree

The Governing Board membership will be effective with this governance structure. (Pages 2-3) Strongly Agree

The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3) Strongly Agree

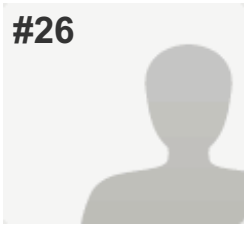
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6) Strongly Agree

The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4) Strongly Agree

**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.***Respondent skipped this question***Q5: Do you have any additional comments?**

Well-conceived and planned strategy.

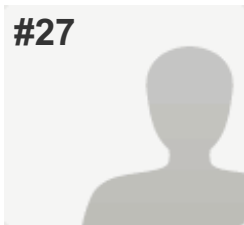
#26

**COMPLETE****Collector:** Web Link 1 (Web Link)**Started:** Monday, April 20, 2015 8:09:33 PM**Last Modified:** Monday, April 20, 2015 8:11:34 PM**Time Spent:** 00:02:00**IP Address:** 173.209.168.21

PAGE 1

<b>Q1: Please enter your zip code</b>	98802
<b>Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:</b>	Health professional - medical, Health professional – behavioral health, mental health, and/or substance use disorder , Public health, Healthcare Consumer, Housing
<b>Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations</b>	
The Guiding Principles are acceptable. (Page 1)	Strongly Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Neither Disagree or Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Agree
<b>Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.</b>	<i>Respondent skipped this question</i>
<b>Q5: Do you have any additional comments?</b>	<i>Respondent skipped this question</i>

#27



COMPLETE

Collector: Web Link 1 (Web Link)  
Started: Tuesday, April 21, 2015 11:57:46 AM  
Last Modified: Tuesday, April 21, 2015 1:13:41 PM  
Time Spent: 01:15:55  
IP Address: 198.90.13.123

PAGE 1

Q1: Please enter your zip code

98837

Q2: Please click on one or more of the sectors below that best represent your background and interests applicable to:

Health professional – behavioral health, mental health, and/or substance use disorder  
,  
Social Service Provider

## NCACH Governance Model Survey

**Q3: On a scale of 1-5 (1=strongly disagree/5=strongly agree), please rate the following observations**

The Guiding Principles are acceptable. (Page 1)	Strongly Agree
The Governance Structure will facilitate the work of the North Central ACH. (Page 2)	Strongly Agree
The Governing Board membership will be effective with this governance structure. (Pages 2-3)	Neither Disagree or Agree
The Governing Board membership will be able to receive broad input from North Central RSA. (Pages 2-3)	Strongly Agree
The Governing Board decision process will assure the Governing Board members make appropriate decisions for the North Central ACH. (Pages 5-6)	Agree
The Governing Board standing committees will benefit the North Central ACH. (Pages 3-4)	Strongly Agree
Additional Comments Regarding Ratings	Initially, the founding membership of the Governing Board needs balance in its representation of geography, culture, age, poverty, and sex. This will give an "appearance" of fairness and equity throughout the region. The founding membership of the Governing Board has a tremendous responsibility to actively seek input from all sectors through the entire region. To be truly accountable in their "representative" role. The founding governing board will need to be transparent and truly representative of a patient-centered voice. If the founding members embrace and internalize balance, accountability, and transparency in their roles, their legacy will be a foundation of trust by all entities, regardless of specific geography. Only then will the politics of geography, cultural and sexual equity be less of an issue and the future representation on the Board can evolve to members who consider the global needs to achieve population health throughout the region.

**Q4: Please provide us names of any additional people or organizations you believe should be invited to participate in the ACH process.**

*Respondent skipped this question*



**Q5: Do you have any additional comments?**

Under governing board obligations please strengthen the responsibility to truly represent the entire constituency; the need to actively seek input from across the continuum.

Under Advisory Council Creation: Emphasize the responsibility of the Board to seek input and engagement from the Advisory Council. Communication should continuously flow back n forth, up and down to maintain a fluidity, particularly during this foundational time.