



North Central Accountable
Community of Health

Whole Person Care Collaborative

2/5/2018 Meeting

WPCC Structure and Workplan

DESIRED PRESENTATION OUTCOME

- Understand timelines and milestones of different WPCC elements
- Understand what this means moving forward

WPCC Charters

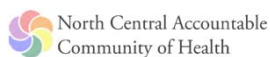
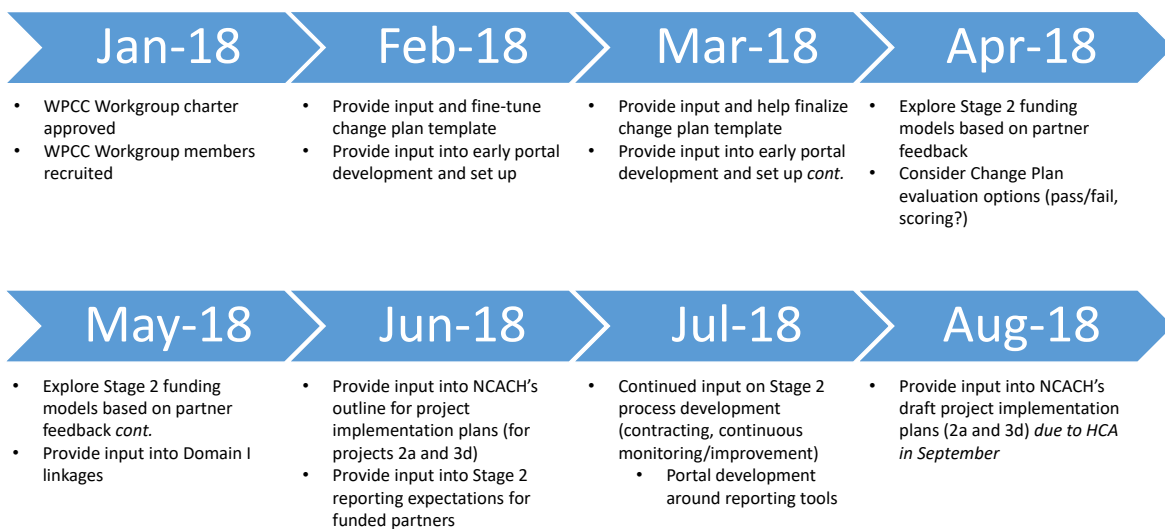
Updated WPCC Charters Approved!

- WPCC Workgroup and WPCC Learning Community Charters approved by the Governing Board on 1/8/2018
- Revisions suggested by WPCC were incorporated:
 - WPCC Workgroup
 - Charge section: “The WPCC Workgroup **is** tasked with providing oversight of a process for partnering providers to collaborate on and receive funding to support the two Demonstration projects described above.”
 - WPCC Workgroup
 - Eligibility section: “Serve a significant volume of Medicaid Beneficiaries **based on parameters set by the WPCC Workgroup prior to contracted work**”

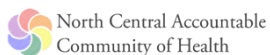
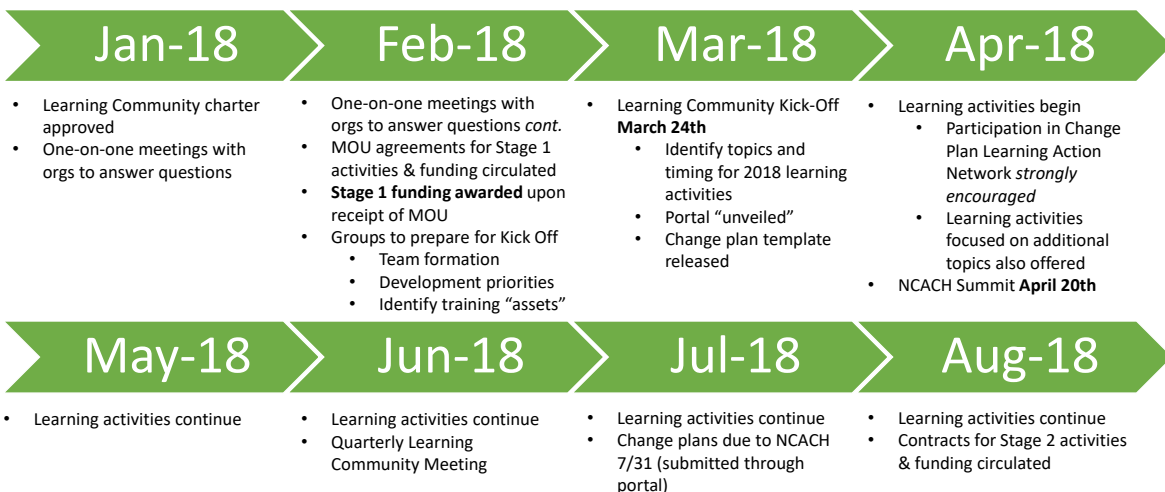
What does this mean?

