

Survey Introduction

Introductory statement: purpose, value, time required, results sharing.

Approx time to complete survey.

Thank you for participation.

DSME Survey

Diabetes Self Management Education (DSME) is defined as: 1) group education sessions with other diabetic patients, usually provided by Certified Diabetes Educators or Dietitians, and 2) 1:1 individual education sessions, usually provided by Certified Diabetes Educators or Dietitians.

1. Do you refer your diabetic patients to DSME classes or individual DSME sessions with a Diabetes Educator or Dietitian?

Yes

No

Additional Comments:

Care Transformation Survey: Providers

DSME Referrals

2. Which organization(s) and type of DSME have you referred patients to? (check all that apply)

- Columbia Valley Community Health (**DSME Group Classes - English**)
- Columbia Valley Community Health (**DSME Group Classes for Spanish**)
- Columbia Valley Community Health (**Individual Visits with Diabetes Educator or Dietitian**)
- Colville Confederated Tribes (**DSME Group Classes**)
- Community Choice (**DSME Group Classes - English**)
- Community Choice (**DSME Group Classes - Spanish**)
- Confluence Health (**DSME Group Classes**)
- Confluence Health (**Individual Sessions with Diabetes Educator or Dietitian**)
- Samaritan Healthcare (**DSME Group Classes**)
- Samaritan Healthcare (**Individual Sessions with Diabetes Educator or Dietitian**)

Other DSME or Comments:

3. How do you (and your staff) locate DSME training for your patients?

- Our organization offers DSME classes. I refer my patients to our own classes.
- Our organization offers individual (1:1) education by our own Diabetes Educators or Dietitians. I refer my patients to our own staff for DSME.
- I ask other healthcare providers in my office/agency.
- I search for DSME information on the Internet.
- I contact a Managed Care Organization (MCO) for information about DSME.
- Other or Additional Comments:

4. What are the most frequent barriers you face when trying to refer your patients to DSME?

5. What are the biggest concerns you have, if any, about your patients attending DSME classes or 1:1 sessions?

6. What are the most frequent concerns your patients voice when you encourage them to attend DSME?

7. What are the most frequent reasons your patients give you for not attending DSME or for dropping out of a class series before completion?

8. Do your patient medical records reflect DSME attendance?

Yes

No

Additional Comments:

9. Do you receive an electronic notice when your patient attends DSME?

Yes

No

Additional Comments:

10. On completion of DSME, do you assess for changes in your patient's:

- Knowledge about diabetes and its management.
- Skills related to glucose monitoring (when applicable to patient).
- Skills related to insulin administration (when applicable to patient).
- Compliance with medication plan.
- Compliance with meal plan.
- Compliance with exercise plan.
- Compliance with follow-up tests and exams.
- Expressed interest in self-managing diabetes.

Additional Comments:

11. Is diabetes education provided to patients in your office setting?

Yes

No

Care Transformation Survey: Providers

Office-Based Diabetes Self-Management Education

12. In your office setting, who is the best person to educate patients about diabetes?

- You
- A RN in your office
- A MA in your office
- A Diabetes Educator within your organization
- A Dietitian within your organization
- A Care Management Nurse within your organization
- A Pharmacist within your organization
- Other (please specify)

13. In your office setting, who provides most of the diabetes patient education?

- You
- An RN in your office
- An MA in your office
- A Diabetes Educator within your organization
- A Dietitian within your organization
- A Care Management Nurse within your organization
- A Pharmacist within your organization
- Other (please specify)

14. In your office setting, what methods and materials are used for diabetic patient education?

- Verbal instructions during a patient appointment.
- Printed materials from a national diabetes organization.
- Printed materials from another healthcare facility (e.g., another clinic or hospital).
- Printed materials from a vendor (e.g., product, equipment, pharmaceutical).
- Hands-on demonstrations, practice and return demonstration.
- Audio or video recorded instruction.
- Webbased instruction.

Additional Comments:

15. In your office setting, what important resources do you lack to support diabetes education?

Care Transformation Survey: Providers

Non-Referring Providers

16. Why don't you refer your diabetic patients to DSME?

17. What changes to DSME (e.g., content, scheduling, location) would support patient referrals?

Care Transformation Survey: Providers

18. Both providers and patients are being surveyed about diabetes self management education. If you are interested in data from these surveys, or additional education resources, please include your name and agency. Your identification will not be connected to your survey responses in any way.

Name

Agency

Care Transformation Survey: Providers

Thank you!

Thank you for your time and feedback. Results from this survey will be shared with healthcare providers, DSME coordinators, and others working to improve diabetes education in North Central Washington.