



The Practice Transformation Support Hub

Provider-centered support for successful practice transformation

The Healthier Washington Practice Transformation Support Hub will be a key part of the support network for connecting providers with tools, training and hands-on technical assistance to help them achieve transformation to value-based payment models.

Successfully transitioning to whole-person care under the new reimbursement model will have a positive impact on the cost and quality of care in our state. However, providers and smaller practices, already stretched for resources, may find it challenging to achieve these goals.

The state awarded Qualis Health two Hub contracts – the Practice Coaching, Facilitation and Training Program and the Regional Connectors Network – based on our practice transformation expertise and connections across the state with providers, practices and community health resources.

As part of the Hub initiative, Qualis Health is committed to helping providers and practices navigate the practice transformation journey and advance health care in our state to a coordinated, whole-person delivery system.

Qualis Health has a track record of success in helping practices achieve their quality improvement goals.

By enrolling in the program, participating providers and their practices will have access to a full menu of services to support their practice transformation efforts.

1 Personalized Practice Assessment

Our practice transformation coaches can:

- Identify where you are in the process and address your specific needs and challenges
- Help you and your staff better understand health payment reform and how it will impact your practice
- Prepare your practice for value-based models and help you set goals for change
- Help you implement specific, quality improvement strategies

2 Education, Tools and Resources

As a program participant you will have access to a wide array of valuable tools and resources including:

- Educational opportunities such as webinars and trainings on practice transformation to help you better understand and prepare for value-based payment and bidirectional behavioral health
- Links to a Web-based portal of resources, references and tools

3 Support for Successful Bidirectional Behavioral Health

Whether you are a behavioral health clinic or primary care practice, we can help support your integration efforts through:

- Intensive technical assistance specifically designed to help with bidirectional behavioral health integration
- Helping you understand different models of behavioral health integration and which models may be appropriate to your specific situation
- Guidance on screening and assessment of patients, and referrals to behavioral health providers as appropriate
- Connecting you and your patients to resources in the community that can support integration efforts and improve patient engagement and outcomes

4 Finding and Coordinating Community-Based Linkages

Our Regional Connectors know your community and can save you time by:

- Facilitating communication and collaboration among related practice transformation initiatives to strengthen collaboration and sharing of knowledge in your community and statewide
- Finding and making community connections to provide you with additional services
- Helping you make robust and effective linkages between your practice and community resources for better coordination of care

For more information

Contact Selena Bolotin, Practice Transformation Director, at Qualis Health via email: selenab@qualishealth.org or visit the Practice Transformation Hub Website at <http://bit.ly/2e0PpmF>.

