



- **Mission**

Community Choice facilitates healthy communities through its support for a high quality, integrated and efficient healthcare delivery system, informed healthcare consumers, innovation and leadership.

- **Vision Statement**

Community Choice is the regional source of current health information and greater access to quality healthcare in active collaboration with its healthcare provider members and business partners.



Admin Team



In House Team:

- Deb Miller, Interim Executive Director
- Yuriko Robles, Office Manager
- Mike Ellis, IT Support

External Support:

- Amy Lyons, bookkeeper
- Ernest Radillo, Radillo Law (as needed basis)

Health Homes Lead

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Health
Homes Lead

In House Team:

- Ginny O'Kelly, Program Manager
- Brandi Larson, CCO Program Manager
- Eve Hansen, Program Support
- Mike Ellis, Software Developer

External Support:

- Amy Lyons, Bookkeeper
- Jet Computers, Project Consultants

Health Homes Lead

Health Homes Lead

Program Details:

The Health Homes Lead program is responsible for assignment of Health Home beneficiaries to contracted Care Coordination Organizations for Region 6 (Adams, Chelan, Douglas, Ferry, Grant, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, and Whitman Counties).

Program Volume:

- Manage 3500 HH Clients in Region 6
- Manage an additional 1200 HH clients for Amerigroup
- Contract with 5 Care Coordination Organizations that provide the care

2015 FTE:	1.4
Projected 2016 FTE:	1.4+
2015 Contract Income:	Retains 10% of billed services
Funding Source:	HCA Contract and Amerigroup Contract
Contract Length:	Program funded at state level through June 2017

Health Homes CCO



Health
Homes CCO

In House Team:

- Brandi Larson, CCO Program Manager
- Eve Hansen, Program Support
- Mike Ellis, Software Developer
- Care Coordinators:
 - Gladys French
 - Alicia Kramar
 - Jill Milner
 - Bill Murray
 - Emilie Milburn
 - Irene Sanchez

Health Homes CCO

Health Homes CCO

Program Details:

Provides comprehensive care management to high risk dual eligible Health Homes clients in North Central Washington (Chelan, Douglas, Grant, Okanogan counties). Care coordinators support clients by coordinating health and social services for clients.

Program Volume:

- 1003 client visits in 2015 (11 months)
- 2000+ projected in 2016
- Current assignments by county: Chelan-**289** Douglas-**87** Grant-**281** Okanogan-**42**

2015 FTE:	3.0 (avg)
Projected 2016 FTE:	6.0+
2015 Contract Income:	Retains 90% of billed services
Funding Source:	HCA/Amerigroup via HH Lead Region
Contract Length:	Program funded at state level through June 2017

Software Development

In House Team:

- Mike Ellis, IT Manager



Health IT

Software Development

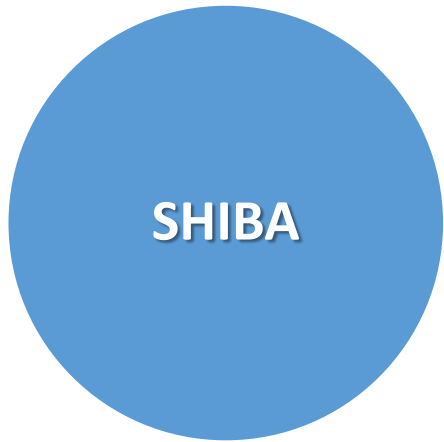
Program Details:

Community Choice staff has developed a Health Homes management/billing system for use by HH Lead as well as care coordination staff. This platform is gaining high notoriety and is being considered for single platform statewide implementation.

Software
Development

2015 FTE:	1.0
Projected 2016 FTE:	1.0 ++
Funding Source:	Residual funds from Health Records Bank Grant

SHIBA



In House Team:

- Yuriko Robles, Program Manager

External Support:

- SHIBA Volunteers
 - 5 Chelan-Douglas counties volunteers with 5-10 years of service
 - 1 Chelan-Douglas counties volunteers with 1-4 years of service
 - 1 Grant County volunteers with 1-4 years of service
 - 1 NEW volunteer

SHIBA

Program Details:

The Statewide Health Insurance Benefit Advisers (SHIBA) Help-Line program is working to reduce the number of uninsured in our communities. Access Coordinators and trained SHIBA volunteers offer many services to help consumers and their families including assistance with enrollment in Medicare, Medicaid and state and federal insurance programs.

2015 Program Volume: 3132 clients served (28%📈 from 2014)

Clients Served: Chelan-1171 Douglas-478 Grant-834 Okanogan-495 Adams-154

2015 FTE:	0.7
2015 Volunteer FTE:	2.2
Projected 2016 FTE:	0.7+
2015 Contract Income:	\$76,237
Funding Source:	OIC Contract
Contract Length:	2 Years

CDSME



In House Team:

- Irene Sanchez, Program Manager

External Support:

- 25 Community Lay Leaders and/or Master Trainers
 - 1 with 4 program certifications
 - 4 with 3 program certifications
 - 1 with 2 program certifications
 - 19 with 1 program certification

CDSME



Program Details:

Community Choice holds a multiple program license for the Stanford Chronic Disease Self-Management Program.

