

Chelan-Douglas Coalition for Health Improvement  
Meeting Minutes  
3:00 PM to 4:30 PM, November 14, 2018

Introductions: **All**

Attendance: See Sign In Sheet

North Central Accountable Communities of Health (NCACH) Updates-**Brooklyn Holton**

- The NCACH Board had a retreat and discussed the 2019 budget.
  - There is a good grasp of what the projects need and what the community needs.
- Opioid Rapid Cycle closed, but applications period will open again in 2019.
- The North Central ACH is hiring new coaches for Whole Person Care Collaborative.
- This will help build capacity to go beyond the ACH time period. Preferably local people will be hired.
- Stakeholder Survey- Each CHI has different focuses and the survey results can help with those focuses.

Chelan-Douglas Rides to Work: Employment and Transportation Forum Recap and Debrief-

**Brooklyn Holton, Kelsey Gust, Tanya Gleason, Sahara Suval and Kaitlin Quirk**

- Show of hands, how many people came to the Employment and Transportation Forum?
  - About half came to the Forum
- The request was from a local organization to help clients get to and from employment and interviews.
- There were 32 attendees at the Employment and Transportation Forum.
  - The representation from each sector were City and County representatives, transportation providers, Managed Care Organizations (MCOs), non-profits and Primary and Dental Care.
- Have there been any follow up conversations?
  - Amanda Bobbitt had a follow up conversation with Link about funding source and van pool.
- Elaine Bandy had the idea to incorporate the Senior Center. There is a volunteer network system. In the broader community we could get volunteers to drive people to and from job interviews. There are a lot of seniors that are active, involved and wanting to help. Funds could help pay for mileage and insurance.
- Snoqualmie has a volunteer based program and we could use that model.
- Has anyone considered helping with transportation from Leavenworth to Stevens Pass?
  - That is a Rural area that needs help with transportation.
    - There was some discussion at the Forum about the last mile ride. That is where the AC Checker Taxi can come into play.
- Can the employers start being a support?
- Could the Forum be expanded to Okanogan County and beyond Chelan and Douglas Counties?
  - Link Transit goes to Quincy. The Quincy plant was struggling, so Link Transit started the route.

- AC Checker Taxi gave up those rides to and from Quincy, so that the employees would use Link Transit system instead.
- Link Transit has tried vanpools two different times.
  - One of the times was when the gas prices spiked.
  - Vanpool were created as quickly as they could. There were 4 or 5 people were using vanpools for rides.
  - The cost of the vanpool model needs to be cheaper. It costs about 90 bucks for a month. Then the price of gas went down and no one was using them much. There needs to be more consistency for vanpools through Link Transit to come back.
- Donny Guerrero spoke about remembering from what Richard DeRock said at the Forum is 30% are not able to read the bus schedule. He would like to know more about that.
  - Eric West from Link said that it isn't a language barriers, it is a matter of understanding the schedules. Especially transfers, once people figure it out then it is easy. There is Google transit and travel training.
- Maggie Kaminoff from Link Transit said that the Travel Trainer program will guide someone through on the bus with an employee from Link Transit, it is a free program. Spanish Travel Trainer will be happening. There can be small groups or individuals that use the Travel Trainer program. Call [Pete](#) from Link Transit, and he is willing to help.

#### Landscape Assessment-

- There were 4 different surveys to target different data. These were targeted to service agencies, transportation providers, transportation seekers and employers.
  - There were 17 responses for the surveys. The take away from the surveys are that people overwhelmingly want to collaborate. 100% of employers had trouble keeping employees because of transportation.
- The narratives for the data is that largely people want to organize, collaborate and expand partnerships.
- The work should be within all systems that exist. Vanpools and more private employer need to brought into the transportation solution.
- A solution is expanding resources and knowing what is happening within the Counties. There were three themes that were produced from the Forum. These themes are education and communication, fosters partnerships and spurs innovation.
- At the Forum, three transportation providers spoke about Success Stories. Thank you to those individuals.

#### Break Out Sessions-

- Possible solutions can be done through Link and Taxi Companies.
- There needs to be a change in mindset (walk the walk).
- Being aware and knowing more of the barriers for transportation.
- Increasing access like trailways; Apple Line-North to Omak; Amtrak. Increase awareness and collaboration.

#### Key barriers-

- Some highlighted barriers are language-materials and cultural barriers. Looping in employers and incentives.

### Solutions-

- Immediate Community Need- A community member needs some financial support at that moment.
- Long-Term Community Need- Community Foundation Fund
- The CHI can develop two subcommittees. These subcommittees can be a Community Fund Subcommittee to develop criteria. Along with a Focus Group Subcommittee to help plan a community focus group.
- Coming soon there will be Link Cards-Digital payment in place like a starbucks card
- There are resources in the area, and there always has to be criteria. Wenatchee Valley Shuttle is beneficial.
- Community transportation NorthWest has been launched website [ridesourenw.org](http://ridesourenw.org)
- If you know of someone transportation provider, email [Maggie Kaminoff](mailto:Maggie.Kaminoff)
- With the [Mobility Council](#) Transportation Survey, we received around 1,300 comments. We have not gone through all of the comments. Frequency of public transportation is the biggest problem. Transportation was also the top need in the CHI data.
- Some solutions are low car rentals or low car repair services. Also, using monthly unused bus passes.
  - Historically, car repair is a big barrier.
- Talk to the Human Resources at big employers. There are Employer program with Link Transit like Confluence Health, Wenatchee Valley College, Crunch Pak, City of Wenatchee. These employers have group pass for the employees to use Link Transit. The benefits for the employer are no parking issues and it insures employees get to work.

### Round Table: All

- Blood pressure monitor program at the Wenatchee Library. There are limited gift cards available for those who check out the monitors.
- A Holiday Mobility Council party will be happening December 19th. Please [RSVP](#) if you are interested.
- Open House tonight for North Wenatchee Avenue at the WSDOT building.
- Photo blog for the Chelan-Douglas Rides to Work: An Employment and Transportation Forum is on [NCACH.org](http://NCACH.org)
- The NCACH has started publishing blogs about different organization with stories pertaining to bettering health. Email [Sahara](mailto:Sahara) if you have a story you would like to be published.