- Broader Whole Person Care Collaborative will continue to meet ensuring that partners can provide input and voice concerns
- WPCC Learning Community will begin learning activities post Kick-Off
- WPCC Workgroup will commit to additional meetings and work in order to provide technical guidance on the following:
 - Guidance on Change Plan template (required vs suggested measures, alignment with Medicaid Transformation requirements)
 - Input into portal development
 - Change plan evaluation methodology (pass/fail, scoring)
 - Stage 2 funding “algorithm” (reconcile feedback within budget parameters set by Board)
 - Monitoring/Continuous Improvement expectations

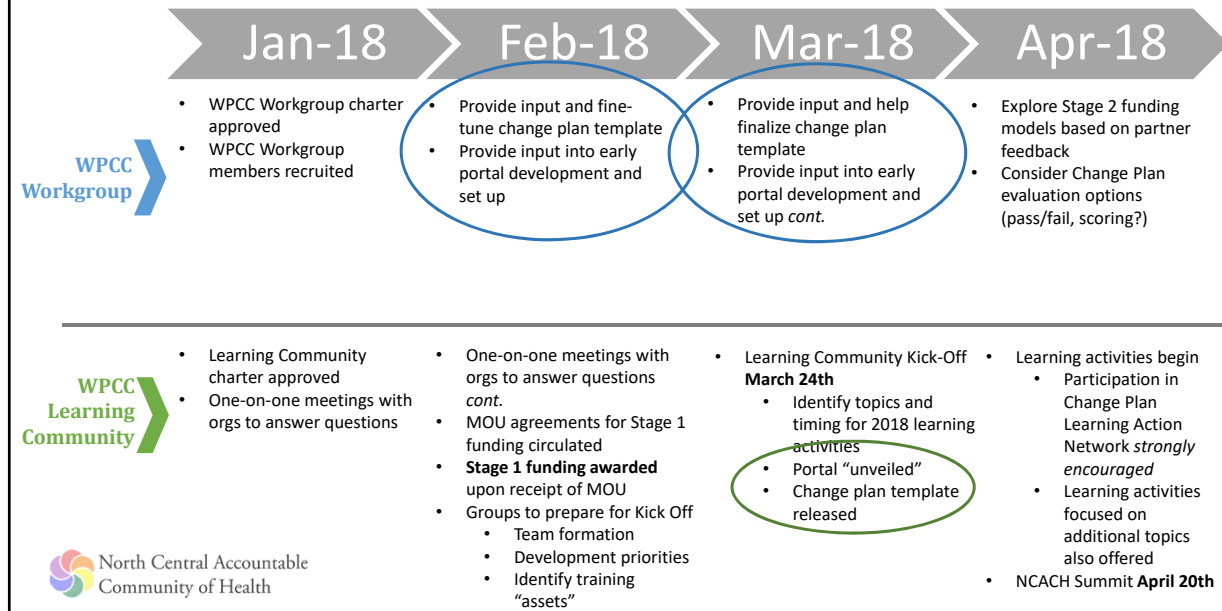
Updated WPCC Workgroup Timeline



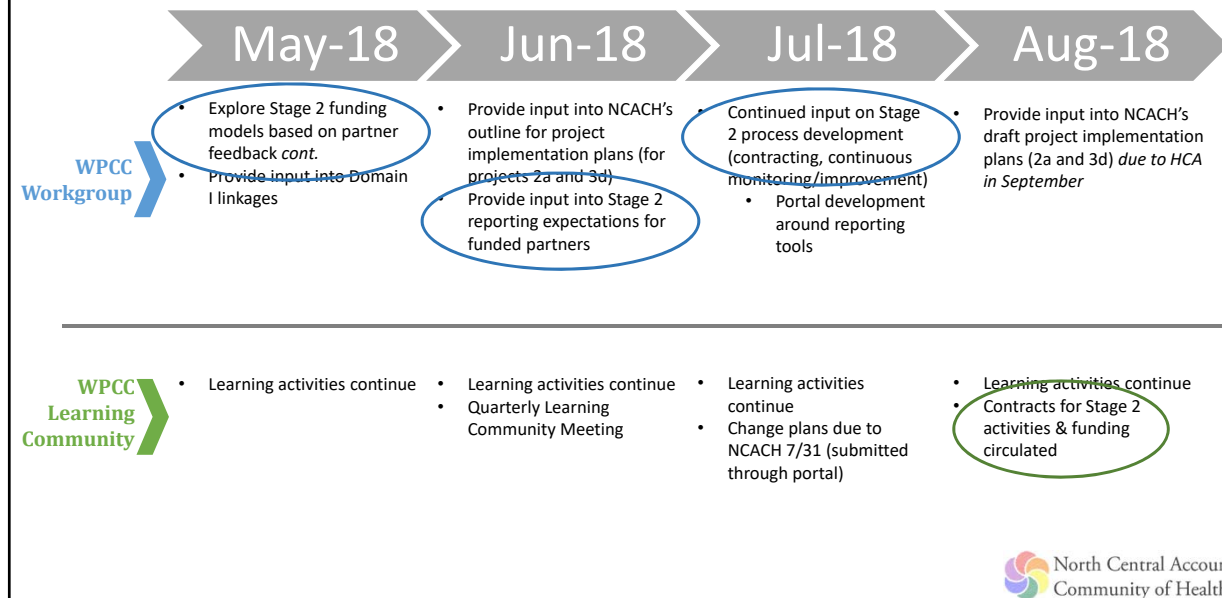
Updated WPCC Learning Community Timeline



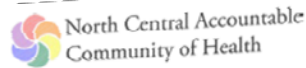
Timeline Interaction



Timeline Interaction



WPCC Frequently Asked Questions



WPCC Frequently Asked Questions

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Key Dates

WPCC Learning Community Kick-Off
SAT. MARCH 24th, 2018

NCACH Summit
FRI. APRIL 20th, 2018

Save The Date!

Join the *Whole Person Care Collaborative*
2018 Provider Learning Community Kickoff

Saturday
March 24, 2018
9:00 am - 3:30 pm
Red Lion,
Wenatchee, WA

Hosted by:
 North Central Accountable
 Community of Health

For WPCC Learning Community provider teams

For more information, or to register: <http://bit.ly/wpcc2018kickoff>
 Teresa Davis, 509-886-6432 or teresa.davis@cdhd.wa.gov

North Central Accountable
Community of Health

2018 Annual Summit

Save the Date!

Workgroup Report-Outs
 Implementation Project
 Application Workshop
 Celebrate community success stories
 Learn more and share feedback
 Networking
Everyone Welcome!

Working to build healthier communities through regional health system transformation projects that benefit Apple Health (Medicaid) clients.