- Chronic Disease Self Management (English and Spanish)
- Diabetes Self Management (English and Spanish)
- Chronic Pain Self Management (English)

2015 Program Volume:

- 26 Total Workshops in Chelan, Douglas, Grant
- 4 Lay Leader Trainings
- 192 Program Participants

2015 FTE: **0.9**

Projected 2016 FTE: **1.1**

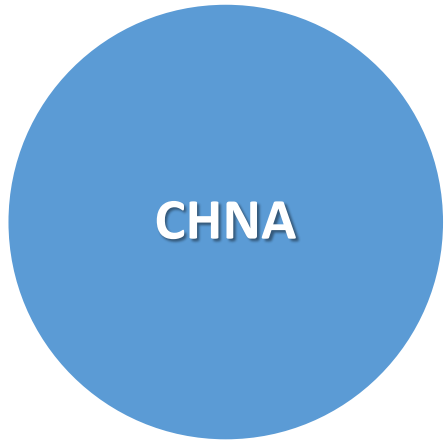
2015 Total Income:

AACCW-\$**7550** Group Health-\$**106, 376**

Funding Source(s):

- AACCW Contract (Contract ended)
- Group Health Grant (Grant ends 4-30-16)

CHNA



In House Team:

- Deb Miller, Interim Executive Director
- (Jesus Hernandez, prior Executive Director)

External Support:

- Chelan Douglas Health District
- Confluence Health
 - Central Washington Hospital
 - Wenatchee Valley Hospital
- Lake Chelan Community Hospital
- Cascade Medical Center

CHNA

Program Details:

Community Choice led the collaborative in conducting a community health data collection and assessment process in partnership with a broad representation of individuals and business sectors. Upon assessment completion, CWH developed an Implementation Plan. The population assessed was the four-county North Central Washington region. The first regional CHNA was produced in 2013 with the next CHNA due in December 2016.



CHNA

2015 FTE: **0.6**

Projected 2016 FTE: **0.6**

Funding Source: **Member Dues**

1422 Healthy Communities Grant

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1422 HC
Grant

In House Team:

- Deb Miller, Interim Executive Director
- Darcee Anderson, Program Support

External Support:

- Grant County Public Health, 1422 Grant CLO

1422 Healthy Communities Grant

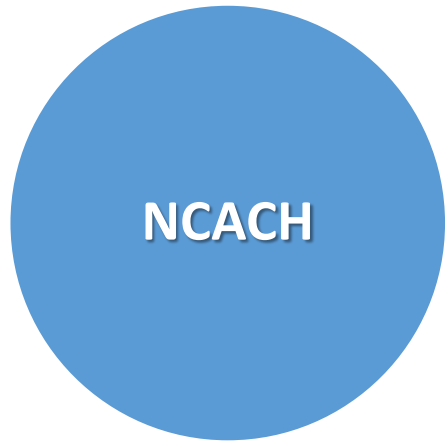
Program Details:

As a grant participant, Community Choice will develop and implement the North Central Washington Healthy Community work plans that include policy, environmental and system (PSE) strategies that work toward reducing death and disability due to diabetes, heart disease, and stroke; and reduce the prevalence of obesity among adult Washington residents with an emphasis on populations that bear a disproportionately high burden and/or risk for high blood pressure, type 2 diabetes, and obesity.

1422 HC
Grant

2015 FTE:	0.1
Projected 2016 FTE:	0.2
2015 Contract Revenue:	\$29,420 (1-1-15 to 9-29-16)
Funding Source:	Contract with GCHD
Contract Length:	ends 09-29-18

NCACH



In House Team:

- Deb Miller, Interim Executive Director
- (Jesus Hernandez, prior Executive Director)

External Support:

- NCACH Partners

NCACH

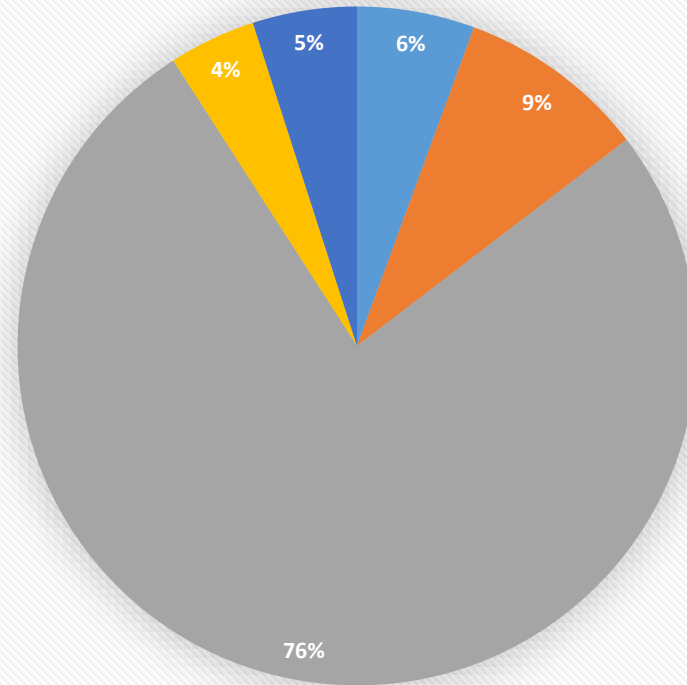
Program Details:

Community Choice has been a partner in the healthcare transformation work in North Central Washington serving as coordinating organization for the 2014 Communities of Health grant. In 2015 Community Choice provided staff support for the Design Community grant via contract with Chelan Douglas Health District.

2015 FTE:	0.6
Projected 2016 FTE:	variable
2015 Contract Revenue:	\$50,000 in 2015
Funding Source:	Contract with CDHD
Contract Length:	ended 01-31-2016

Community Choice Financials

Community Choice 2015 Income Distribution



■ Member Dues ■ Grants ■ Contracts ■ Misc Income ■ CHNA