

Care Transformation Workgroup

Meeting Minutes

11/5/15 2:00 pm- 3:00 pm--Phone Only Meeting

Consistent Conference Call: 760-569-7171

Consistent Conference Code: 924903

Care Transformation DocVault Page: <http://www.mydocvault.us/regional-work-groups.html>

Goal Statement:

The NCACH Care Transformation Team will leverage multi-sector, collaborative resources in developing sustainable, scalable processes for community health improvement. Under the direction of the NCACH Governing Board, the team commits to completing a pilot project on a diabetes care management issue, and specifically meeting the following SMART criteria for project goals and objectives:

- Sustainable: develop sustainable processes that can be readily replicated or expanded beyond the team's project
- Measurable: set measurable project goals and objectives
- Attainable: develop attainable and realistic project goals and objectives
- Relevant: set project goals that are relevant to the intended target and expectations of NCACH
- Time-sensitive: achieve timeline milestones and completing the project within timeline parameters

Meeting Facilitators: Cathy Meuret		Participants: Winnie Adams, Suda Soodsaard, Deb Miller, Sharon Sokolowski, Cathy Meuret, Melodie White, Melodie Rodeback		
Meeting Notes: Winnie Adams				
Meeting Timekeeper:				
Topic	Discussion	Follow-Up Work		
		Who	What	By When
Provider Survey Updates From:	<ol style="list-style-type: none"> 1. Community Choice-no providers 2. Confluence Health- No information noted on intranet, but was probably communicated directly to Department/Clinic Provider Managers. Follow up-Tamarra Hardy, Admin Assistant, for update on provider communications via CH Marketing Team. 3. Coulee Medical Center- No update 4. CVCH-No update 5. Family Health Centers-Request to complete survey by RN instead of provider d/t internal process. Next week, Tuesday Quality meeting-will discuss. 6. Samaritan Healthcare –inputting with providers 	Sharon S. Cathy to send Project info to Melodie with update info.	21 completion	Nov 15 Extend-deadline Nov 20th

	<p>7. All Other Sites-</p> <p>8. Cathy: Colville Tribe-NP & Providers; Ephrata Clinic, Cascade Medical Center</p> <p>9. Deb: Mid-Valley Medical Group; Lake Chelan Clinic; Dr. Diamond,-Twisp; Quincy Sage View Family Clinic & Quincy Community Health, Moses Lake Community Health</p> <p>Discussion: Melodie would like to know whether their RNs should complete the survey in lieu of providers if the RN is the person making the referral and knowledgeable about the process and the providers don't want to do the survey. Decision: The original goal is to determine what the providers know about the processes, and we don't them to skip the survey. It would be better to learn what the provider knows about DSME. We may add RNs if the provider group won't do the survey, pulling the RN responses into the "Other" category and separating from provider responses in data reports.</p>	<p>Cathy checking With Colville group for Participation & Lisa McDonald.</p> <p>Deb Miller to Check with Dr. Wilson-Tonasket & Kevin Abel; Rebecca-Mid Valley, Ned,</p>		
Client Survey Updates From:	<p>Community Choice – 2 Completes</p> <p>Confluence Health – 5 Completes</p> <p>Coulee Medical Center – No report</p> <p>CVCH – 3 Completes</p> <p>Samaritan Healthcare – 9 Completes</p> <p>Deadline extended as it is difficult for groups to connect with clients. No other questions or concerns rose about surveys or process.</p>		<p>19 completions</p> <p>Goal:-50 completions</p>	<p>Extend Deadline: Nov 20th</p>
Survey Administration Update	<p>Check requests in process for first 10 participants. Will batch in groups of 10. Incentive check is for \$15.00.</p> <p>\$85 for translation service.</p> <p>Quality data coming in with entries.</p>	All		
Work Group Evaluation	<p>Please complete the Care Transformation Workgroup Survey. Please tally hours spent on project work and any comments or suggestions on regional group process work to Cathy.</p>	All		
Next Meeting	<p>Meet via phone conference on November 18 from 8:00 pm- 9:00 am.</p>	All		

Next Meeting: November 18, 2015 from 8:00 am-9:00 am. Phone call only.