April 20, 2018
Wenatchee, WA

NCACH.org

WPCC Learning Community

DESIRED PRESENTATION OUTCOME

- Understand who should attend the kick-off
- Understand purpose of WPCC Learning Community Kick-Off

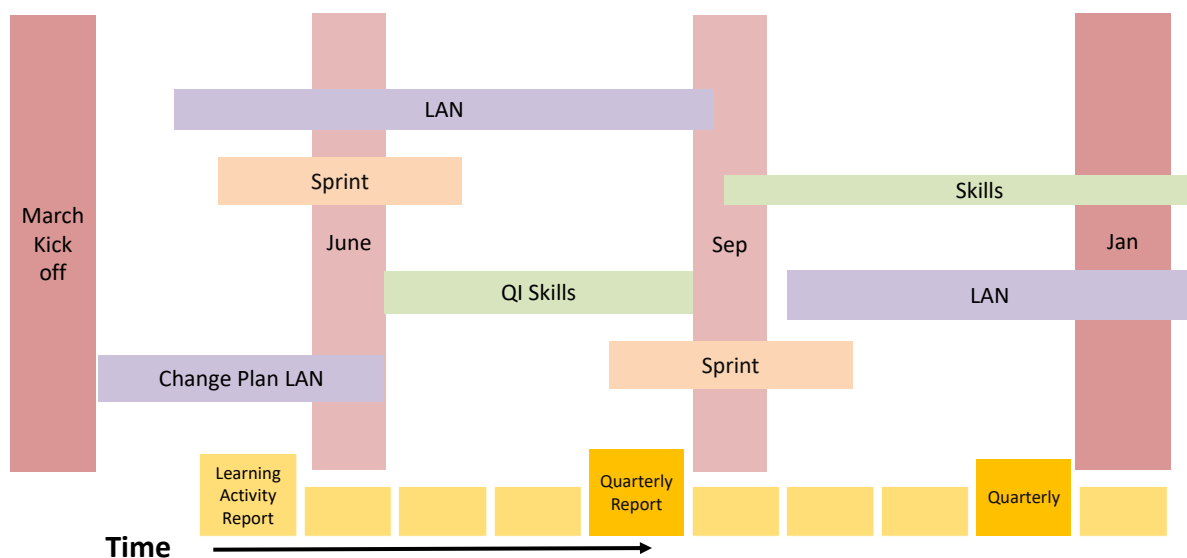
Who should be at the Kick-Off?

- Provider organizations who are eligible and intend on participating in WPCC Learning Community and submitting a Change Plan
- One team of 3-5 people, representing the provider organization (not the provider clinics)
- Team should be representative of those who will be doing Whole Person Care work
 - Clinical champion
 - Day-to-day leader (likely someone involved in quality improvement)
 - Front line staff
 - Leader

Kick-Off Agenda

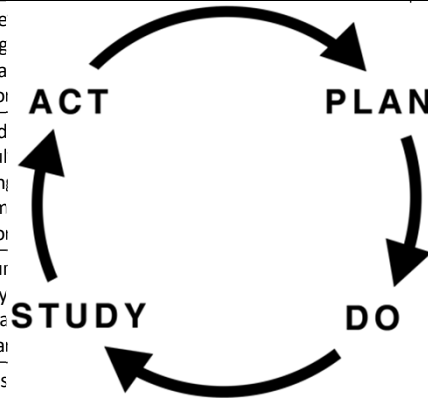
- The Art of Possible
- Models to Achieve our Vision
- Learning Community opportunities (small group)
- Storyboard rounds
- Stakeholder panel
- Learning Community priorities
- Learning Community timeline
- Change Plan Learning and Action Network kick-off

Kick-Off Outcome – Map of Learning Activities



What is a “Learning Activity”?

Type	Description	Potential Topic
Learning and Action Network (LAN)	Focuses on well-defined webcasts featuring learning. Each organization webcasts and reports	Change Plan Development Behavioral Health Measurement
Sprint	Faculty expert guide content area. Faculty content and sharing organization communication webcasts and reports	Empanelment Social Determinants Screening and Action
Idealized Design	Peer learning around or examples. Apply future and work based learning sessions at	Addressing Social Determinants of Health across the community
Knowledge & Skill Building	Variety of methods face trainings; webinars, online learning, and distance learning. 3-4 month timeline.	Quality improvement methodology Health literacy skills • Behavior change support skill • Measurement skills



