



North Central Accountable Community of Health

North Central Region Hospitals and Clinics

Dear CEOs and Administrators,

Major changes are coming, through both Medicaid and Medicare, in the form of value based payment for primary care and the further integration of medical and behavioral health care. North Central Accountable Community of Health (NC ACH) has established a Whole Person Care Collaborative to support primary care providers and their organizations in preparing for these changes. Significant resources will become available through NC ACH to support provider organizations participating in the Collaborative over the next 5 years. Today we are inviting you to take the next step toward becoming an active member of the Collaborative by participating in an initial assessment effort.

Qualis Health (<http://www.qualishealth.org>), the State's Practice Transformation Hub contractor, has extensive experience in advanced primary care models. North Central ACH has engaged Qualis Health to work with willing primary care organizations in Chelan, Douglas, Grant, and Okanogan counties to assess the current state of practice and readiness for change. These assessments can form the basis for subsequent investments through NC ACH. For each participating practice, Qualis Health will provide:

- A facilitated on-site assessment, using the nationally validated PCMH-A tool (<http://www.improvingchroniccare.org/downloads/pcmha.pdf>)
- An individual action plan to identify priority areas for whole-person care and steps to move forward
- A benchmarking data report to the practice, showing assessment results compared to aggregated regional data. Aggregated data will be provided to the North Central ACH.

Your only initial commitment for the assessment is a one-hour pre-assessment phone call with a practice manager or lead clinician, followed by a two-hour site visit with a full care team. Follow-up visits or calls are normally required to discuss results and create an action plan. For interested practices, Qualis Health will also provide technical assistance to coach practices in implementation of the action plan. There is no cost to you for this assessment and further involvement is strictly voluntary.

For more information and to join this exciting initiative, contact Gwen Cox at Qualis Health (gwenc@qualishealth.org; (206) 288-2422).

If you want to learn more about North Central Accountable Community of Health and how we are partnering with Qualis Health and the Practice Transformation Hub, contact our Executive Director Linda Evans Parlette or our chair of the Whole Person Care Collaborative Peter Morgan.

We look forward to your continued partnership to ensure we work to improve the patient experience, improve population health, and reduce healthcare cost.

Sincerely,

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