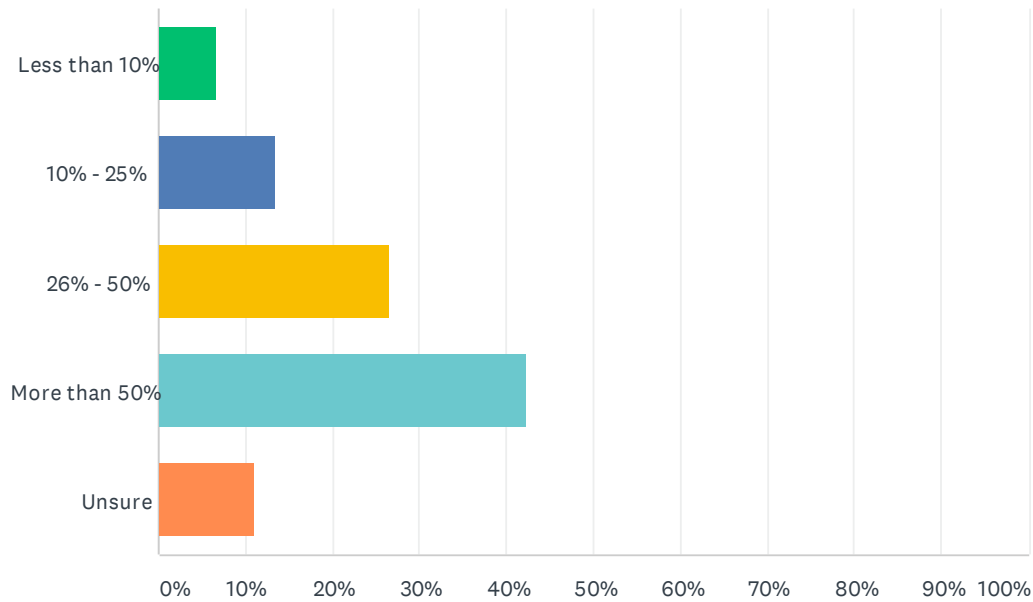


## Q1 How many of your clients currently use food assistance programs (e.g. SNAP benefits, food bank, WIC, etc)?

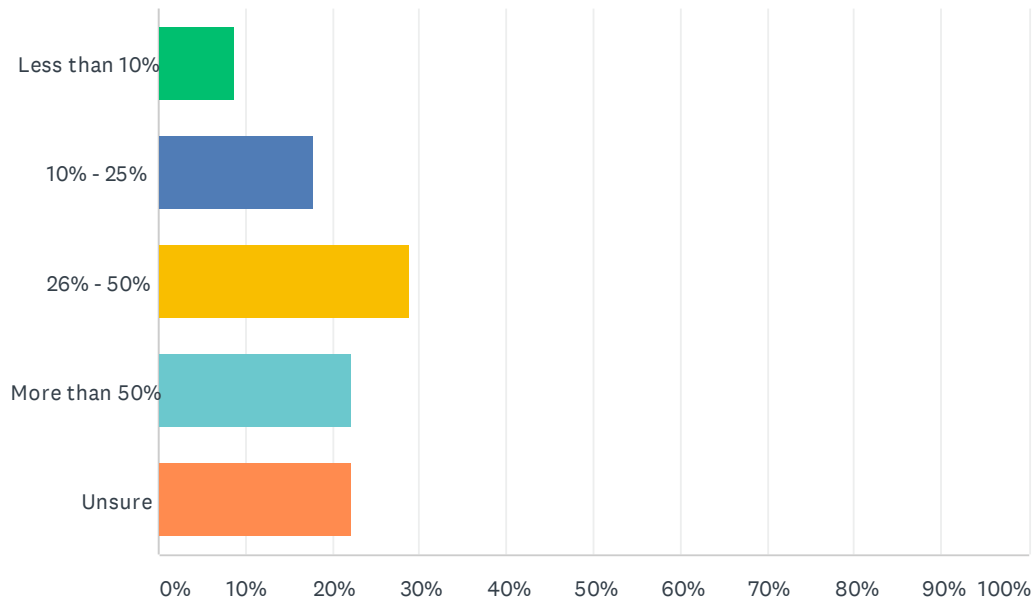
Answered: 45 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than 10%	6.67%	3
10% - 25%	13.33%	6
26% - 50%	26.67%	12
More than 50%	42.22%	19
Unsure	11.11%	5
<b>TOTAL</b>		<b>45</b>

