



STATE OF WASHINGTON

March 20, 2017

Linda Evans Parlette
Executive Director
North Central Accountable Community of Health
Chelan-Douglas Health District
200 Valley Mall Parkway
East Wenatchee, Washington 98802

Dear Ms. Parlette:

We are all excited about the commitment of your Accountable Community of Health to move forward with your Whole Person Care Collaborative and for moving ahead as a mid-adopter of Fully Integrated Managed Care. As you lead health system transformation at the regional level, providers, practices and behavioral health agencies will be joining you by moving ahead with practice transformation in their own clinical settings. There are various types of support, coaching or technical assistance offered in your region and we want to be sure that your provider community knows what resources and options are available to them.

Our goal is that every requesting practice, provider or behavioral health agency gets access to the coaching, technical assistance and practice transformation supports that best suit its setting. We are adopting a "no wrong door" approach so that a practice can reach out to any one in Washington State's practice transformation community and be directed to the best point of contact for them.

The Practice Transformation Support Hub Connector from Qualis Health is able to help any practice or agency in navigating the resources available to them and will assist practices in putting together an action plan and set of resources to help them advance in practice transformation. Even if a practice is engaged in another program such as National Rural or Pediatric TCPI, the Connector can assess what other resources can be brought into that practice setting. The Connector will work closely with any coach that might already be engaged in a practice.

The Practice Transformation Consortium, led by HCA and DOH Medical Officers, convenes representatives of the major practice improvement initiatives offered in the State. The Practice Transformation Consortium provides the forum for ensuring coordination and alignment among practice transformation initiatives. Members of the consortium are committed to maintaining a clinician-centric approach in our work. In this approach, the practice transformation initiatives will take responsibility for developing and adhering to guidelines that address duplication of use of federal funds. This takes the burden off of clinics and clinicians in sorting out what is duplicative.

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We are all committed to leveraging our shared expertise and resources to make the greatest possible impact on your transformation goals and the health outcomes of your region. Please let us know if there is any more we can do to support your transformation work and your providers as you implement your Whole Person Care Collaborative.

Sincerely,

A handwritten signature in cursive script that reads "Kathy Lofy".

Kathy Lofy, MD
State Health Officer
Department of Health
Co-Chair
Practice Transformation Consortium

A handwritten signature in cursive script that reads "Daniel S. Lessler".

Dan Lessler, MD
Chief Medical Officer
Health Care Authority
Co-Chair
Practice Transformation Consortium