Model for Improvement

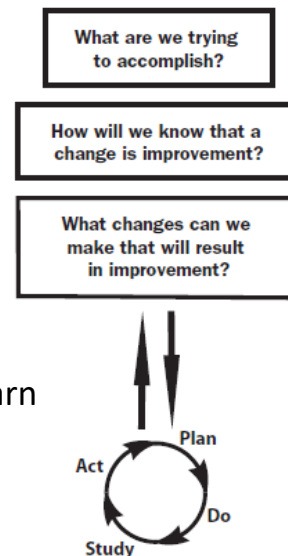


The Model for Improvement requires teams to ask 3 questions:

1. What are we trying to accomplish? (Aim)
2. How will we know that a change is an improvement? (Measures)
3. What changes can we make that will result in improvement? (Changes/Action Steps)

Series of testing “cycles” ensue, during which teams learn how to apply key change ideas

- Practice changes lead to improvement



Source: The Breakthrough Series: IHI's Collaborative Model for Achieving Breakthrough Improvement

Change Plan Template

DESIRED PRESENTATION OUTCOME

- Understand purpose of Change Plan
- Understand Change Plan process

Change Plan – Purpose

- Change Plan is a deliverable for Stage 1 funding
 - It is not a static deliverable!
- Change Plan articulates your organization's areas of desired improvement
 - Your organization's change plan is the foundation for improvement work across your clinics over the next 4-5 years
 - Your organization will be required to report on progress across aims and measures identified in the change plan
 - Your teams will be expected to commit to learning activities that promote implementation of your change plan
 - You get to choose which teams and which topics

Change Plan – Lead up to Kick-Off

- Topical categories (8) identified *completed*
- Alignment of evidence-based approaches recommended by HCA and applicable to WPCC Learning Community participants identified across all 8 categories *in progress*
 - Additional evidence-based approaches may be suggested *in progress*
- Change Plan vetting
 - Other Project Workgroups consulted to maximize alignment where desired and feasible *in progress*
 - WPCC Workgroup to review and fine-tune approaches and measures embedded in the Change Plan template *Feb-Mar*
 - Identify any evidence-based approaches that will be *required* (most approaches will be optional)
 - Decide which measures will be *required*. These will be included in the Change Plan Template as a prompt.
 - Decide which measures will be *recommended*.
- Final Change Plan template created as web form for electronic completion via the portal *March*
- Change Plan template released at Kick-Off! *March 24th*

Change Plan – Post Kick-Off

- Change Plan Learning Action Network (LAN) is *strongly recommended* because it will:
 - Ensure partner understanding of HCA evidence-based approaches linked to change plan
 - Build/strengthen connections across our NCACH provider network
 - Promote peer learning – power in collaboration!
 - Offer tips and feedback on where and how to improve change plans
 - Provide a forum for ongoing and free technical assistance
 - Improve the quality and comprehensive of final change plan (due July 31st 2018)
 - Help providers understand how to ensure success of change plan implementation (how to make space for teams to plan-do-study-act)

Change Plan LAN

	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	Week 9	Week 10	Week 11	Week 12	Week 13	Week 14
Webinar #1: Goal, steps to complete process, sharing status														
Teams work on Change Plan drafts														
Webinar #2: Change plan review and sharing, identification of needs of group														
Teams work on Change Plan drafts														
Submission of sections of change plan														
Peer review of change plans														
Webinar #3: Feedback on initial drafts of change plan, review particular sections														
Teams work on Change Plan drafts														
Webinar #4: Support as needed on specific areas of change plan														
Peer review of change plans														
Webinar #5: Feedback on Change plans														
Final drafting of change plans by team														

This is an example – not set in stone and subject to change

Change Plan – After Submitted

- Change Plans due July 31st 2018
- Subsequent learning activities will provide training and support as teams work to improve measures identified in change plan
- A Narrative Reporting tool will be built in the portal to capture progress on the approaches in the Change Plan
 - Quantitative Measures will be captured in the portal's reporting tool
- WPCC Workgroup will provide input into the due dates and frequency of the narrative and measure reports