## Q2 How many of your clients have accessed a local food bank or pantry in the past three months?

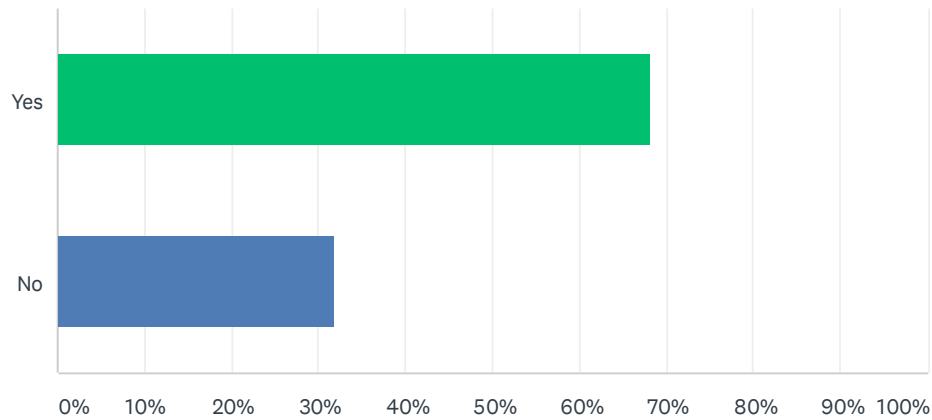
Answered: 45 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than 10%	8.89%	4
10% - 25%	17.78%	8
26% - 50%	28.89%	13
More than 50%	22.22%	10
Unsure	22.22%	10
<b>TOTAL</b>		<b>45</b>

### Q3 Have any of your clients reported any food insecurity (trouble getting or paying for food) as a result of the COVID-19 pandemic?

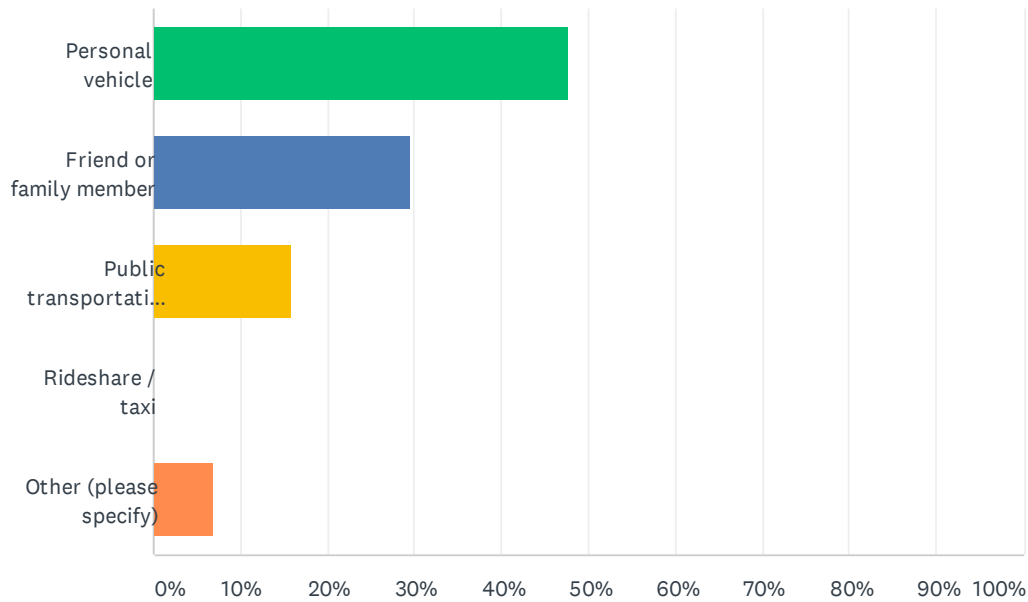
Answered: 44 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	68.18%	30
No	31.82%	14
TOTAL		44

