

Solution Activity at the July 11th, 2018, Chelan-Douglas CHI Meeting

Link Transit:

1. What is the criteria and how do you determine who receives transportation funding or assistance?

Link Transit does not provide “funding” for services. Link Transit, our community’s public transportation is open and accessible to everyone in the community. Link*Plus* (paratransit), also a public service, is required by the Americans with Disabilities Act for individuals whose disability prevents them from using regular fixed route bus service either all of the time, temporarily or under certain circumstances. See the attached for more information. Link *Plus* is a non-emergent, door to door, advance reservation shared ride service. Eligibility is determined through an in person transit review. ALL Link Transit vehicles are accessible.

2. When the person is eligible, how do they access the program?

Regular Fixed Route service is accessed via the community at bus stops and transit stations. Link *Plus* is a reservation only service. Guests must complete an in person transit review to determine eligibility. Eligible riders call one to five days in advance for a pick up and return reservation.

3. Where does your funding source for the transportation program come from?

Funding is provided primarily through sales tax revenue (1/10 of 1%) and from grants and fares.

Wenatchee High School:

1. What is the criteria and how do you determine who receives transportation funding or assistance?

Students are either Wenatchee School District students or identified as homeless. Depending upon a student’s proximity to his/her home school, there may be a bus available. Typically, we do not transport if a student lives within one mile of the school.

2. When the person is eligible, how do they access the program?

Find out the bus # and closest stop and ride.

3. Where does your funding source for the transportation program come from?

Primarily state funded, but it is augmented with local dollars.

LifeLine Ambulance:

1. What is the criteria and how do you determine who receives transportation funding or assistance?

Ambulance industry this is determined in three ways - Insurance Carriers, Washington State / Federal government, and last fee for service meaning the individual can pay out of pocket for the service

2. When the person is eligible, how do they access the program?

They can call our office directly to arrange transport, most often it is the discharge planner at the hospital, or clinic which makes the arrangements.

3. Where does your funding source for the transportation program come from?

Three primary sources - Federal and State programs (Medicare / Medicaid) , Third party payers (Insurance Companies), Private Pay (Individuals)

Upper Valley Mend:

1. What is the criteria and how do you determine who receives transportation funding or assistance?

In general, our emergency assistance services are aimed at supporting residents of our service area, which is the Cascade School District boundary (including Stevens Pass, Lake Wenatchee, Plain, Leavenworth, Peshastin, Dryden). However, in the case of transportation assistance, this might include people who are homeless, stranded passing through town, or out-of-area individuals in extraordinary circumstances.

2. When the person is eligible, how do they access the program?

Anyone interested in transportation assistance must schedule an interview with one of our Emergency Assistance program staff members in order to be screened. Once the client is screened, if they are determined eligible program staff will administer transportation assistance on behalf of the client. Transportation assistance might include: bus tokens; vehicle fuel (with a \$50 maximum); or bus or train tickets.

3. Where does your funding source for the transportation program come from?

Funding for our Emergency Assistance program comes from two main sources: (1) community donations, including many of the churches in the Upper Valley; and Homeless Housing Grant funding through the Department of Commerce, administered by the City of Wenatchee.

Veterans Affair:

1. What is the criteria and how do you determine who receives transportation funding or assistance?

If the client is working with the HUD VASH program it indicates they have an annual income of less than \$23,500 (50% of Median)

2. When the person is eligible, how do they access the program?

For appts in the community or to our clinic they may be able to get bus tokens if deemed appropriate based on income

3. Where does your funding source for the transportation program come from?

The VA provides me with bus tokens

City of Wenatchee:

1.What are the criteria and do you determine who receives transportation funding or assistance?

It is for City of Wenatchee Staff who choose to use Public Transit 3+ time on average a week

2. When the person is eligible, how do they access the program?

It is a free LINK buss pass and you just have to fill out a form and commit to the program.

People For People:

At People For People we aren't able to provide tokens in general. Our Non-Emergency Medical Transportation can provide this service for individuals who are on Apple Health and are in-need of transportation to access medical appointments. Some other possible resources:

-If the individual is on the WorkFirst Program then DSHS can pay for tokens or contract with People For People for employment related transportation

-Chelan-Douglas Community Action Council provides free transit passes for HEN (DSHS) clients that meet guidelines set by DSHS

-Salvation Army provides in-state bus fare in emergency need only