WPCC Kick-Off Summary

A great success - excitement for the journey ahead!
Thank you to all participating providers!

- Cascade Medical Center
- Catholic Charities
- Center for Drug and Alcohol Treatment
- Children’s Home Society of Washington
- Columbia Basin Health Association
- Columbia Basin Hospital – Family Medicine
- Columbia Valley Community Health
- Confluence Health
- Coulee Medical Center
- Family Health Centers
- Grant Integrated Services
- Lake Chelan Community Hospital & Clinics
- Mid Valley Clinic
- Moses Lake Community Health Center
- Okanogan Behavioral HealthCare
- Parkview Medical Group
- Samaritan Healthcare
Inspiring Storyboards

People’s Choice Winner!
Lots of engagement and ideas for quality improvement
# Learning Activity Options - Takeaways

## Topics of Interest
- Enhanced collaboration / integration between primary care and behavioral health
- Improved tracking of measures/outcomes
- Improving Access
- Chronic care management
- Telehealth

<table>
<thead>
<tr>
<th>Skill building opportunities</th>
<th>Variety of methods for skill building - face to face trainings; webinars; online learning; and blended learning.</th>
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<tbody>
<tr>
<td>LAN - Learning and Action Network</td>
<td>Typically, a LAN would be formed around a specific topic such as Complex Care management. Standing webcasts would allow for subject matter expert faculty to provide content; enable peer sharing; and then members commit to actions they intend to execute in-between webcasts.</td>
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<tr>
<td>BTS - Breakthrough Series</td>
<td>Breakthrough Series: Specific topic learning collaborative usually involving a team of four to five members from a facility. Involves 3 Learning Sessions, Action periods in between working on a change package of concepts. Coaching support provided by expert faculty. The BTS is a trademarked approach developed by the Institute for Healthcare Improvement.</td>
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<tr>
<td>Sprint</td>
<td>A sprint is a peer-based aggressive learning and action activity involving weekly meetings for a period of 12-16 weeks on a focused topic coached by subject matter faculty. An example would be to improve the percentage of people with diabetes in LDL control.</td>
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<td>Idealized Design</td>
<td>Peer learning around a topic without an evidence base or examples. Creative design approaches are used to build a model that works for participants. Measurement often needs to be developed simultaneously. Messier process than other learning activities. Learning sessions and action periods.</td>
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World Café

Topics explored

• Behavioral Health Integration into Primary Care
• Primary Care Integration into Behavioral Health
• Collaborating across organizations
• Access to care
• Telemedicine/Alternative Approaches/ECHO
• Team Care (optimizing team workflows and roles)
• Community Engagement
Next Steps

• Synthesizing the many ideas to shape learning activities over next 18 months

• Portal Registration

  • We will coordinate with each organization’s leads to figure out who should have access to the portal so we can send appropriate invitations

• Change Plan LAN

  • First webinar April 10th noon-1:30pm
  • We will coordinate with each organization’s leads to identify key Change Plan team members
WPCC Workgroup Activities

Updates from February 20th workgroup meeting
WPCC Workgroup Updates

February 20th Meeting Agenda
1. Introductions
2. Medicaid Transformation Overview
3. WPCC in the Transformation
4. Change Plan Overview
5. Review of Supporting Data
6. Change Plan Deep Dive
   • Bi-Directional Integration Project
   • Chronic Disease Project
7. Input on Project Measures
8. Input on Driver Diagram Framework

Workgroup Recommendations
• In addition to diabetes, respiratory issues, and cardiovascular issues, add depression to the list of chronic conditions that we should target as a region (one of the leading and most disabling chronic conditions)
• Encouraged use of measures in change plan that providers already track
• Supportive of asking all orgs to complete a MeHAF self-assessment as part of change planning (and annually)

Find meeting materials and minutes here: https://ncach.org/wpcc-workgroup/
## WPCC Workgroup – Current Timeline

### Jan-18
- WPCC Workgroup charter approved
- WPCC Workgroup members recruited

### Feb-18
- Provide input and fine-tune change plan template
- Provide input into evidence-based approaches and target populations

### Mar-18
- Provide input and help finalize change plan template
- Provide input into early portal development and set up
- Explore Stage 2 funding models based on partner feedback
- Provide feedback on prioritizing/sequencing of learning activities based on Kick-Off synthesis

### Apr-18
- Explore Stage 2 funding models based on partner feedback
- Provide feedback on prioritizing/sequencing of learning activities based on Kick-Off synthesis

### May-18
- Explore Stage 2 funding models based on partner feedback *cont.*
- Consider Change Plan evaluation options (pass/fail, scoring?)
- Provide input into Domain I linkages

### Jun-18
- Provide input into NCACH’s outline for project implementation plans (for projects 2a and 3d)
- Provide input into Stage 2 reporting expectations for funded partners

### Jul-18
- Continued input on Stage 2 process development (contracting, continuous monitoring/improvement)
  - Portal development around reporting tools
- Provide input into NCACH’s draft project implementation plans (2a and 3d) *due to HCA in September*

### Aug-18
- Provide input into NCACH’s draft project implementation plans (2a and 3d) *due to HCA in September*
Portal and Change Plan Template

Guided Live Demo!
Change Plan LAN

In-depth look and opportunity for Q&A
Change Plan LAN

All WPCC Learning Community participants in the Change Plan LAN will:

1) understand how to use the Change Plan as a meaningful practice improvement tool that will chart their quality improvement course for the next 4+ years, and

2) complete a high-quality and comprehensive change plan that makes them eligible for Stage 2 funding.