## Q4 What do you believe to be the primary means of transportation for the majority of your clients? [SELECT ONE]

Answered: 44 Skipped: 1

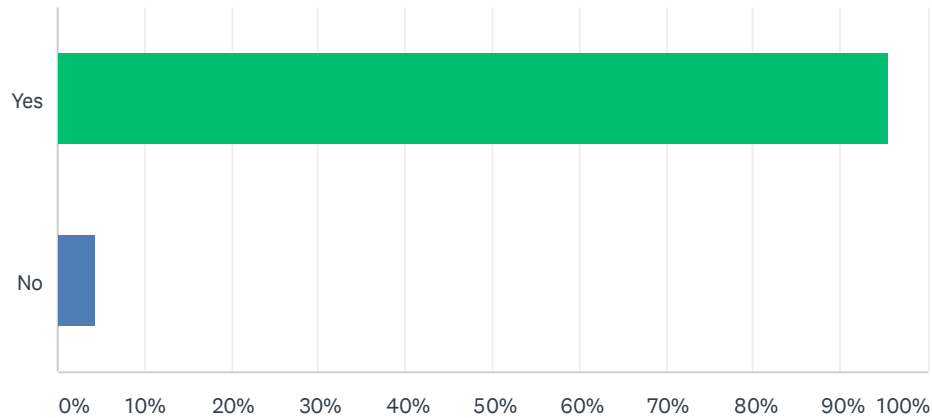


ANSWER CHOICES	RESPONSES	
Personal vehicle	47.73%	21
Friend or family member	29.55%	13
Public transportation – LINK, People for People, other	15.91%	7
Rideshare / taxi	0.00%	0
Other (please specify)	6.82%	3
TOTAL		44

#	OTHER (PLEASE SPECIFY)	DATE
1	Case Managers providing delivery of food	7/28/2020 3:18 PM
2	All of the above	7/27/2020 12:03 PM
3	their own vehicle	7/23/2020 1:15 PM

Q5 If it were available, do you believe your clients would use a delivery system to receive supplies from their local food bank / food pantry to your home or neighborhood?

Answered: 45 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	95.56%	43
No	4.44%	2
TOTAL		45

## Q6 Please explain your answer more here:

Answered: 36   Skipped: 9

## Food Access: Care Coordinators

#	RESPONSES	DATE
1	I speak for the The Little Essentials Pantry, a new program to our valley. We have seen an constant increase in usage since we began on June 1. Because we are not a person to person program we rarley get an opportunity to engage with our clients. We only assume they are taking waht they need.	8/2/2020 11:20 AM
2	The population served heavily relies of public transportation. However, most of these families have small children which make it difficult to go out and get boxes of food while having the little ones accompany them. I believe that a delivery system will highly benefit these families; making food more accesible.	7/31/2020 4:13 PM
3	For clients without transportation who are hesitant to go out into the public, I feel that this would be an awesome resource for them.	7/29/2020 5:25 PM
4	Allot of the clients do not want to go anywhere at this time but due because of needing supplies.	7/29/2020 3:46 PM
5	Many are in facilities where food is provided. Those who use pantry generally have their own vehicles or caregivers who transport them as needed.	7/29/2020 9:07 AM
6	Most of my clients that use the food bank have no personal transportation or very unreliable transportation.	7/29/2020 8:14 AM
7	While some of my clients do not use the food bank regularly, it does not mean that they couldn't benefit. Transportation is the issue for most of the people I see.	7/28/2020 3:48 PM
8	We do delivery to elderly, boxes are too heavy for them to pick up and we don't want them to be exposed to Covid for coming to the food bank to pick up a box of food.	7/28/2020 3:40 PM
9	Also the time the food banks are open are sometimes a problem. A lot of working poor are working during the day and are unable to participate because they are unable to get there in time. Evening and weekends need to be an option also...	7/28/2020 3:30 PM
10	The families I work with have little ones at home and it makes it very difficult for them to take to any public place while managing their health and safety with current COVID concerns. Also the families I work with rely on a family or friends/ public transportation and they are unable to take their small children with them for safety reasons.	7/28/2020 3:25 PM
11	Our agency provides case management to chemically dependent pregnant/parenting Mothers as well as teen parents. Many of these clients do not have their own transportation and rely on others as well as our case managers to deliver their foods to them.	7/28/2020 3:18 PM
12	I believe they would get more food bank food if delivered. Some can't be out that long to wait in lines and be out with other people and germs.	7/28/2020 3:02 PM
13	I think it would be more accessible for the clients of it was delivered.	7/28/2020 2:52 PM
14	My client population is predominantly elderly and who are at high risk of COVID infections. Grocery and food box delivery would greatly lessen that risk.	7/28/2020 2:52 PM
15	We are doing a food box delivery at the Community Cupboard food bank in Leavenworth and our clients are taking us up on it.	7/28/2020 2:29 PM
16	Budgets are very tight for clients and the concern for going into public due to the COVID situation is still a concern for many.	7/28/2020 2:24 PM
17	Lake Chelan Valley already has a food delivery system in place with the food bank, Chelan Valley Hope, and LCCH Paratransit Senior meals program that delivers food to the patient and the patient to the meals.	7/28/2020 11:19 AM
18	Some clients are unable to leave their home due to compromised immune systems and/or lack of social support.	7/27/2020 12:03 PM
19	Being available to your clients creates a sense of trust	7/27/2020 8:23 AM
20	Having box come to the home weekly would be better then sitting in long food Bank lines .	7/23/2020 11:49 PM
21	it would be safer for them to not go into the public since some are worried to go out right now.	7/23/2020 1:44 PM
22	I imagine that neighborhood deliveries would be welcomed by many of our clients. Access and	7/23/2020 10:05 AM

## Food Access: Care Coordinators

	carefully planned routes would be a great idea!	
23	Most of our clients are local residents of a very small community.. When they can't make it often times a neighbor or friend picks up for them.	7/23/2020 8:34 AM
24	We (The Community Cupboard) currently offer food box deliveries to our clients and it has been well received.	7/23/2020 8:31 AM
25	Fear of getting Covid is preventing alot of my patients from going to the food bank. If there was contactless delivery (drop a box on their porch) I think more of my patients would seek food assistance.	7/23/2020 7:58 AM
26	Many people are coming through the pantries picking up for other individuals or pantries due to work schedule, transportation, health, mobility.	7/23/2020 7:49 AM
27	My client base are geriatric of variable income and abilities but all have talked of decreasing trip to grocery stores and anxiety over going to the store. There is a subgroup that prior to CoVid 19 primary transportation was riding with friends but since pandemic they are isolating from friends resulting in decreased access to food. I had a patient yesterday who spent over \$100 on transportation in one day for medical and grocery needs. The other common issue is food banks are not always diabetic friendly	7/23/2020 6:27 AM
28	Many of our clients have unreliable transportation and/or have a large family and loading up all the kids (who are all out of school for COVID/Summer) is very difficult. Having access to delivery or a mobile food pantry coming into their neighborhood would relieve a lot of stress and barriers.	7/22/2020 3:17 PM
29	I'm unsure how many clients would need food from foodbanks but I do know they would appreciate food delivery due to lack of transportation for few of them and also many of them have multiple children and transportation out is a lot of work for them.	7/22/2020 11:59 AM
30	Many elderly are afraid to go out. Many elderly cannot carry heavy food boxes. Family/friends may be unreliable or unavailable to help.	7/21/2020 1:13 PM
31	A lot of the clients I work with have several health conditions and are very scared to go out to get the food. Some of them cannot physically do it either, and caregivers are in fear of bringing COVID back to their clients. Therefore, some of the clients wait until there is next to nothing left in their cupboards before seeking assistance. A lot of these is because they do not want to be a burden on others in this time.	7/14/2020 1:24 PM
32	There are quite a few clients I have based in Grant or Okanogan county that would benefit from this.	6/23/2020 8:37 AM
33	Several of my clients either have difficulty or cannot leave their home for grocery shopping and other needs. A food delivery service that was straightforward and met my clients needs would be very beneficial.	6/18/2020 5:30 PM
34	Yes, most of clients are currently finding it stressful to leave the house as they know they are at high risk for COVID.	6/18/2020 3:25 PM
35	All my (40) clients have Medicare and Medicaid. About half are in some form of supported living where food is provided (NH, Group home, etc). The other half living independently walk, bus, get a friend or home health to food shop. Only 2 of 40 clients has a car.	6/18/2020 3:11 PM
36	Hard for them to get to pick up food because of medical cond. and fear of virus. Most of my clients are staying home and someone else is doing all the errands and shopping.	6/18/2020 3:09 PM